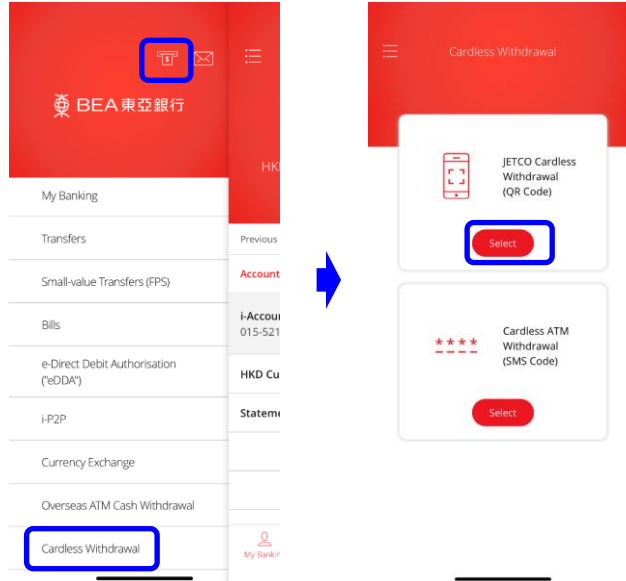


## JETCO Cardless Withdrawal Service Demonstration

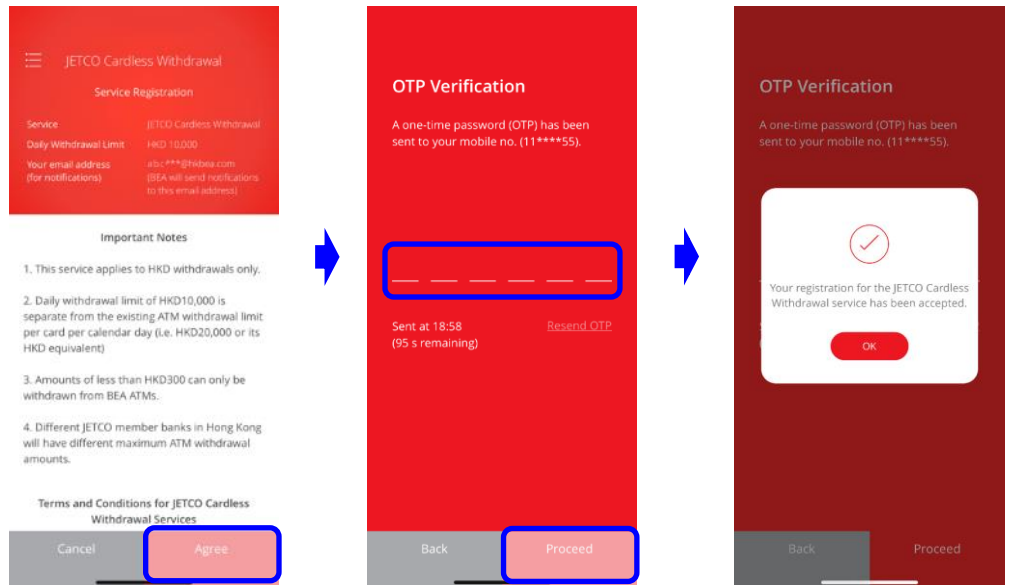
### Set a withdrawal instruction

1. Log in to Mobile Banking, tap “Cardless Withdrawal” and then select “JETCO Cardless Withdrawal (QR Code)”.

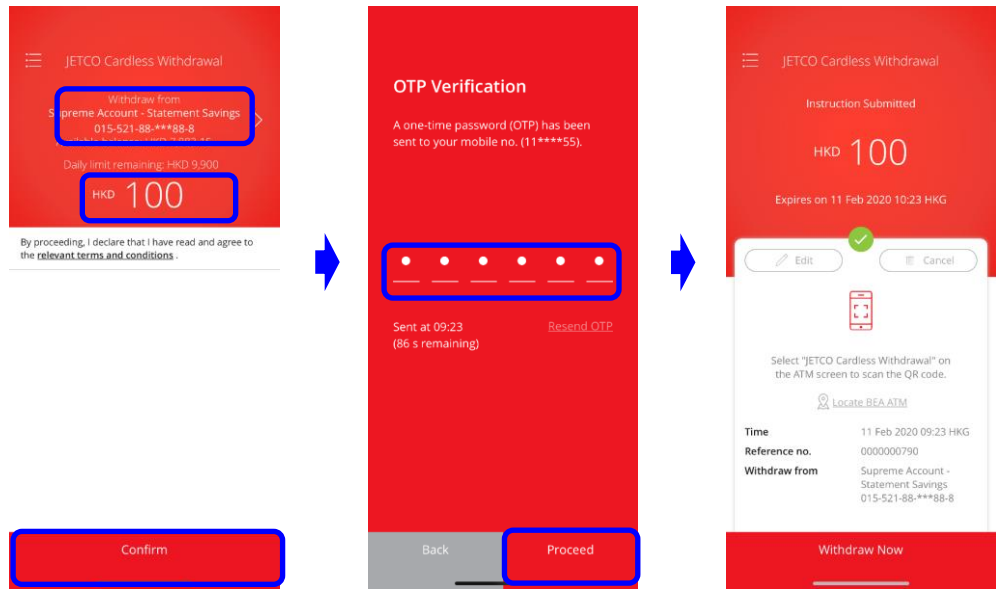
\*You first need to have activated our two-factor authentication service (i.e. one-time passwords through SMS) and registered a “Cyberbanking” email address.



