

## Notice to Customers Regarding Access to Credit Reports

### 關於查閱個人信貸報告之通知

We at BEA are committed to providing you, our valued customer, with services of the highest quality. To help us identify the services that best meet your needs, please be informed that we may from time to time conduct a credit review of your existing credit card / overdraft / revolving loan / personal instalment loan / mortgage loan and overdraft accounts (if applicable) and access your credit report held by the following credit reference agency:

TransUnion Limited

Suite 1006, Tower 6, The Gateway, 9 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong

The credit review will be used for the consideration of:

- 1) an increase in the credit amount,
- 2) the curtailing of credit (including the cancellation of credit or a decrease in the credit amount) or
- 3) the putting in place or the implementation of a scheme of arrangement.

According to the Personal Data (Privacy) Ordinance, you have the right to access your credit report. You may access your report by contacting the above agency directly.

Thank you for choosing BEA services. If you have any queries, please contact our customer services representative for assistance.

BEA Credit Card Customer Services Hotline: (852) 3608 6628

BEA Consumer Finance Services Hotline: (852) 2211 1211

BEA Mortgage Services Hotline: (852) 3608 8686

東亞銀行承諾為我們尊貴的客戶不斷提供高質素之服務。為竭力提供更設合閣下之服務，本行可能會不時為閣下現有之信用卡 / 透支 / 循環貸款 / 私人分期貸款 / 樓宇按揭貸款及透支賬戶(如適用)進行信貸檢討，並向下列之信貸資料服務機構索取有關閣下之個人信貸報告作參考。

環聯資訊有限公司

香港九龍尖沙咀廣東道9號港威大廈第6座1006室

有關檢討將會用作考慮：

- 1) 增加信用額，
- 2) 縮減信貸(包括取消信貸或減低信用額)或
- 3) 制定或推行債務安排計劃。

根據個人資料(私隱)條例，閣下有權查閱閣下之信貸報告，有關要求可直接向上述信貸資料服務機構提出。

多謝閣下選用本行之服務，如有任何垂詢，歡迎與本行客戶服務員聯絡。

東亞銀行信用卡客戶服務熱線：(852) 3608 6628

東亞銀行私人財務熱線：(852) 2211 1211

東亞銀行按揭熱線：(852) 3608 8686