



BEA Credit Card Payment Methods

You can choose any one of the following convenient methods to settle credit card payments:

• Cyberbanking

If you are a Cyberbanking account holder, you can settle payment via the Internet (visit www.hkbea.com, select "Cyberbanking") or Phone (2211 1888).

1) Fund transfer

Processing time: Payment made any time from Monday to Saturday (except public holidays) will be processed on the same day.

2) "Bills" function

Processing time: Payment made before 7:00 p.m. from Monday to Friday (except public holidays) will be processed on the same day.

Note: Payment made by preset Bill Payment template (Internet only) before 4:00 p.m. from Monday to Friday (except public holidays) will be processed on the same day.

• Autopay

You can authorise BEA to settle your statement balance or the minimum payment due by setting up direct debit authorisation. The specified funds will be transferred from your designated HKD savings/current account held at BEA or another bank in Hong Kong ("Bank Account") to your BEA Credit Card account. Please log in to your Cyberbanking account, call 3608 6628, or visit any BEA branch to set up direct debit authorisation. Processing time: We will debit your designated Bank Account on the payment due date.

• PPS

Please visit the PPS website at www.ppskh.com or call 18011 to register a bill and 18031 to pay a bill. The PPS merchant code for BEA is "27". For service details, please call 90000 222 329.

Processing time: Payment made before 7:00 p.m. from Monday to Friday (except public holidays) will be processed on the same day.

• BEA and JETCO ATMs

1) Cash/cheque deposited via a BEA ATM providing deposit service
Procedure: 1) Insert your BEA Credit Card. 2) Select the credit card account that you need to settle payment as the "TRANSACTION ACCOUNT", 3) select "OTHER", and then 4) select "DEPOSIT". 5) Follow the instructions on the screen to deposit your cash/cheque.

a) Cash

Processing time: Subject to the business hours of the relevant branch where the ATM is located. Please make payment at least 1 working day [Monday to Friday (except public holidays)] before the payment due date.

b) Cheque

The cheque must be a crossed cheque made payable to "The Bank of East Asia, Limited". Please write your credit card account number on the back of the cheque. Post-dated cheques and cheques/bank drafts in a foreign currency will not be accepted.

Processing time: Subject to the cheque's clearance day [Monday to Friday (except public holidays)]. Please settle payment at least 2 working days [Monday to Friday (except public holidays)] before the payment due date.

2. Fund transfer via a BEA/JETCO ATM from a BEA savings/current account

Procedure: 1) Insert your BEA ATM card or BEA Credit Card (if already linked to a savings/current account). 2) Select the savings/current account from which funds will be debited for settlement of payment as the "TRANSACTION ACCOUNT", 3) select "TRANSFER", and then 4) key in the number of the credit card for which you would like to settle payment.

Processing time: Payment made any time from Monday to Saturday (except public holidays) will be processed on the same day.

3. JET payment via a BEA/JETCO ATM by debiting a savings/current/credit card account issued by a JETCO member bank

Procedure: 1) Insert your ATM card or credit card issued by another JETCO member bank. 2) Select the savings/current/credit card account of the JETCO member bank from which funds will be debited for settlement of payment as the "TRANSACTION ACCOUNT", 3) select "CREDIT CARD PAYMENT", and then 4) key in the number of the credit card for which you would like to settle payment (This service may be subject to a service charge by the other bank).

Processing time: Subject to the relevant bank.

• BEA Branches

1) Cash deposit machine

You can deposit cash via cash deposit machines located at designated BEA branches to settle payment.

Processing time: Payment made any time from Monday to Saturday (except public holidays) will be processed on the same day. If the cash deposit machine is located inside BEA branch, its service is only available during the business hours of the relevant branch.

2) Fund transfer at a branch counter

You may settle payment by transferring funds from your BEA bank account at any BEA branch counter.

Processing time: Payment made during the business hours of the relevant branch will be processed on the same day.

3) Cash payment at branch counter²

You can settle payment in the form of a cash payment at any BEA branch counter.

Processing time: Payment made during the business hours of the relevant branch will be processed on the same day.

4) Cheque payment at a branch counter² or by cheque deposit box

You can settle payment by presenting a crossed cheque made payable to "The Bank of East Asia, Limited" at any BEA branch counter or placing it in the cheque deposit box located in the branch. Please write your credit card account number on the back of the cheque. Post-dated cheques and cheques/bank drafts in a foreign currency will not be accepted.

Processing time: Payment made during the business hours of the relevant branch will be processed on the next cheque's clearance day [Monday to Friday (except public holidays)]. Please make your payment at least 1 working day [Monday to Friday (except public holidays)] before the payment due date.

• Cheque by Mail

Mail a crossed cheque made payable to "The Bank of East Asia, Limited" together with the top portion of the statement to: Central Operations Department, The Bank of East Asia, 30th Floor, BEA Tower, Millennium City 5, 418 Kwun Tong Road, Kowloon, Hong Kong. Please write your credit card account number on the back of the cheque. Post-dated cheques and cheques/bank drafts in a foreign currency will not be accepted.

Processing time: Subject to the cheque's clearance day [Monday to Friday (except public holidays)]. The cheque must be received by BEA at least 3 working days [Monday to Friday (except public holidays)] before the payment due date.

¹ Not applicable to BEA CUP Dual Currency PLATINUM Credit Card and BEA Renminbi Credit Card.

² A handling fee will be charged for each over-the-counter credit card payment per transaction (except BEA World MasterCard). Please refer to the Schedule of Fees & Charges for details.

