

BEA Corporate Online

Customer Services Authentication – Security Settings

This document is produced by The Bank of East Asia, Limited (“BEA”). It is intended to serve as a general guideline for use of our BEA Corporate Online services. While every effort has been made to ensure accuracy, BEA makes no representation or warranty, express, implied, or statutory, with respect to, and assumes no responsibility for, the accuracy, completeness, sufficiency, or usefulness of the information contained herein.

The Bank of East Asia, Limited

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6. Request Reset PIN	22

1. Set Security Questions - Create



Users can set up security questions for the use of forgot Login PIN.

How to get there

Maker / Approver

Menu > Account Settings > My Preference > Security and Login > Set Security Questions

The screenshot displays the BEA Corporate Online interface. The top header includes the BEA logo and navigation links. A sidebar on the left lists 'My Preference', 'Session Summary', and 'Personalize Dashboard'. The main content area is titled 'Set Security Questions' and features three tabs: 'Profile', 'Alerts/Notifications', and 'Security and Login'. The 'Security and Login' tab is selected, showing a message: 'Your security questions have not been set up yet.' with 'Set Up' and 'Cancel' buttons. A 'Note' box on the right explains that security questions are an added layer of security and provides recommendations for choosing questions.

Set Security Questions

Profile

Alerts/Notifications

Security and Login

Set Security Questions

Change Login PIN

Change Signer PIN

Your security questions have not been set up yet.

Set Up **Cancel**

Note

Security questions work as an added layer of security that helps in protecting your account against fraudulent activities.

We recommend that you:

- Choose answers that are difficult for others to guess.
- Choose questions which you have not previously answered on public or social media sites.

Authorised Person / System Administrator

Menu > My Preference > Security and Login > Set Security Questions

Menu

Getting Started >
Limits >
e-Statement/e-Advice Services >
Transfers >
Others >
Audit Log >
Mailbox >
My Preference
Session Summary
Security Settings
Help

BEA 東亞銀行

CORPORATE ONLINE
企業網上銀行

Search here

Authorized Person

Welcome
Last Login: 20 Nov 2022 02:49:00 PM HKT

Pending Approvals (9)

Customer Maintenances 1

Administrative Maintenance 1

Manage Beneficiaries 2

Date	Transaction Name	Company Name	Initiated By	Reference No	Status
07 Nov 2022	User Accounts & Services Access - Delete			0711DDC1AAA6	In Progress

Page 1 of 1 (1 of 1 items)

Quick Links

User Management

User Accounts and Services Access

e-Statement & e-Advice
User Registration Overview

Daily Transaction Limit Maintenance

Manage Beneficiaries

My Approved List (0)

Search

BEA 東亞銀行

CORPORATE ONLINE
企業網上銀行

Search here

Authorized Person

Welcome,
Last Login: 20 Nov 2022 02:49:00 PM HKT

Set Security Questions

Profile

Alerts/Notifications

Security and Login

Set Security Questions

Change Login PIN

Change Signer PIN

Your security questions have not been set up yet.

Set Up

Cancel

Note

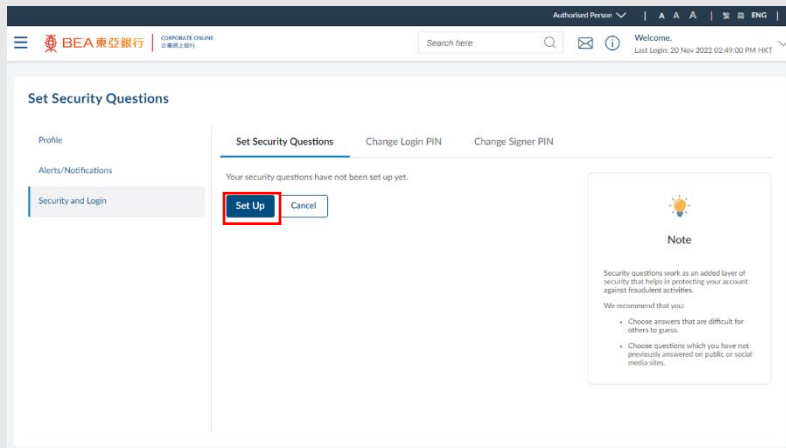
Security questions work as an added layer of security that helps in protecting your account against fraudulent activities.

We recommend that you:

- Choose answers that are difficult for others to guess.
- Choose questions which you have not previously answered on public or social media sites.

Step 01 Initiate

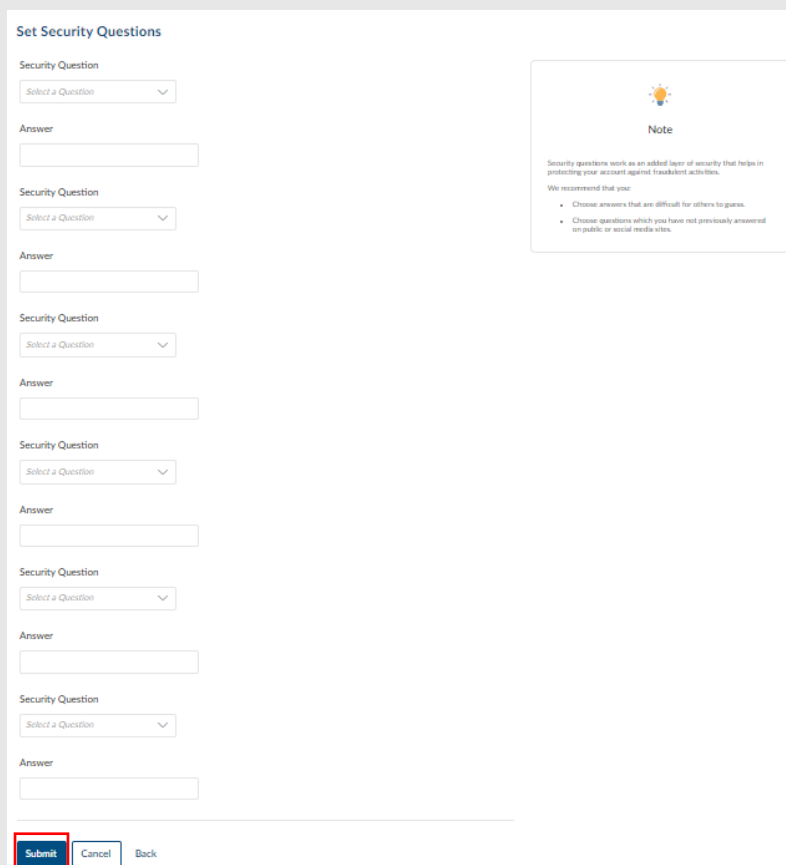
1. Click on “Set Up”.