Read the Important Notes and agree to the Terms and Conditions for JETCO Cardless Withdrawal Services. Verify a one-time password (OTP), and you will then be registered to use this service (only necessary the first time you use the service).

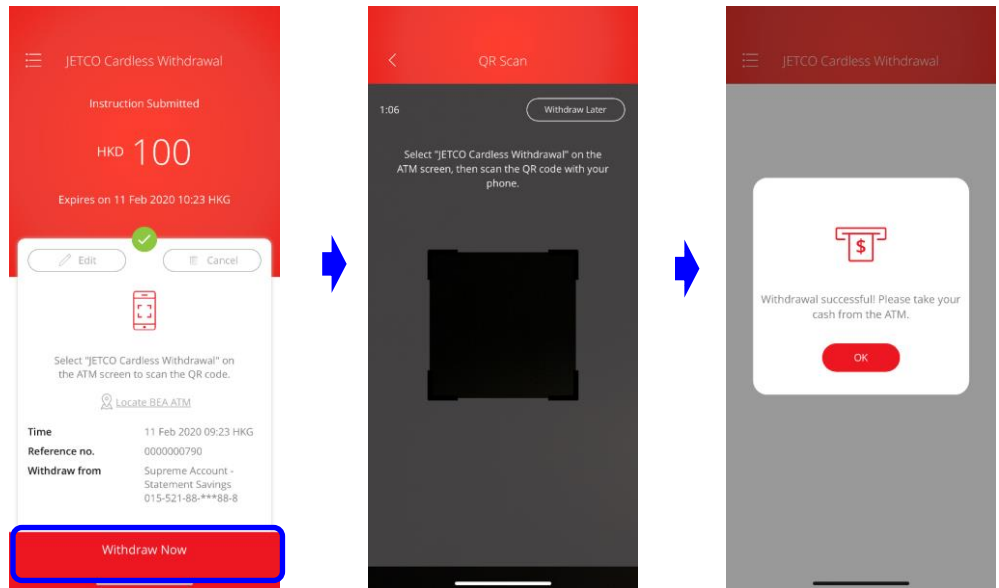


- Set up a withdrawal instruction by selecting a withdrawal account and entering a withdrawal amount. Verify a one-time password (OTP) and your instruction will be submitted.



