

Notice to Customers Regarding Access to Credit Reports

關於查閱個人信貸報告之通知

We at BEA are committed to providing you, our valued customer, with services of the highest quality. To help us identify the services that best meet your needs, please be informed that we may from time to time conduct a credit review of your existing credit card / overdraft / revolving loan / personal instalment loan / mortgage loan and overdraft / business ready cash Instalment Loan and overdraft accounts (if applicable) and access your credit report held by any credit reference agencies:

The credit review will be used for the consideration of:

- 1) an increase in the credit amount,
- 2) the curtailing of credit (including the cancellation of credit or a decrease in the credit amount) or
- 3) the putting in place or the implementation of a scheme of arrangement.

According to the Personal Data (Privacy) Ordinance, you have the right to access your credit report. You may contact our Bank so that we can give you the contact details of the relevant credit reference agency(ies).

Thank you for choosing BEA services. If you have any queries, please contact our customer services representative for assistance.

BEA Consumer Loans Services Hotline: (852) 2211 1211

東亞銀行承諾為我們尊貴的客戶不斷提供高質素之服務。為竭力提供更切合閣下之服務，本行可能會不時為閣下現有之信用卡 / 透支 / 循環貸款 / 私人分期貸款 / 樓宇按揭貸款及透支 / 「營商易」分期貸款及透支賬戶 (如適用) 進行信貸檢討，並向任何信貸資料服務機構索取有關閣下之個人信貸報告作參考。

有關檢討將會用作考慮：

- 1) 增加信用額，
- 2) 縮減信貸 (包括取消信貸或減低信用額) 或
- 3) 制定或推行債務安排計劃。

根據個人資料(私隱)條例，閣下有權查閱閣下之信貸報告，請聯絡本行索取信貸資料服務機構的聯絡詳情。

多謝閣下選用本行之服務，如有任何垂詢，歡迎與本行客戶服務員聯絡。

東亞銀行個人貸款客戶服務熱線：(852) 2211 1211