

Dear Valued Customer,

Notice of termination of “Cardless ATM Withdrawal Service”

With effect from 21st June, 2021, the “Cardless ATM Withdrawal Service” through BEA App and Cyberbanking will be terminated. After termination of the said service, the related functions such as creation, amendment and deletion of instruction or template, etc. will no longer be available. For the instruction placed before termination of the said service, you can still proceed with the withdrawal through our ATM within the validity period as designated in the instruction.

In future, you can use “JETCO Cardless Withdrawal Service” through BEA App to set up an instruction and scan the on-screen QR code at any BEA or JETCO ATM with “JETCO Cardless Withdrawal” sticker to enjoy the convenience of cardless withdrawal service. For details, please refer to the following websites:

How to use the “JETCO Cardless Withdrawal Service”:

<https://www.hkbea.com/html/en/bea-personal-banking-bea-mobile-app-jetcocardlesswithdrawal.html>

FAQs about the “JETCO Cardless Withdrawal Service”:

<https://www.hkbea.com/html/en/bea-app-faqs.html#Jetcocardless>

If you have any queries, please contact our Customer Service Hotline on (852) 2211 1321.

Yours faithfully,

The Bank of East Asia, Limited

Should there be any discrepancy between the English and Chinese versions of this notification, the English version shall apply and prevail.

尊貴的客户：

有關終止「無卡自動櫃員機提款服務」的通知

由 2021 年 6 月 21 日起，BEA App 及電子網絡銀行服務的「無卡自動櫃員機提款服務」將會終止。於該服務終止後，其項下的相關功能，包括新增、修改及刪除指示或範本等將不再支援。於該服務終止前設立的指示，你仍可於指示的有效期內透過本行自動櫃員機提取款項。

你將來可透過 BEA App 的「銀通無卡提款服務」設立提款指示，並於貼有「銀通無卡提款」貼紙的東亞及銀通自動櫃員機掃描螢幕上的二維碼(QR Code)享有便捷的無卡提款服務。詳情請瀏覽以下網址。

如何使用「銀通無卡提款服務」：

<https://www.hkbea.com/html/tc/bea-personal-banking-bea-mobile-app-jetcocardlesswithdrawal.html>

「銀通無卡提款服務」常見問題：

<https://www.hkbea.com/html/tc/bea-app-faqs.html#Jetcocardless>

如有查詢，請致電本行客戶服務熱線 (852) 2211 1321。

東亞銀行有限公司 謹啟

此通知之中英文版本如有歧異，以英文版本為準。

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Issued by The Bank of East Asia, Limited 東亞銀行有限公司