### Withdraw cash now

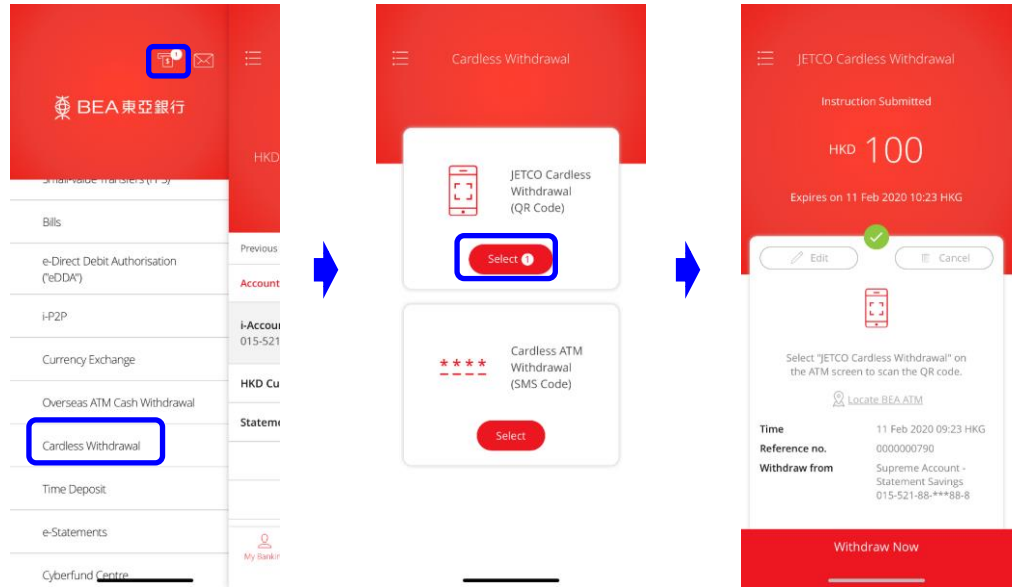
- Go to an ATM and select "JETCO Cardless Withdrawal" on the ATM screen. Then tap "Withdraw Now" in the BEA App and scan the QR Code displayed on the ATM. You can now withdraw your cash.



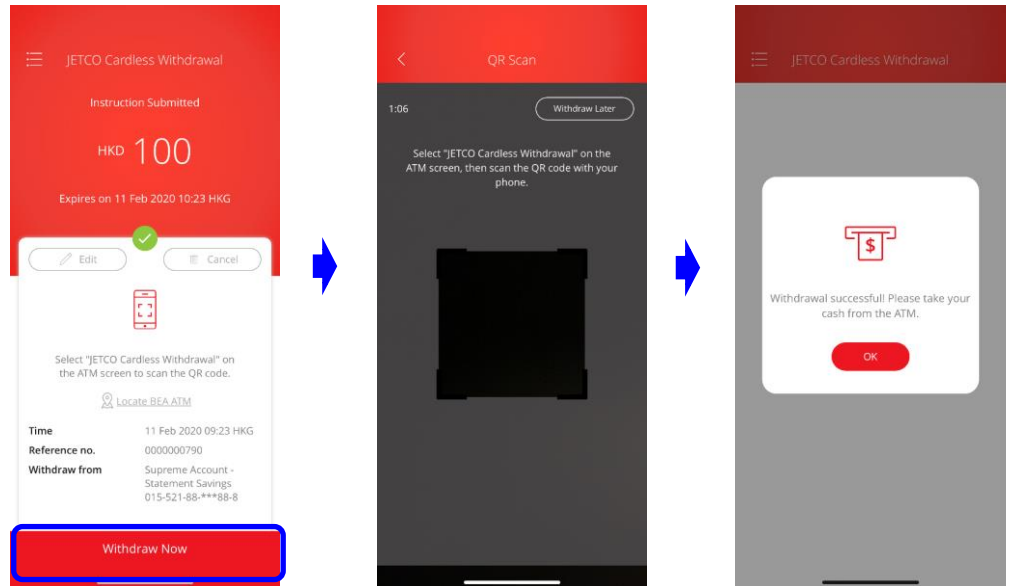
## Withdraw cash later

Not at an ATM right now? No problem, you can withdraw cash within 60 minutes after an instruction is set.

1. Log in to Mobile Banking, tap “Cardless Withdrawal” and then select “JETCO Cardless Withdrawal (QR Code)”. Your current instruction will be displayed straight away.



2. Go to an ATM and select “JETCO Cardless Withdrawal” on the ATM screen. Then tap “Withdraw Now” in the BEA App and scan the QR code displayed on the ATM. You can now withdraw the cash.



