

Customer Alert – Beware of Unauthorised Share Trading Transactions

27th May 2016 -- The Bank of East Asia, Limited (“BEA”) would like to remind customers to stay vigilant following a number of recent cases reported by other banks involving unauthorised share trading transactions conducted through customers’ e-banking accounts.

BEA has not detected similar cases in its routine surveillance to date. To ensure that customers are aware of every transaction conducted in connection with their securities accounts, we send notifications to customers when orders are placed and when transactions are executed. Please check these notifications to ensure that every transaction is made according to your instruction.

If you notice any suspicious or unauthorised activity related to your account, please contact BEA’s Customer Service Hotline (852) 2211 1333 immediately for assistance.

客戶通知 – 慎防未經授權股票交易

2016年5月27日 -- 東亞銀行有限公司（「本行」）籲請客戶留意，最近有其他銀行報告若干關於客戶電子銀行賬戶發現未經授權股票交易的個案。

本行暫時未有在定期監察中發現類似的個案。為確保客戶能及時知悉其股票賬戶的交易活動，本行會於客戶提交股票交易指令及交易成功後發送提示信息予客戶。請查閱這些信息，以確保所有交易均按照已提交的指示執行。

如客戶發現其賬戶有任何可疑或未經授權的交易，請即致電本行客戶服務熱線 (852) 2211 1333，以便跟進。