The screenshot shows the 'Set Security Questions' page in the BEA Corporate Online system. The page has a sidebar with 'Profile', 'Alerts/Notifications', and 'Security and Login'. The 'Set Security Questions' tab is active, showing a message: 'Your security questions have not been set up yet.' Below this message are two buttons: 'Set Up' (highlighted with a red box) and 'Cancel'. To the right, there is a 'Note' section explaining that security questions work as an added layer of security and providing recommendations for choosing questions.

Step 02 Select Questions

1. Select 6 questions to answer.
2. Enter the answers below the corresponding questions (max. 6 questions).
3. Click on “Submit”.



The screenshot shows the 'Set Security Questions' page with six question-answer pairs. Each pair consists of a 'Security Question' dropdown menu and an 'Answer' text input field. The 'Submit' button at the bottom left is highlighted with a red box. To the right, the same 'Note' section from the previous step is visible.

Step
03

Verify

1. Review the request and click on “Confirm”.

Set Security Question

Review
You initiated a request for User Security Question. Please review details before you confirm!

Question
What is your mother's maiden name?

Answer
Yes

Answer
Yes

Confirm Cancel Back

Step
04


Successful Submission

1. System will send a One-time Password (OTP) to user's registered mobile number
2. Enter OTP and click on “Submit” to complete.

OTP

Please enter the one-time password (OTP) sent to your mobile number.

Verification Code



Resend OTP
This OTP expires in 69 seconds.

Reference Number
3953586

Submit Cancel

Set Security Question

Confirmation
Your Set Security Question has been fully approved and the instruction has been received by BEA.

Status
Completed

OK

2. Set Security Questions – Edit



Users can edit their existing security questions.

How to get there

Maker / Approver

Menu > Account Settings > My Preference > Security and Login > Set Security Questions



Set Security Questions

[Profile](#)[Set Security Questions](#)[Change Login PIN](#)[Change Signer PIN](#)

[Alerts/Notifications](#)[Security and Login](#)

Security Question

Who is your favourite singer?

Security Question

Who is your favourite historical figure?

Security Question

Are you happy today?

Security Question

What was the model of your first car?


Security Question

How old are you?

Security Question

What is your favourite music genre?

EditCancel

 **Note**

Security questions work as an added layer of security that helps in protecting your account against fraudulent activities.

We recommend that you:

- Choose answers that are difficult for others to guess.
- Choose questions which you have not previously answered on public or social media sites.

Authorised Person / System Administrator

Menu > My Preference > Security and Login > Set Security Questions

Menu

Getting Started >

Limits >

e-Statement/e-Advice Services >

Transfers >

Others >

Audit Log >

Mailbox >

My Preference

Session Summary

Security Settings

Help

BEA 東亞銀行

CORPORATE ONLINE
企業網上銀行

Search here

Welcome
Last Login: 20 Nov 2022 02:49:00 PM HKT

Pending Approvals (9)

Customer Maintenances 1

Administrative Maintenance: 0

Manage Beneficiaries 7

Date	Transaction Name	Company Name	Initiated By	Reference No	Status
07 Nov 2022	User Accounts & Services Access - Delete	CDC REGRESSION 006	CDC TEST USER 006	0711DDC1AAA6	In Progress

Page 1 of 1 (1 of 1 Items)

Quick Links

User Management

User Accounts and Services Access

e-Statement & e-Advice User Registration Overview

Daily Transaction Limit Maintenance

Manage Beneficiaries

My Approved List (0)

Search

Set Security Questions

Profile

Alerts/Notifications

Security and Login**Set Security Questions**

Change Login PIN

Change Signer PIN

Security Question

Who is your favourite singer?

Security Question

Who is your favourite historical figure?

Security Question

Are you happy today?

Security Question

What was the model of your first car?

Security Question

How old are you?

Security Question

What is your favourite music genre?

Edit

Cancel



Note

Security questions work as an added layer of security that helps in protecting your account against fraudulent activities.

We recommend that you:

- Choose answers that are difficult for others to guess.
- Choose questions which you have not previously answered on public or social media sites.

**Step
01 Initiate**

1. Click on “Edit”.

BEA 東亞銀行 CORPORATE ONLINE

Search here

Welcome, Last Login: 20 Nov 2022 03:00:00 PM HK

Set Security Questions

Profile Alerts/Notifications Security and Login

Set Security Questions Change Login PIN

Security Question What is your mother's maiden name?

Security Question What is your favourite brand?

Security Question What was the title of the first book you ever read?

Security Question Are you happy today?

Security Question Who is your favourite singer?

Security Question How old are you?

Edit Cancel

Note

Security questions work as an added layer of security that helps in protecting your account against fraudulent activities.

We recommend that you:

- Choose answers that are difficult for others to guess.
- Choose questions which you have not previously answered on public or social media sites.

**Step
02 Enter Answers**

1. Enter the answers below the corresponding questions.

2. Click on “Submit”.

Set Security Question

Security Question What is your mother's maiden name?

