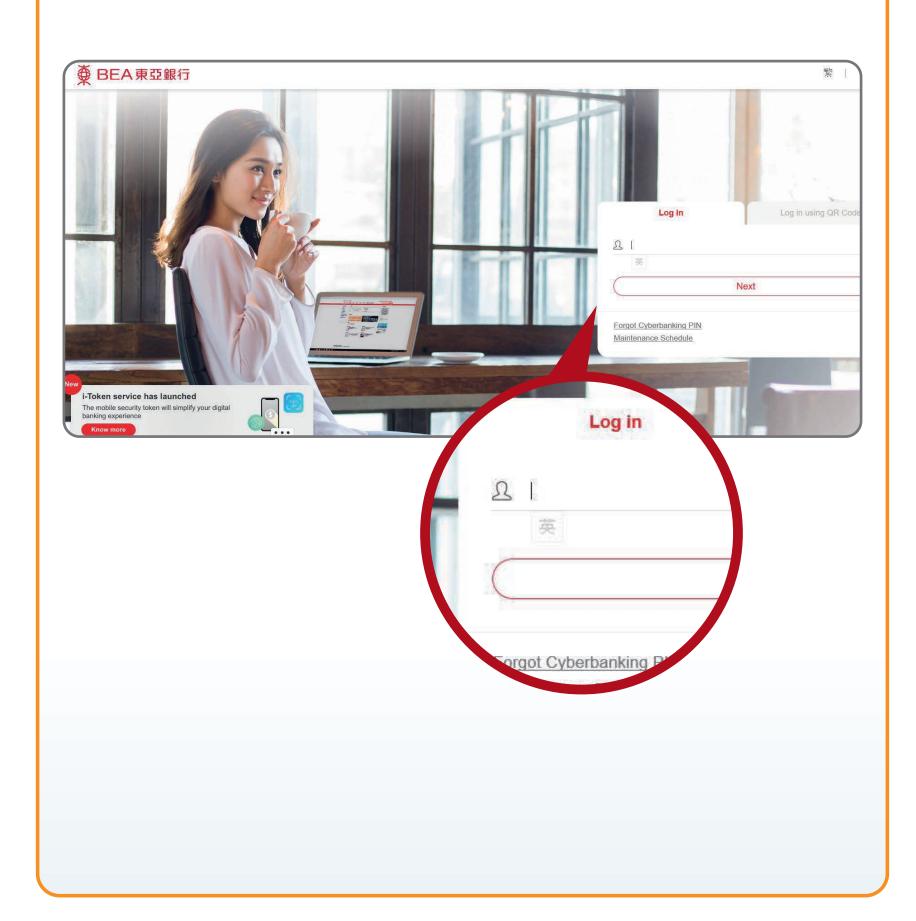


Step 1 Start application

Log in to Cyberbanking.





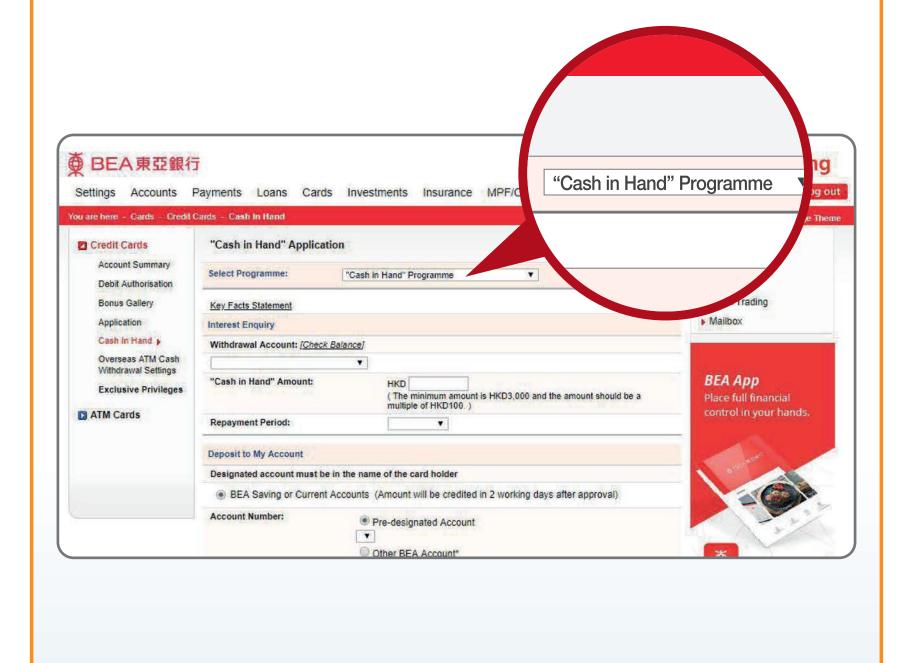




Step 3

Fill in "Cash in Hand" application details and deposit account details

Select the "Cash in Hand" Programme and fill in your withdrawal account no., desired "Cash in Hand" amount, and repayment period, select a BEA or other bank account to receive your "Cash in Hand" amount and fill in the details.

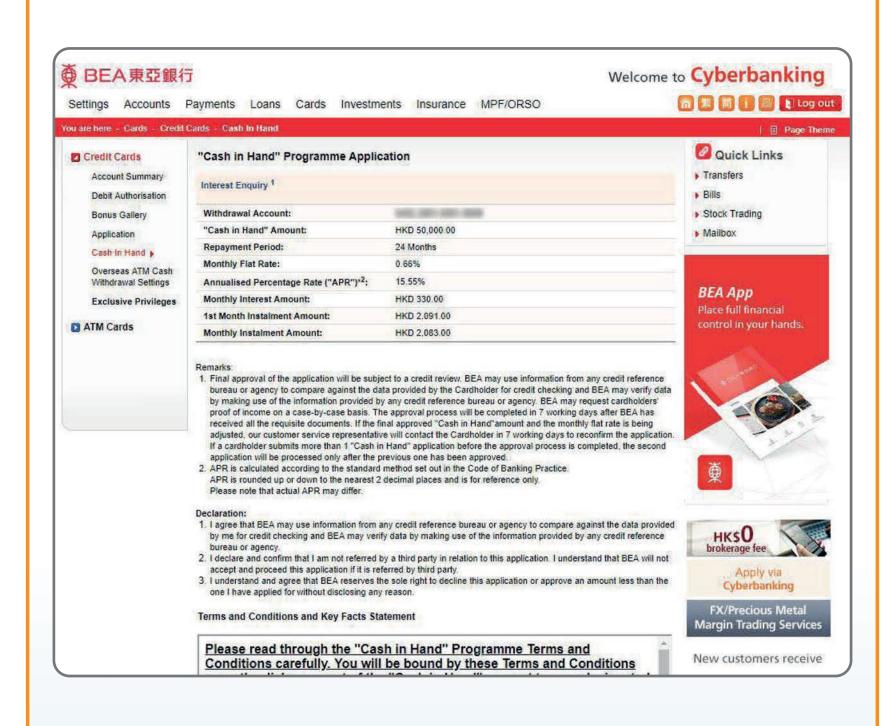




Step 4

Verify application details and agree to the declaration

Confirm your application details, the relevant terms and conditions, the Key Facts Statement and agree to be bound by the declarations.





Step 5

Confirm application

A SMS containing a one-time password ("OTP") will be sent to your mobile phone number. After verifying the "Cash in Hand" programme details, please enter the OTP to complete your application.

