

One-Time Password Online Transaction Authentication Service



BEA Credit Card One-Time Password (OTP) Online Transaction Authentication Service provides you with a convenient way for shopping online.

The OTP is a password sent out by the Bank via SMS and can only be used for a designated transaction within a specified period.

Benefits of OTP Online Transaction Authentication Service

- ✓ Secure and reliable
- ✓ Easy to use
- ✓ No enrolment is required
- ✓ No need to memorize password



When shopping at online merchants with the following logos:



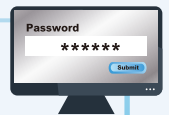
Step 1

Fill in your BEA Credit Card number and other required information, the OTP will then be sent to the mobile phone number recorded in the credit card account.



Step 2

When the pop-up screen appears, enter the OTP received. The transaction will then be completed after authentication.



Points to note

- If your latest mobile phone number has not been provided to the Bank, the authentication process cannot be completed and the merchant may refuse to accept your card for payment.
- To update your mobile phone number, please complete and return the following Change of Customer Information Form (Credit Card) or visit any of our branches.

Change of Customer Information Form (Credit Card)

To: The Bank of East Asia, Limited

Please complete this form in **BLOCK LETTERS** and mail to:

**Central Operations Department
The Bank of East Asia, Limited
30th Floor, BEA Tower, Millennium City 5
418 Kwun Tong Road, Kowloon, Hong Kong**

Customer Information

Account Number

□□□□-□□□□-□□□□-□□□□

Cardholder's Name

Change of Personal Details

Mobile Phone Number

Email Address

Note:

1. The information provided above will be updated in **ALL** your credit card account(s) and revolving loan account(s) (if any) (excluding corporate credit card account(s)) within 5 working days upon receipt of this completed form. If you want to change the contact information of other account(s), please make your request at any branch.
2. The Bank may be required to obtain further information and/or declaration from you for the purpose of fulfilling regulatory related or other internal requirements.

X

Cardholder's Signature

(Please use the signature on record at the Bank)

Date

FOR BANK USE ONLY

S.V.

A.O.

P.C.