Answer

Security Question What is your favourite brand?

Answer

Security Question What was the title of the first book you ever read?

Answer

Security Question Are you happy today?

Answer

Security Question Who is your favourite singer?

Answer

Security Question How old are you?

Answer

Submit Cancel Back

Note

Security questions work as an added layer of security that helps in protecting your account against fraudulent activities.

We recommend that you:

- Choose answers that are difficult for others to guess.
- Choose questions which you have not previously answered on public or social media sites.

Step
03

Verify

1. Review the request and click on “Confirm”.

Set Security Question

Review
You initiated a request for User Security Question. Please review details before you confirm!

Question

What is your mother's maiden name?

Answer

Yes

Confirm Cancel Back

Step
04

Successful Submission

1. Enter One-Time Password (OTP).
2. Click on “Submit” to complete.

OTP

Please enter the one-time password (OTP) sent to your mobile number.

Verification Code

Resend OTP

This OTP expires in 69 seconds.

Reference Number

3953586

Submit Cancel

Set Security Question

Confirmation
Your Set Security Question has been fully approved and the instruction has been received by BEA.

Status
Completed

OK

3. Change Login PIN

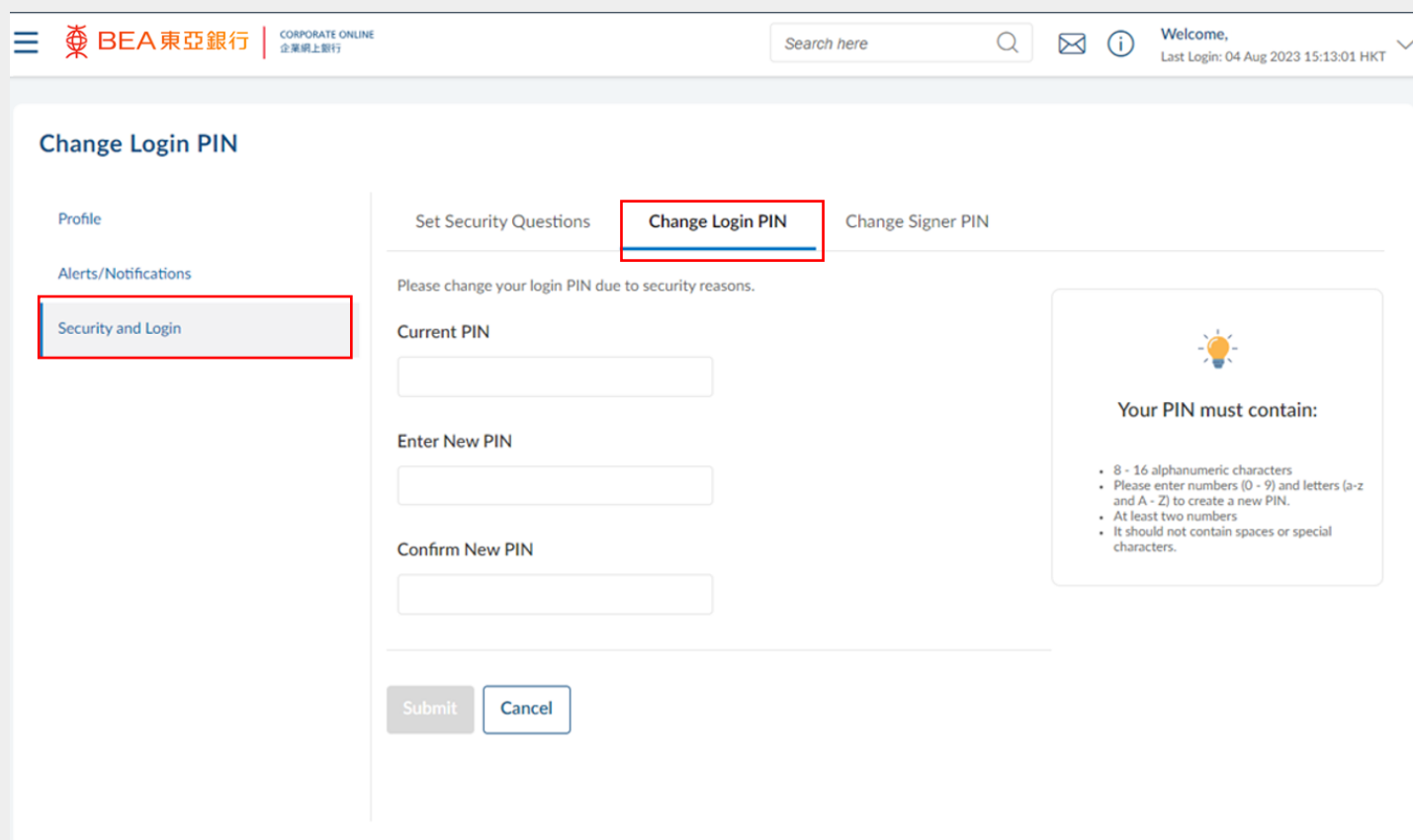


Users can change their existing Login PIN.

How to get there

Maker / Approver

Menu > Account Settings > My Preference > Security and Login > Change Login PIN



Authorised Person / System Administrator

Menu > My Preference > Security and Login > Change Login PIN

Menu

Getting Started

Limits

e-Statement/e-Advice Services

Transfers

Others

Audit Log

Mailbox

My Preference

Session Summary

Security Settings

Help

BEA 東亞銀行

CORPORATE ONLINE
企業網上銀行

Search here

Welcome
Last Login: 20 Nov 2022 02:49:00 PM HKT

Pending Approvals (9)

Customer Maintenances 4

Administrative Maintenance 1

Manage Beneficiaries 2

Date	Transaction Name	Company Name	Initiated By	Reference No	Status
07 Nov 2022	User Accounts & Services Access - Delete	CDC REGRESSION 006	CDC TEST USER 006	0711DDC1AAA6	In Progress

Page 1 of 1 (1 of 1 items)

Quick Links

User Management

User Accounts and Services Access

e-Statement & e-Advice
User Registration Overview

Daily Transaction Limit Maintenance

Manage Beneficiaries

My Approved List (0)

Search

BEA 東亞銀行

CORPORATE ONLINE
企業網上銀行

Search here

Welcome,
Last Login: 04 Aug 2023 15:13:01 HKT

Change Login PIN

Profile

Alerts/Notifications

Security and Login

Set Security Questions

Change Login PIN

Change Signer PIN

Please change your login PIN due to security reasons.

