

Customer Alert – Prevention of Fraud Related to Lost or Stolen Customer Identity and Account Information

1st March, 2017 -- To prevent fraud related to lost or stolen customer identity and account information, The Bank of East Asia, Limited would like to remind customers to notify the Bank immediately upon the loss and subsequent replacement of identity documents that were originally submitted for account opening, or if there is suspicion that statements or account details may have been compromised or stolen.

For more information or assistance, please contact BEA's Customer Service Hotline (852) 2211 1333, or visit any of our branches for assistance.

客戶通知 – 防止不法份子利用遺失或被盜之客戶身份及戶口資料

2017年3月1日 -- 為防止不法份子利用遺失或被盜之客戶身份及戶口資料，東亞銀行有限公司吁請客戶留意，如客戶早前提供給本行的身份證明文件已遺失及隨後已更換，或客戶懷疑其結單或賬戶資料已被洩露或盜取，應立即通知本行。

客戶如有任何查詢或協助，請致電東亞銀行有限公司客戶服務熱線 (852) 2211 1333，或親臨本行任何一家分行。