

Greater Convenience for e-Statement Service

Access your credit card/revolving loan e-statements¹ without any hurdles! Effective from 15th October, 2018, if you are a principal credit card/revolving loan account holder, you will be able to **automatically obtain and check your credit card/revolving loan statements through Cyberbanking/Mobile Banking² without needing to activate the e-Statement service.**

If you have already activated the e-Statement service, this service enhancement will not affect you. Simply log in to Cyberbanking/Mobile Banking as usual to access your credit card/revolving loan statements.

If you have selected the paper statement service for your credit card/revolving loan accounts, you will have the additional option of accessing e-statements for your credit card/revolving loan account(s). From the effective date onwards, simply log in to Cyberbanking/Mobile Banking to access your credit card/revolving loan e-statements. If you would like to receive an email notification when e-statement is ready, please log in to Cyberbanking and provide us with your email address.

Before you access and use BEA's e-Statement service, please read the e-Statement/e-Advice Service Terms and Conditions (visit www.hkbea.com/e-statement/en to view) carefully and ensure that you understand them in full. By using our e-Statement service, you shall be deemed to have accepted the e-Statement/e-Advice Service Terms and Conditions and agree to be bound by them.

Remarks:

¹ e-Statement service is not applicable to the BEA Corporate Card

² Mobile Banking is not applicable to revolving loan account

If you have any queries, please call one of our Customer Services Hotlines below.

BEA Credit Card Services Hotline : 3608 6628

BEA Consumer Finance Services Hotline: 2211 1211