Current PIN

Enter New PIN

Confirm New PIN

Submit Cancel

Your PIN must contain:

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least two numbers
- It should not contain spaces or special characters.

Step 01 Enter PIN

1. Enter the Current Login PIN and New Login PIN.
2. Click on “Submit” to complete.

Step 02 Change Successfully

1. Click on “Go to Dashboard”, then direct to Dashboard page.

4. Change Signer PIN



Signer and Authorised Person can change their existing Signer PIN.

How to get there

Maker / Approver

Menu > Account Settings > My Preference > Security and Login > Change Signer PIN



Change Signer PIN

Profile

Alerts/Notifications

Security and Login

Set Security Questions

Change Login PIN

Change Signer PIN

Please change your Signer PIN for security reasons

Current PIN

Enter New PIN

Confirm New PIN

Submit Cancel

Your PIN must contain:

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least Two numbers
- It should not contain spaces or special characters.

Authorised Person / System Administrator

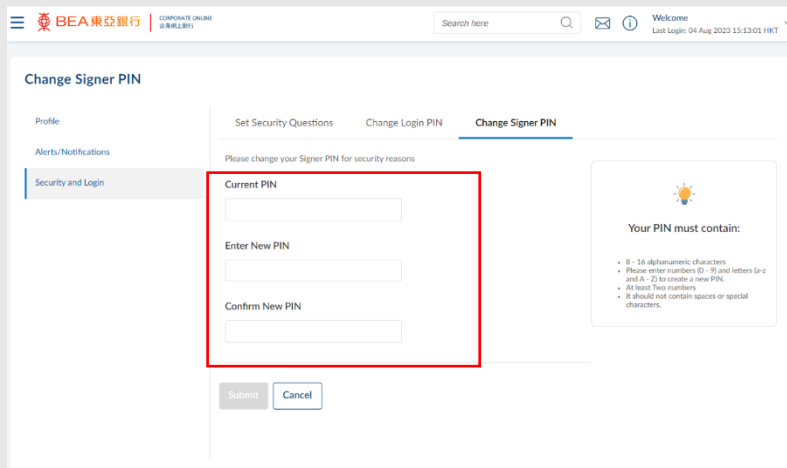
Menu > My Preference > Security and Login > Change Signer PIN

The screenshot shows the BEA Corporate Online dashboard. The left sidebar contains a 'Menu' section with the following items: Getting Started, Limits, e-Statement/e-Advice Services, Transfers, Others, Audit Log, Mailbox, My Preference (highlighted with a red box), Session Summary, Security Settings, and Help. The main content area displays 'Pending Approvals (9)' with a table showing one approval for 'User Accounts & Services Access - Delete' initiated on 07 Nov 2022. Below this is a 'Quick Links' section with icons for User Management, User Accounts and Services Access, e-Statement & e-Advice User Registration Overview, Daily Transaction Limit Maintenance, and Manage Beneficiaries. At the bottom, there is a 'My Approved List (0)' section with a search button.

The screenshot shows the 'Change Signer PIN' page. The left sidebar has 'Security and Login' highlighted under the 'Alerts/Notifications' section. The main content area has three tabs: 'Set Security Questions', 'Change Login PIN', and 'Change Signer PIN' (highlighted with a red box). The 'Change Signer PIN' tab contains the following text: 'Please change your Signer PIN for security reasons'. Below this are three input fields: 'Current PIN', 'Enter New PIN', and 'Confirm New PIN'. At the bottom are 'Submit' and 'Cancel' buttons. On the right side, there is a box with a lightbulb icon and the text 'Your PIN must contain:' followed by a list of requirements: 8 - 16 alphanumeric characters, Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN, At least Two numbers, and It should not contain spaces or special characters.

Step 01 Enter PIN

1. Enter the Current Signer PIN and New Signer PIN.



BEA 東亞銀行 CORPORATE ONLINE 企業網上銀行

Search here

Welcome, Last Login: 04 Aug 2023 15:13:01 HKT

Change Signer PIN

Profile | Set Security Questions | Change Login PIN | **Change Signer PIN**

Please change your Signer PIN for security reasons

Current PIN

Enter New PIN

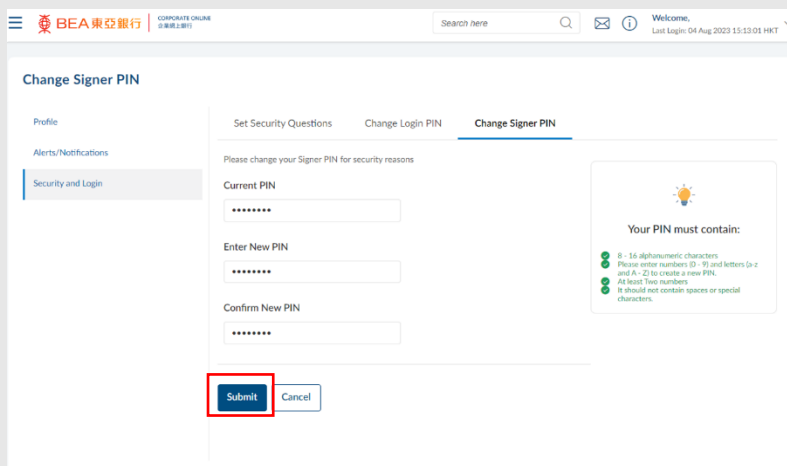
Confirm New PIN

Submit Cancel

Your PIN must contain:

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least Two numbers
- It should not contain spaces or special characters.

