

## BEA Credit Card Usage Essentials 东亚银行信用卡客户使用须知

**Your BEA Credit Card is a valuable possession. As a safety precaution, please follow these simple guidelines:**

- Protect your BEA Credit Card and always keep it with you.
- Sign your BEA Credit Card immediately on the back in the specified area and make sure your signature corresponds to the one on the application form.
- Remember not to use your Hong Kong Identity card number, telephone number, date of birth, driving licence number, or any popular number sequences (such as 123456) as your Personal Identification Number ("PIN").
- Do not disclose your PIN to anyone at any time or under any circumstances.
- Do not write down your PIN on your BEA Credit Card or on anything usually kept with or near it.
- For your security, your PIN should be regularly changed.
- Be alert to your surroundings before inputting your PIN to avoid unintended disclosure.
- Do not use a public computer for entering your credit card information.
- Do not sign any blank or incomplete slips, and be sure that all copies of sales slips are destroyed if you cancel a transaction.
- Check the total amount on all sales slips before signing, and keep the "Cardholder Copy" with your monthly statements.
- Monitor your monthly statements and check all of the transactions carefully, especially after overseas spending. Please call our Customer Services Hotline if you detect any doubtful transaction.
- If your BEA Credit Card is lost or stolen, please report to Lost / Stolen Card Reporting Hotline immediately.
- Ignore emails or phone calls seeking your personal or account information. Do not easily volunteer any personal information or financial information in email or phone.
- Please refer to this BEA Credit Card Usage Essentials from time to time to obtain updated security advice.

**你的东亚银行信用卡至为珍贵，为让你轻松尽享种种超卓服务，请牢记：**

- 小心保管你的信用卡并经常随身携带。
- 立即在你的信用卡背面之指定位置签署，而该签署式样必须与信用卡申请表格上之签署式样相同。
- 切勿以香港身份证号码、电话号码、出生日期、驾驶执照号码或任何常用之数字组合（如123456）作为自选之私人密码。
- 在任何时间或情况下，切勿将私人密码泄露予任何人士。
- 切勿在信用卡或任何与卡一起存放的物件上，写上私人密码。
- 为保障阁下起见，请定期更改私人密码。
- 在输入私人密码前，请留意四围环境，以免泄露密码。
- 切勿使用公共电脑输入信用卡资料。
- 切勿签署任何空白或未填妥的销售单据，并销毁所有已经取消交易的单据。
- 签署销售单据前，请小心核对金额，并保留持卡人存根，以便复核月结单。
- 小心核对月结单上的签账交易，尤其是在海外消费后。如发现任何可疑之签账，请即致电客户服务热线查询。
- 如你的信用卡不慎遗失或被窃，必须立即致电信用卡报失热线报失。
- 不要理会任何要求索取个人资料或账户资料的电邮或来电。不要轻易于电邮及电话中透露你的个人资料及财务状况。
- 请不时参考此东亚银行信用卡客户使用须知以掌握最新保安资讯。

If you would like to have further information, please do not hesitate to call our Customer Services Hotline. In order to protect your rights, if your BEA Credit Card is lost or stolen, please report it immediately to our Customer Services Hotline.

如有查询，请致电客户服务热线。

为确保阁下之权益，如有遗失东亚银行信用卡，请即致电客户服务热线。

**BEA PLATINUM Card Customer Services Hotline: 3608 6688**

**BEA Credit Card Customer Services Hotline: 3608 6628**

**东亚银行白金卡客户服务热线：3608 6688**

**东亚银行信用卡客户服务热线：3608 6628**