What is WhatsApp Hijacking?

1. Obtaining verification code by deceit

Posing as the victim's family or friends, scammers send victims messages asking them to relay the verification code of social media apps. Using the victim's phone number to open a new account on instant messaging apps, scammers hijack the victim's account.



2. Rob account

The scammers used the victim's phone number to log in to his WhatsApp account, thereby robbing the victim's account.



3. Obtaining game point cards by deceit

After successfully taking over the control of the victim's account, scammers send messages to his/her family and friends, asking them to buy game point cards and send the game point card serial number to the scammers.



Anti-scam advice

- Activate two-factor authentication for instant messaging apps
- To keep your account secure, do not give the social media verification code of your instant messaging apps to anyone
- If anyone you know asks you, through social media, to buy game point cards for them or transfer money, verify his/her identity first
- When in doubt, call Anti-scam Helpline 18222



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