2. Click on “Submit” to complete.



BEA 東亞銀行 CORPORATE ONLINE 企業網上銀行

Search here

Welcome, Last Login: 04 Aug 2023 15:13:01 HKT

Change Signer PIN

Profile | Set Security Questions | Change Login PIN | **Change Signer PIN**

Please change your Signer PIN for security reasons

Current PIN

Enter New PIN

Confirm New PIN

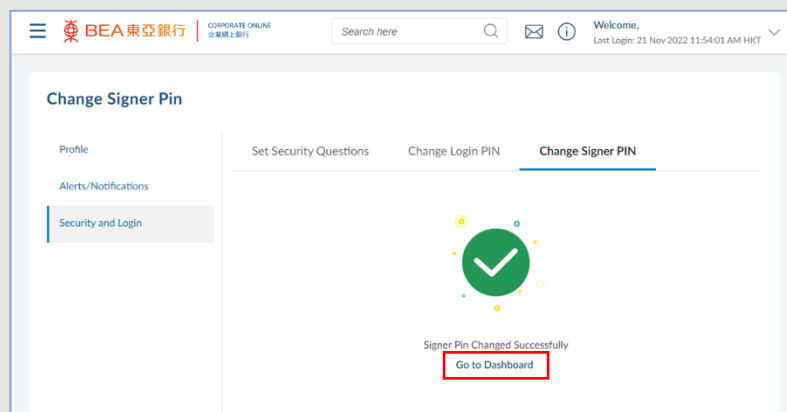
Submit Cancel

Your PIN must contain:

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least Two numbers
- It should not contain spaces or special characters.

Step 02 Change Successfully

1. Click on “Go to Dashboard”, then direct to Dashboard page.



BEA 東亞銀行 CORPORATE ONLINE 企業網上銀行

Search here

Welcome, Last Login: 21 Nov 2022 11:54:01 AM HKT

Change Signer Pin

Profile | Set Security Questions | Change Login PIN | **Change Signer PIN**

Signer Pin Changed Successfully

Go to Dashboard

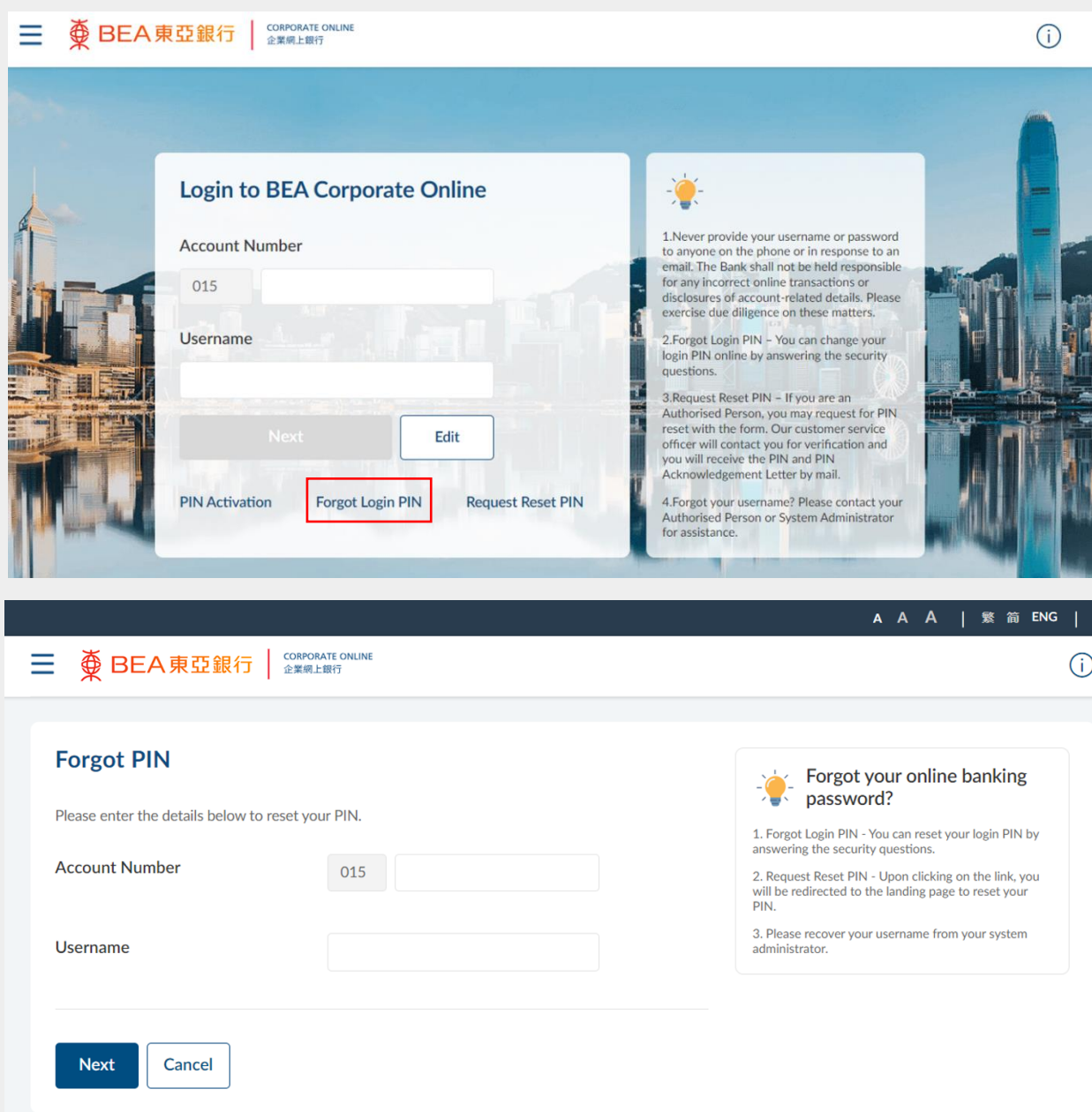
5. Forgot Login PIN

Users can reset their Login PIN by answering security questions through Forgot Login PIN.

