

Customer Alert – Beware of Unauthorised Share Trading Transactions

27th May 2016 -- The Bank of East Asia, Limited (“BEA”) would like to remind customers to stay vigilant following a number of recent cases reported by other banks involving unauthorised share trading transactions conducted through customers’ e-banking accounts.

BEA has not detected similar cases in its routine surveillance to date. To ensure that customers are aware of every transaction conducted in connection with their securities accounts, we send notifications to customers when orders are placed and when transactions are executed. Please check these notifications to ensure that every transaction is made according to your instruction.

If you notice any suspicious or unauthorised activity related to your account, please contact BEA’s Customer Service Hotline (852) 2211 1333 immediately for assistance.

客户通知 - 慎防未经授权股票交易

2016年5月27日 -- 东亚银行有限公司（「本行」）吁请客户留意，最近有其他银行报告若干关于客户电子银行账户发现未经授权股票交易的个案。

本行暂时未有在定期监察中发现类似的个案。为确保客户能及时知悉其股票账户的交易活动，本行会于客户提交股票交易指令及交易成功后发送提示信息予客户。请查阅这些信息，以确保所有交易均按照已提交的指示执行。

如客户发现其账户有任何可疑或未经授权的交易，请即致电本行客户服务热线 (852) 2211 1333，以便跟进。