### Withdrawing cash at an ATM

1. Press any key on the keyboard to start a cardless transaction.



The diagram illustrates two methods to start a cardless transaction at an ATM. On the left, a hand is shown pressing a key on the numeric keypad. On the right, a hand is shown inserting a red BEA card into the card reader. The background is dark red with the BEA logo and name at the top.

**BEA 東亞銀行**

OR  
或

Please press any key on the keyboard for cardless transactions (deposit/withdrawal/promotions)  
請於鍵盤上隨意按一個鍵進行無卡交易 (存款/提款/最新推廣)

Please insert your card  
請放入卡

2. Select "JETCO CARDLESS WITHDRAWAL".



The screen displays a menu of services to choose from. The "JETCO CARDLESS WITHDRAWAL" option is highlighted with a red border. The background is dark red with the BEA logo and name at the top.

**BEA 東亞銀行**

**PLEASE CHOOSE SERVICE**

<b>JETCO CARDLESS WITHDRAWAL</b>	<b>CARDLESS ATM WITHDRAWAL</b>
<b>INSTANT CASH DEPOSIT</b>	<b>LOAN WITHDRAWAL</b>
<b>CHEQUE DEPOSIT</b>	
	<b>中文</b>

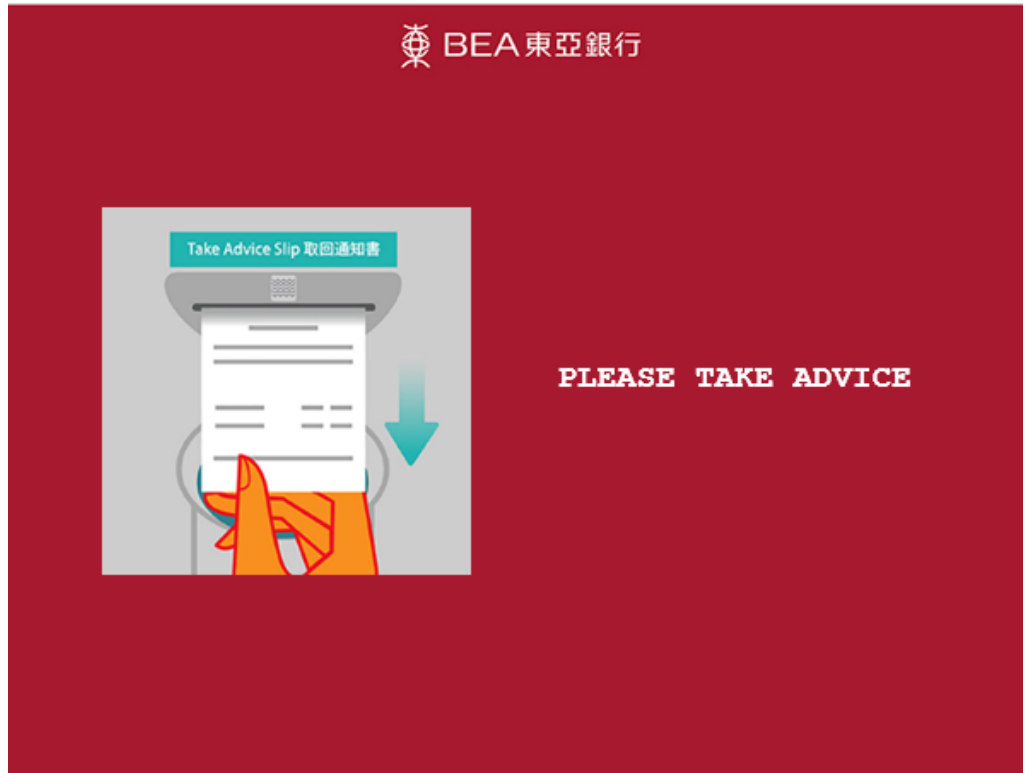
- 3. Use a bank's mobile app to scan the QR code.



- 4. Choose "CUSTOMER ADVICE" to print a customer advice slip if necessary or choose "TAKE CASH" to take the cash directly.



- 5. Take the customer advice slip.



- 6. Withdraw the designated amount.