If users have not set up security questions, they can ask their Company's Authorised Person to reset Login PIN (Please refer to section 6).

How to get there

BEA Corporate Online Login Page > Forgot Login PIN



The screenshot displays the BEA Corporate Online Login Page. The header includes the BEA logo and 'CORPORATE ONLINE 企業網上銀行'. The main content area is titled 'Login to BEA Corporate Online' and features input fields for 'Account Number' (with '015' entered) and 'Username'. Below these fields are buttons for 'Next' and 'Edit'. At the bottom of the login section, there are three links: 'PIN Activation', 'Forgot Login PIN' (highlighted with a red box), and 'Request Reset PIN'. To the right of the login section, there is a light blue box with a lightbulb icon containing four numbered instructions: 1. Never provide your username or password to anyone... 2. Forgot Login PIN - You can change your login PIN online by answering the security questions. 3. Request Reset PIN - If you are an Authorised Person, you may request for PIN reset with the form... 4. Forgot your username? Please contact your Authorised Person or System Administrator for assistance.

The second part of the screenshot shows the 'Forgot PIN' page. The header is the same. The main content area is titled 'Forgot PIN' and includes the instruction 'Please enter the details below to reset your PIN.' Below this are input fields for 'Account Number' (with '015' entered) and 'Username'. At the bottom are 'Next' and 'Cancel' buttons. To the right, there is a light blue box with a lightbulb icon titled 'Forgot your online banking password?' containing three numbered instructions: 1. Forgot Login PIN - You can reset your login PIN by answering the security questions. 2. Request Reset PIN - Upon clicking on the link, you will be redirected to the landing page to reset your PIN. 3. Please recover your username from your system administrator.

Step
01

Initiate

1. Enter "Account Number" and "Username".
2. Click on "Next" to continue.
3. Enter HKID/Passport Number.
4. Click on "Submit".

BEA 東亞銀行 | CORPORATE ONLINE
企業網上銀行

Forgot PIN

Please enter the details below to reset your PIN.

Account Number: 015

Username:

Next Cancel

Forgot your online banking password?

1. Forgot Login PIN - You can reset your login PIN by answering the security questions.
2. Request Reset PIN - Upon clicking on the link, you will be redirected to the landing page to reset your PIN.
3. Please recover your username from your system administrator.

BEA 東亞銀行 | CORPORATE ONLINE
企業網上銀行

Forgot PIN

Please enter the details below to reset your PIN.

Account Number: 015 168 55 [Edit](#)

Username: 61 lu

HKID/Passport Number:

Submit Cancel

Forgot your online banking password?

1. Forgot Login PIN - You can reset your login PIN by answering the security questions.
2. Request Reset PIN - Upon clicking on the link, you will be redirected to the landing page to reset your PIN.
3. Please recover your username from your system administrator.

BEA 東亞銀行 | CORPORATE ONLINE
企業網上銀行

Forgot PIN

Please enter the details below to reset your PIN.

Account Number: 015 161 65 [Edit](#)

Username: 61 lu

HKID/Passport Number: E8 36

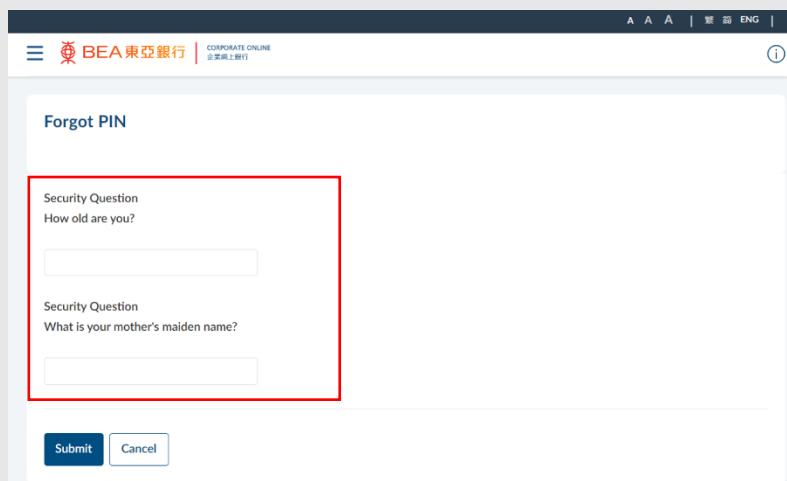
Submit Cancel

Forgot your online banking password?

1. Forgot Login PIN - You can reset your login PIN by answering the security questions.
2. Request Reset PIN - Upon clicking on the link, you will be redirected to the landing page to reset your PIN.
3. Please recover your username from your system administrator.

Step
02Answer security
questions

1. Answer the security
questions



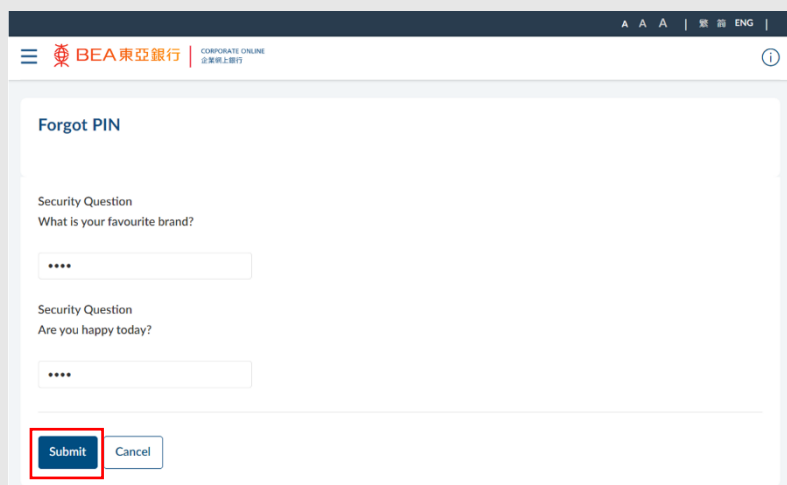
Forgot PIN

Security Question
How old are you?