Note: Payments made after the processing time for the relevant payment method will be processed on the next processing day.

东亚银行信用卡缴款方法

为让阁下能更灵活方便处理信用卡¹结账事宜，我们特别为阁下安排下列方法以供选择：

• 「电子网络银行服务」

若阁下为「电子网络银行服务」账户持有人，可透过网上理财（登入网址：www.hkbea.com，选择「电子网络银行服务」）或电话理财（2211 1888）缴款。

1) 转账

过数时间：于星期一至六（公众假期除外）任何时间所缴付之款项将于即日处理。

2) 「账单」功能

过数时间：于星期一至五晚上7时正前（公众假期除外）所缴付之款项将于即日处理。

注：透过已建立之账单缴费范本（仅限网上理财）于星期一至五下午4时正前（公众假期除外）所缴付之款项将于即日处理。

• 自动转账

阁下可授权东亚银行建立直接付款授权服务以缴付月结单上的总结欠或最低应付款额。指定款项将会从阁下名下指定之东亚银行或任何银行之港币储蓄/往来账户（「银行账户」）自动转账至阁下的信用卡账户。请登入「电子网络银行服务」、致电3608 6628、或到东亚银行分行申请直接付款授权服务。

过数时间：我们会将款项于到期缴款日当天从指定之银行账户内扣除。

• 缴费灵

请登入「缴费灵」网址：www.ppskh.com或致电18013登记账单及致电18033缴款，东亚银行的「缴费灵」商户编号为「27」。详情请致电90000 222 328查询。

过数时间：于星期一至五晚上7时正前（公众假期除外）所缴付之款项将于即日处理。

• 东亚银行及银通自动柜员机

1) 于有存款功能之东亚银行自动柜员机存入现金/支票

操作程序：1) 插入阁下的东亚银行信用卡。2) 选择要缴付账款之信用卡账户为「操作户口」，再3)选择「其他」，然后4)选择「存款」。5)根据萤幕指示存入现金/支票。

a) 现金

过数时间：以自动柜员机所处之个别分行的营业时间为准。请于到期缴款日前最少1个工作日【星期一至五（公众假期除外）】缴款。

b) 支票

支票须为划线支票，支票抬头人请写「东亚银行有限公司」，并于支票背面写上阁下要缴付账款之信用卡账户号码。而期票、外币支票/本票恕不接受。

过数时间：以支票结算日【星期一至五（公众假期除外）】为准。请于到期缴款日前最少2个工作日【星期一至五（公众假期除外）】缴款。

2) 以东亚银行储蓄/往来账户于东亚银行/银通自动柜员机转账

操作程序：1) 插入东亚银行提款卡或东亚银行信用卡（如已连系储蓄/往来账户）。2) 选择将被扣除款项用以缴款的储蓄/往来账户为「操作户口」，然后3)选择「转账」，再4)输入要缴付账款之信用卡账户号码。

过数时间：于星期一至六（公众假期除外）任何时间所缴付之款项将于即日处理。

3) 以其他银通会员银行的储蓄/往来/信用卡账户于东亚银行/银通自动柜员机以缴费易方法缴款

操作程序：1) 插入其他银通会员银行之提款卡或信用卡。2) 选择将被扣除款项用以缴款的其他银通会员银行之储蓄/往来/信用卡账户为「操作户口」，然后3)选择「信用卡缴费」，再4)输入要缴付账款之信用卡账户号码（其他银行或会就此项服务徵收手续费）。

过数时间：视乎个别银行而定。

• 东亚银行分行

1) 现金存款机

阁下可前往位于指定东亚银行分行的现金存款机存入现金缴款。

过数时间：于星期一至六（公众假期除外）任何时间所缴付之款项将于即日处理。位于指定东亚银行分行内之现金存款机的服务时间与该分行之营业时间相同。

2) 于银行柜位转账

阁下可前往东亚银行分行柜位直接由阁下的东亚银行账户转账缴款。

过数时间：于个别分行的营业时间内所缴付之款项将于即日处理。

3) 于本行柜位²存入现金

阁下可前往东亚银行分行柜位以现金缴款。

过数时间：于个别分行的营业时间内所缴付之款项将于即日处理。

4) 于本行柜位²或于支票存款箱存入支票

阁下可前往东亚银行分行柜位以支票缴款。阁下亦可于设于分行的支票存款箱存入支票缴款。支票须为划线支票，支票抬头人请写「东亚银行有限公司」，并于支票背面写上阁下要缴付账款之信用卡账户号码。而期票、外币支/本票恕不接受。

过数时间：于个别分行的营业时间内所缴付之款项将于下一个支票结算日【星期一至五（公众假期除外）】处理。请于到期缴款日前最少1个工作日【星期一至五（公众假期除外）】缴款。

• 邮寄支票

请将支票连同月结单的上半部，一并邮寄至「香港九龙观塘道418号创纪之城五期东亚银行中心30楼东亚银行中央支援部」。支票须为划线支票，支票抬头人请写「东亚银行有限公司」，并于支票背面写上阁下要缴付账款之信用卡账户号码。而期票、外币支票/本票恕不接受。

过数时间：以支票结算日【星期一至五（公众假期除外）】为准。本行需于到期缴款日前最少3个工作日【星期一至五（公众假期除外）】收到支票。

¹ 不适用于东亚银行银联双币白金信用卡及东亚银行人民币信用卡。

² 每张信用卡每项柜位交易须缴付手续费（东亚银行World万事达卡除外），详情请参阅信用卡服务收费概览。

注：于个别结账方法的过数时间后所作之缴款将于下一个处理日处理。