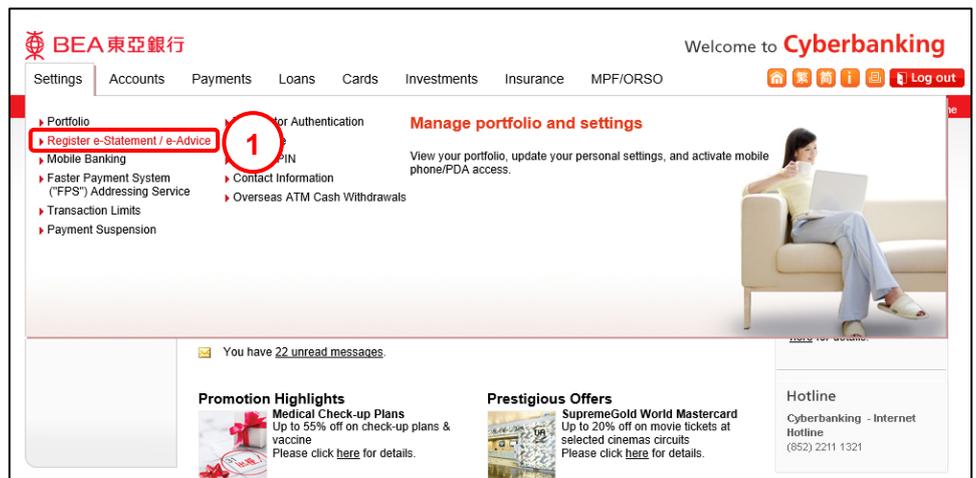


e-Statement Service Demonstration

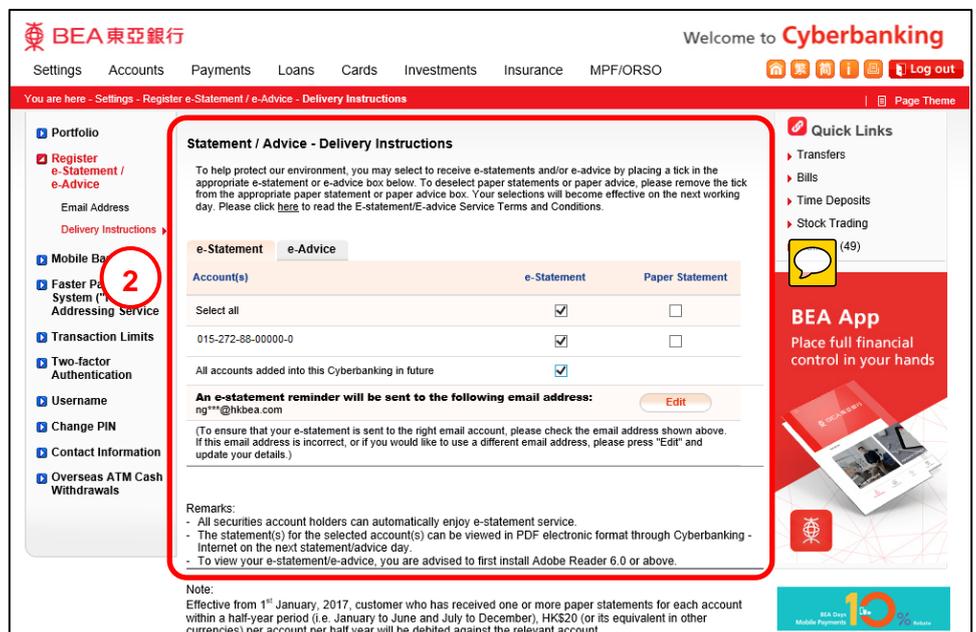
In just a few simple steps, you can:

Switch to e-Statements:

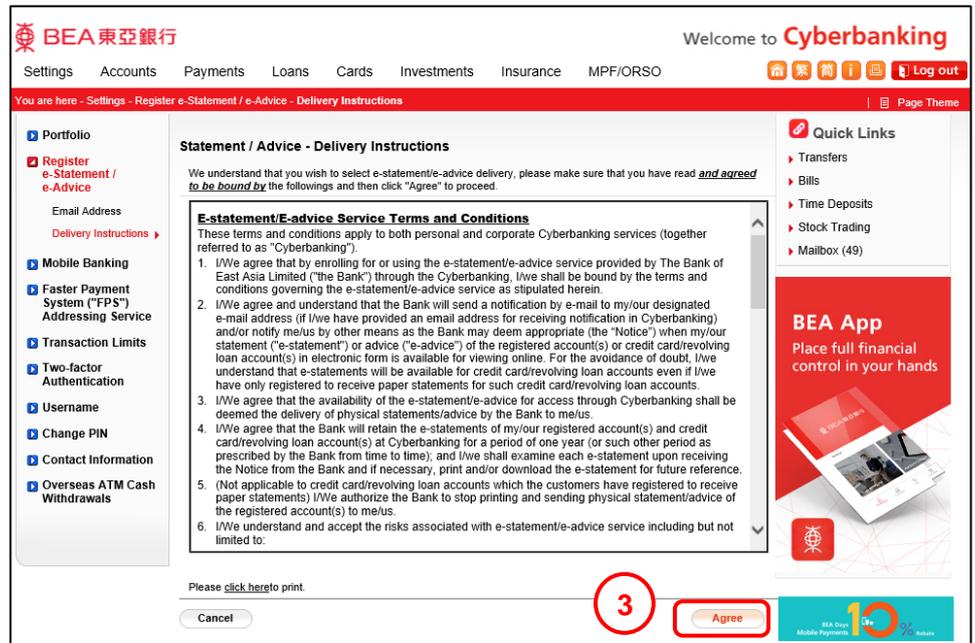
- 1 Log in to your Cyberbanking account and select "Register e-Statement / e-Advice" under "Settings".



- 2 Click "Select All" or choose the accounts for which you would like to receive e-Statements and cancel paper statements.



3 If you choose to cancel paper statements, please agree to the terms and conditions.



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You are here - Settings - Register e-Statement / e-Advice - Delivery Instructions | Page Theme

Statement / Advice - Delivery Instructions

We understand that you wish to select e-statement/e-advice delivery, please make sure that you have read **and agreed to be bound by** the followings and then click "Agree" to proceed.

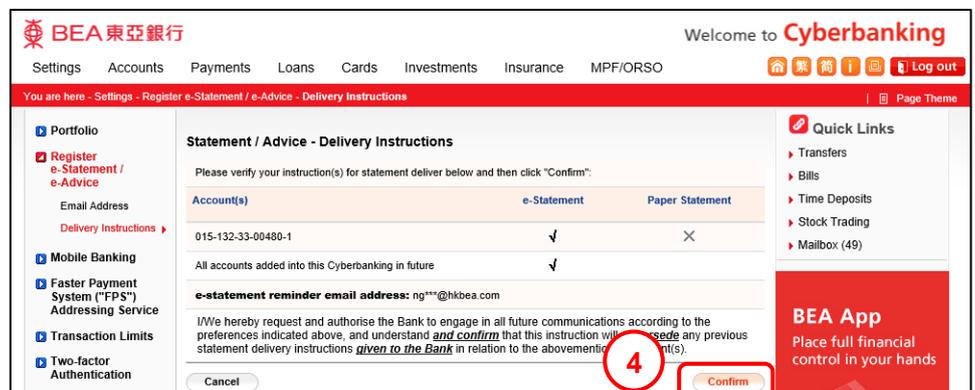
E-statement/E-advice Service Terms and Conditions

These terms and conditions apply to both personal and corporate Cyberbanking services (together referred to as "Cyberbanking").

- I/We agree that by enrolling for or using the e-statement/e-advice service provided by The Bank of East Asia Limited ("the Bank") through the Cyberbanking, I/we shall be bound by the terms and conditions governing the e-statement/e-advice service as stipulated herein.
- I/We agree and understand that the Bank will send a notification by e-mail to my/our designated e-mail address (if I/we have provided an email address for receiving notification in Cyberbanking) and/or notify me/us by other means as the Bank may deem appropriate (the "Notice") when my/our statement ("e-statement") or advice ("e-advice") of the registered account(s) or credit card/revolving loan account(s) in electronic form is available for viewing online. For the avoidance of doubt, I/we understand that e-statements will be available for credit card/revolving loan accounts even if I/we have only registered to receive paper statements for such credit card/revolving loan accounts.
- I/We agree that the availability of the e-statement/e-advice for access through Cyberbanking shall be deemed the delivery of physical statements/advice by the Bank to me/us.
- I/We agree that the Bank will retain the e-statements of my/our registered account(s) and credit card/revolving loan account(s) at Cyberbanking for a period of one year (or such other period as prescribed by the Bank from time to time); and I/we shall examine each e-statement upon receiving the Notice from the Bank and if necessary, print and/or download the e-statement for future reference.
- (Not applicable to credit card/revolving loan accounts which the customers have registered to receive paper statements) I/We authorize the Bank to stop printing and sending physical statement/advice of the registered account(s) to me/us.
- I/We understand and accept the risks associated with e-statement/e-advice service including but not limited to:

Please [click here](#) to print.