Security Question
What is your mother's maiden name?

Submit Cancel

2. Click on “Submit”.



Forgot PIN

Security Question
What is your favourite brand?

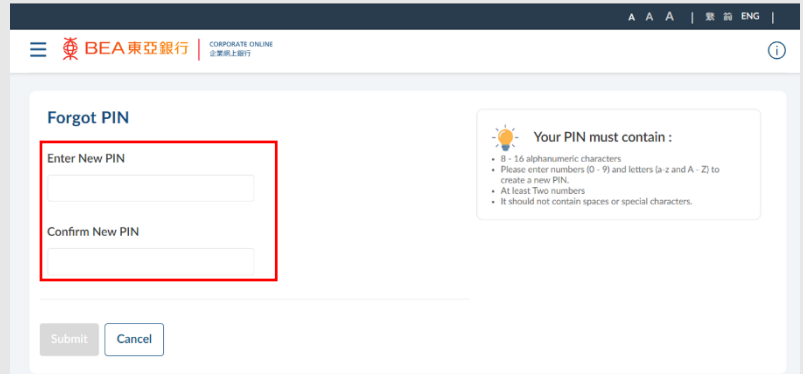
Security Question
Are you happy today?

Submit Cancel

**Step
03**
Enter New PIN

1. Enter New PIN and Confirm New PIN.

2. Click on "Submit".



Forgot PIN

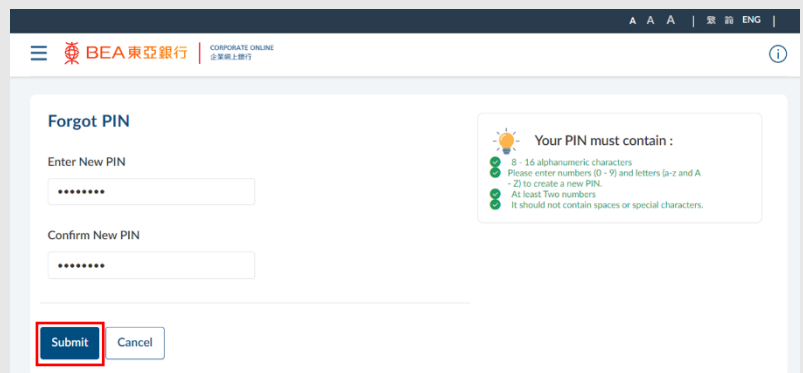
Enter New PIN

Confirm New PIN

Submit Cancel

Your PIN must contain :

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least Two numbers
- It should not contain spaces or special characters.



Forgot PIN

Enter New PIN

Confirm New PIN

Submit Cancel

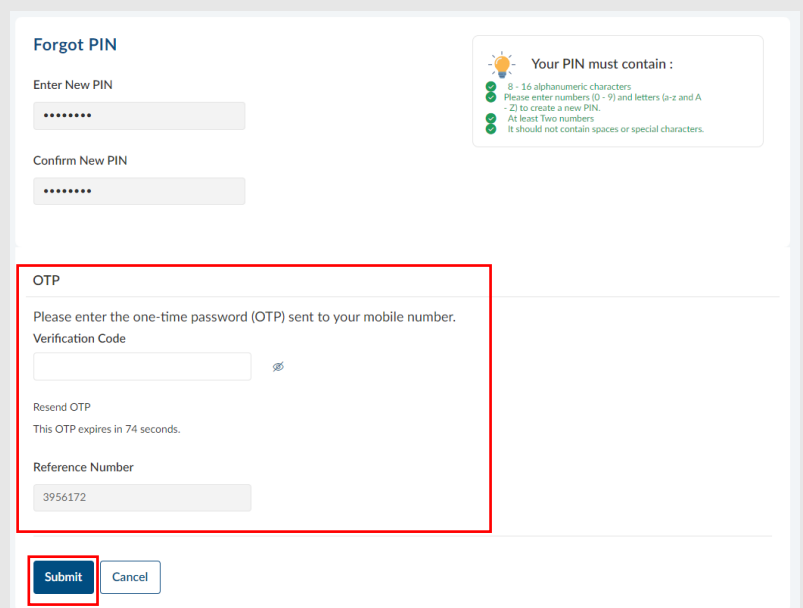
Your PIN must contain :

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least Two numbers
- It should not contain spaces or special characters.

**Step
04**
Enter One-Time Password

1. Enter One-Time Password (OTP) for verification.

2. Click on "Submit".



Forgot PIN

Enter New PIN

Confirm New PIN

OTP

Please enter the one-time password (OTP) sent to your mobile number.

Verification Code

Resend OTP

This OTP expires in 74 seconds.

Reference Number

3956172

Submit Cancel

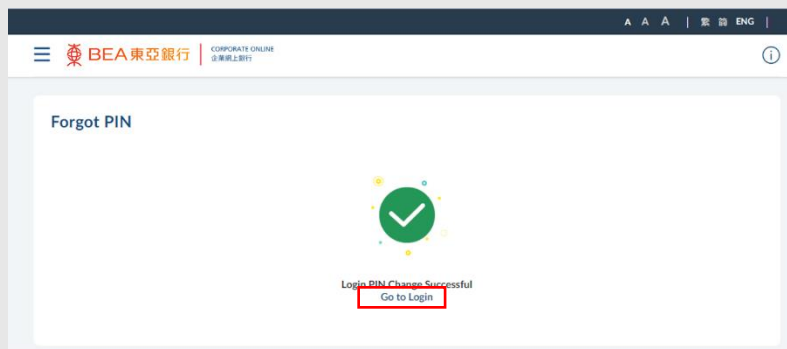
Your PIN must contain :

- 8 - 16 alphanumeric characters
- Please enter numbers (0 - 9) and letters (a-z and A - Z) to create a new PIN.
- At least Two numbers
- It should not contain spaces or special characters.

Step
05

Change Successfully

1. Click on “Go to Login”, then direct to BEA Corporate Online Login Page.



6. Request Reset PIN



Users can reset their Login PIN / Signer PIN / Phone PIN through “Request Reset PIN”.

How to get there

BEA Corporate Online Login Page > Request Reset PIN

The screenshot shows the BEA Corporate Online Login Page. The header includes the BEA logo and 'CORPORATE ONLINE 企業網上銀行'. The main content area has a 'Login to BEA Corporate Online' form with fields for 'Account Number' (with a dropdown showing '015') and 'Username'. Below the fields are 'Next' and 'Edit' buttons. At the bottom of the form are three links: 'PIN Activation', 'Forgot Login PIN', and 'Request Reset PIN' (which is highlighted with a red box). To the right of the form is a light blue box with a lightbulb icon and four numbered security tips. The background is a cityscape with a Ferris wheel.

Login to BEA Corporate Online

Account Number

015

Username

Next Edit

PIN Activation Forgot Login PIN **Request Reset PIN**

1. Never provide your username or password to anyone on the phone or in response to an email. The Bank shall not be held responsible for any incorrect online transactions or disclosures of account-related details. Please exercise due diligence on these matters.


2. Forgot Login PIN - You can change your login PIN online by answering the security questions.

3. Request Reset PIN - If you are an Authorised Person, you may request for PIN reset with the form. Our customer service officer will contact you for verification and you will receive the PIN and PIN Acknowledgement Letter by mail.

4. Forgot your username? Please contact your Authorised Person or System Administrator for assistance.

Step
01

Initiate

1. Enter “BEA Corporate Online Account Number” and “Authorised Person’s Mobile Phone Number”.
2. Select the PIN Type you would like to reset.
3. If Login PIN or Signer PIN is selected in PIN Type, please also enter Username or PIN ID.
4. You may click on  to expand more rows.
5. Click on “Next”.

BEA Corporate Online PIN Reset

1 2

* Mandatory Field

PIN RESET APPLICATION FORM

BEA Corporate Online Account Number *

015- 51- 90

Authorised Person's Mobile Phone Number *

852 HONG KONG SAR

12- 78

PIN Type/Username* ●

☒ Phone PIN


☒ Login PIN ☒ Signer PIN Demo

☐ Login PIN ☐ Signer PIN PLEASE ENTER USERNAME

☐ Login PIN ☐ Signer PIN PLEASE ENTER USERNAME

☐ Login PIN ☐ Signer PIN PLEASE ENTER USERNAME

☐ Login PIN ☐ Signer PIN PLEASE ENTER USERNAME



NEXT

**Step
02**
Verify

1. Verify the details of the PIN Reset application.

2. Select the checkbox if you have read and have fully understand of the Disclaimer.

3. Enter Authentication Code.

4. Click on “Accept & Confirm”.

BEA Corporate Online PIN Reset

1 2

Please confirm the following information

PIN RESET APPLICATION FORM

EDIT

BEA Corporate Online Account Number:

015-51 90

Authorised Person's Mobile Phone Number:

852 + 12 78

PIN Type/Username:

☒ Phone PIN
☒ Login PIN ☒ Signer PIN Demo

DISCLAIMER

I/We hereby agree and acknowledge that:


- Information sent over the internet cannot be guaranteed to be completely secure. The Bank will not be responsible for any damages incurred by the Customer as a result of any delay, loss, diversion, alteration or corruption of any information sent to the Bank over the internet. The Bank is not responsible in any manner for direct, indirect, special or consequential damages arising out of the use of this website.
- If the Customer is not in Hong Kong or using an overseas mobile service network, he or she may not receive one-time password to activate or reset the PIN through SMS.
- Delay of the delivery of the one-time password through SMS may occur due to the traffic of the mobile service network. The Bank will not be liable for any charges incurred by the mobile service provider.

☒ I/We have read and fully understand all of the documents governing the use, activation and reset of BEA Corporate Online PIN, including but not limited to the following:

- I. Terms & Conditions of Corporate Cyberbanking and BEA Corporate Online
- II. CorporatePlus Account Terms and Conditions
- III. Important Notes for Security in relation to Cyberbanking
- IV. Personal Information Collection (Customers) Statement

AUTHENTICATION

Please type the code shown



52:68

BACK

AGREE & CONFIRM

Step
03Enter One-Time
Password

1. One-time password will be sent to the Authorised Person's Mobile Phone entered at the first page.
2. Enter the one-time password.
3. Click on "OK"

One-time password

One-time password has already been sent to the below mobile phone
(852)12****78

655626 89s

CANCEL OK

Step
04

Verification

1. Customer Service will contact your Authorised Person through the mobile phone number entered on the application within 2 business days to verify your application.
2. After the verification, the new set of PIN acknowledgement letter & PIN Mailer(s) will be mailed to your company separately for PIN activation.

BEA 東亞銀行

Personal Banking Wealth Management Wholesale Banking Insurance, MPF & Trust Investment

Our customer services officer will contact the Authorised Person within 2 business days to verify your application.

After the verification, a new set of PIN Acknowledgement Letter and PIN Mailer(s) will be mailed to your company separately for PIN activation.

Application reference number is PF6 2F