4 Confirm your instruction for statement delivery to complete the registration process.



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You are here - Settings - Register e-Statement / e-Advice - Delivery Instructions | Page Theme

Statement / Advice - Delivery Instructions

Please verify your instruction(s) for statement deliver below and then click "Confirm":

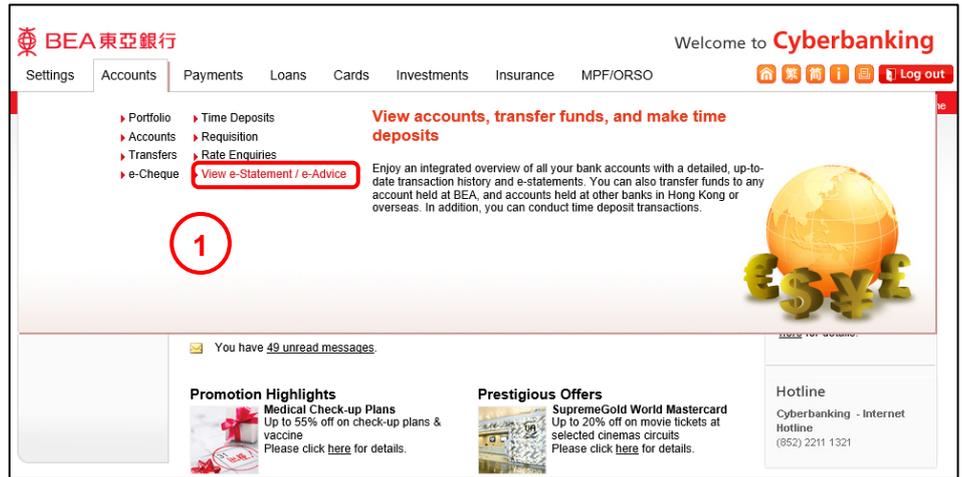
Account(s)	e-Statement	Paper Statement
015-132-33-00480-1	✓	✗
All accounts added into this Cyberbanking in future	✓	

e-statement reminder email address: ng***@hkbea.com

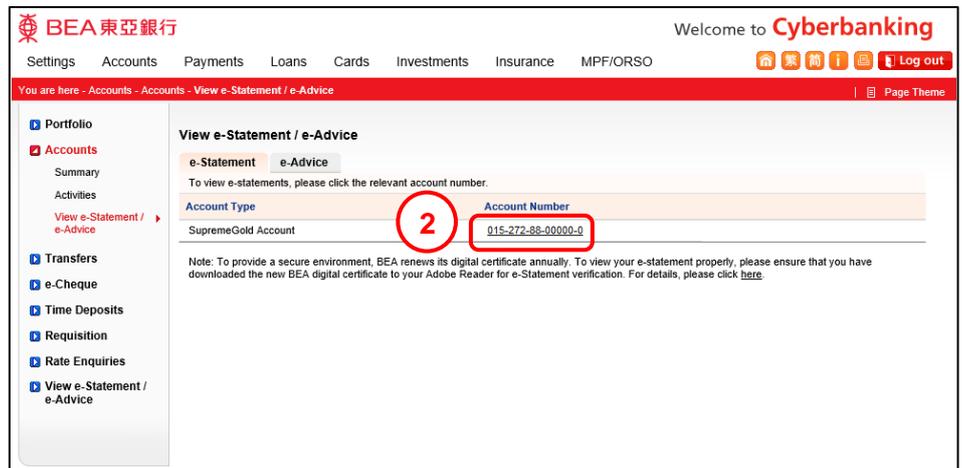
I/We hereby request and authorise the Bank to engage in all future communications according to the preferences indicated above, and understand **and confirm** that this instruction will **override** any previous statement delivery instructions **given to the Bank** in relation to the above-mentioned account(s).

View your e-Statements: (up to the past 7 years):

- 1 Log in to your Cyberbanking account and select "View e-Statement/ e-Advice" under "Accounts".



- 2 Select the account number.



View your e-Statements "By Year"

By Year

1 Select "By Year".

2 Select a year to display all e-Statements for that year.

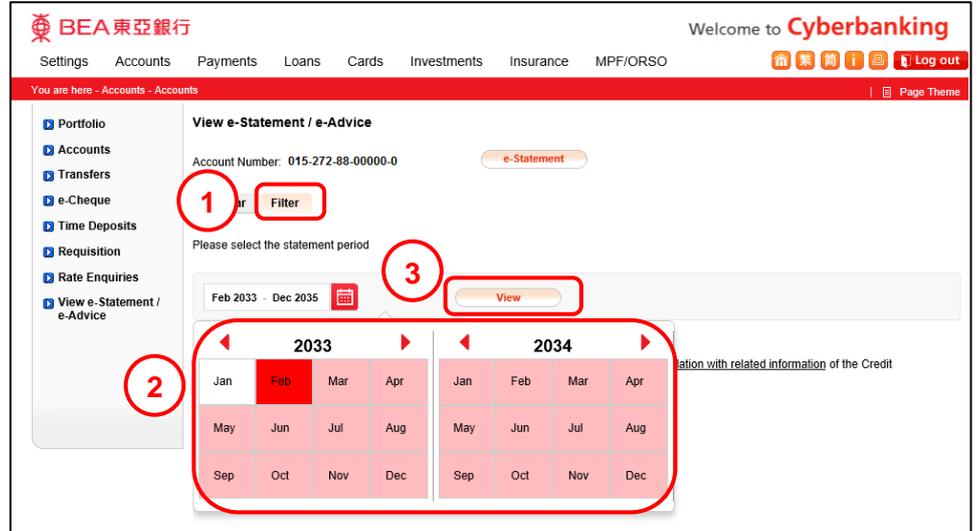
3 Select a date to view the relevant e-Statement.

The screenshot shows the BEA Cyberbanking interface. At the top, there is a navigation menu with options: Settings, Accounts, Payments, Loans, Cards, Investments, Insurance, and MPF/ORSO. The main heading is "View e-Statement / e-Advice" for Account Number 015-272-88-00000-0. The "By Year" filter is set to 2034. A list of e-Statements is displayed for the year 2034, with the date 11 Nov selected. The interface also includes a "Signature Panel" and a "Share" button.

View your e-Statements “By Filter”

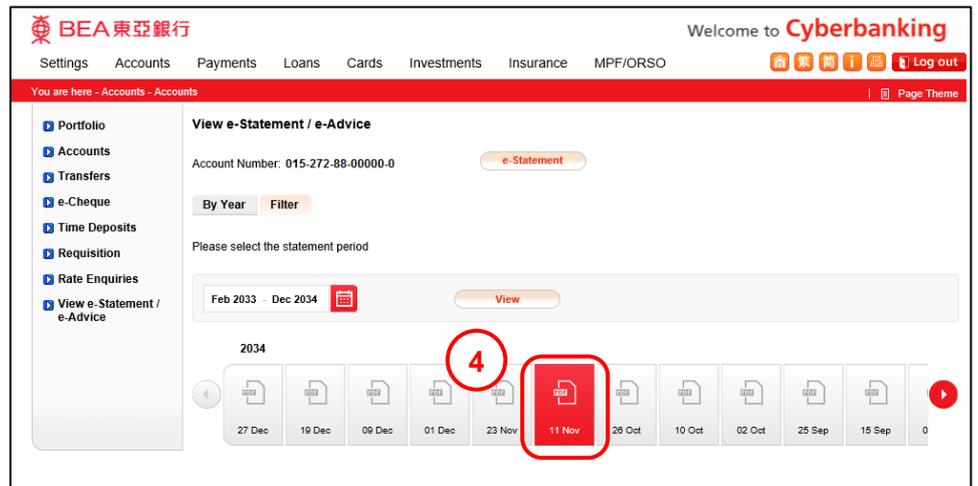
By Filter

- 1 Select “Filter”.
- 2 Select a statement period from the calendar.
- 3 Then click “View”.



The screenshot shows the BEA Cyberbanking interface. The main heading is "View e-Statement / e-Advice". Below it, the account number is "015-272-88-00000-0". There is a "Filter" button circled in red with a "1". Below that, there is a "Please select the statement period" section with a calendar for 2023. The month of February is highlighted in red and circled in red with a "2". To the right of the calendar is a "View" button circled in red with a "3".

- 4 Select a date to view the relevant e-Statement.



The screenshot shows the BEA Cyberbanking interface. The main heading is "View e-Statement / e-Advice". Below it, the account number is "015-272-88-00000-0". There is a "Filter" button. Below that, there is a "Please select the statement period" section with a calendar for 2024. The date "11 Nov" is highlighted in red and circled in red with a "4".