

BEA Corporate Online

e-Direct Debit Authorisation

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The Bank of East Asia, Limited



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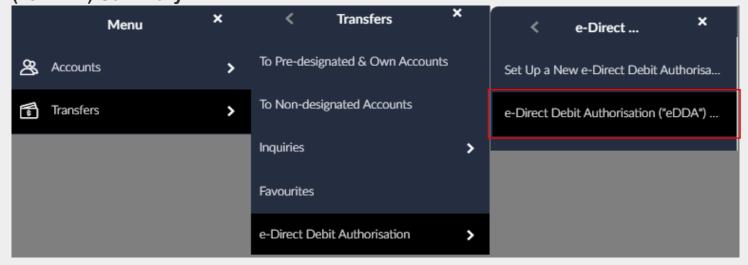
1. e-Direct Debit Authorisation (eDDA) Summary



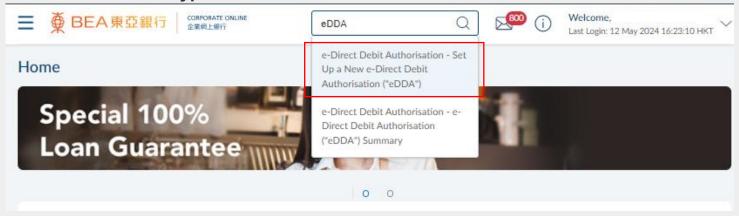
Users can inquire and download their eDDA records.

How to get there:

a. Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation("eDDA") Summary



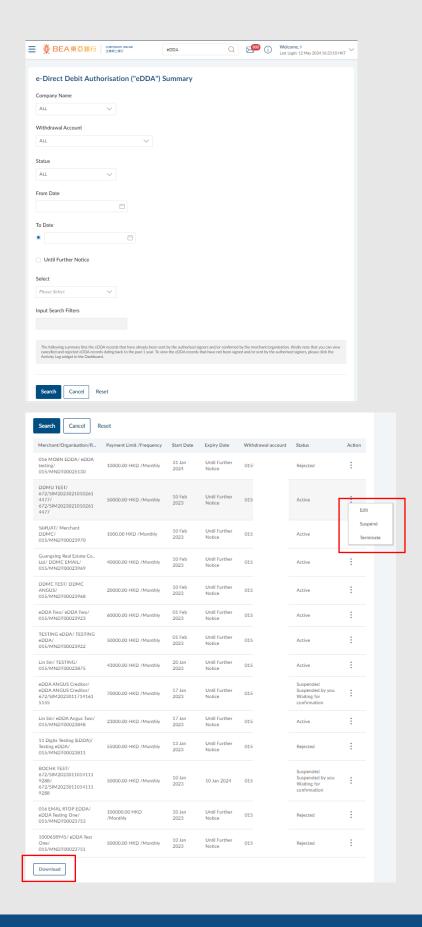
b. Quick Search > Type "eDDA"





Inquiry

- Select / enter the search criteria and click "Search" to review the eDDA record.
- Click "Download" button to download the eDDA record as CSV format.
- Click "Action" button to raise different requests, including edit, suspend and resume, and terminate.





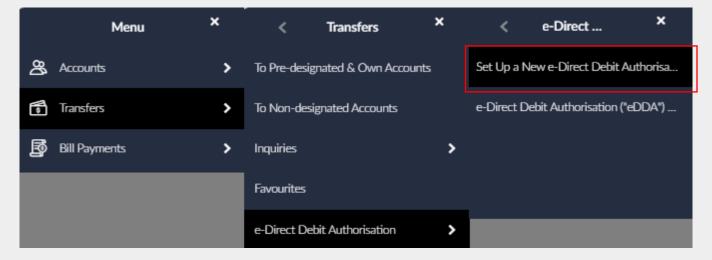
2. Set Up a New eDDA



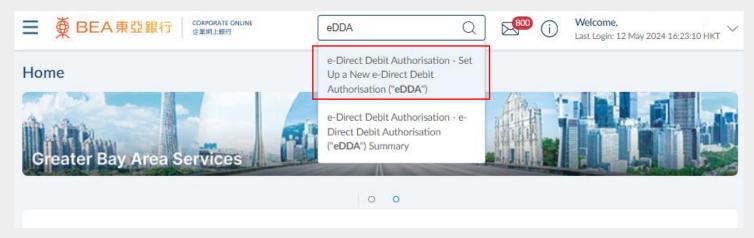
Users can set up eDDA instructions to make automatic payments to merchants / organisations. Once the merchant / organisation accepts the request, the eDDA setup is effective immediately.

How to get there:

a. Menu > Transfers > e-Direct Debit Authorisation > Set Up a New e-Direct Debit Authorisation ("eDDA")



b. Quick Search > Type "eDDA"

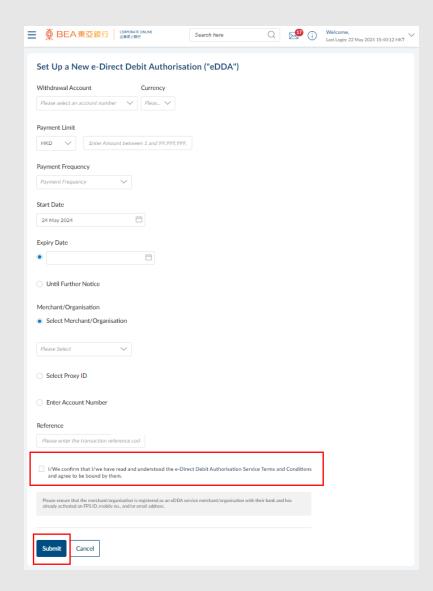






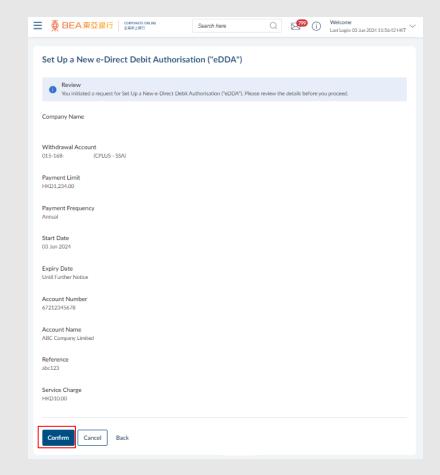
Initiate

- Select / enter the eDDA set up instruction details, including
 - Withdrawal Account
 - Currency
 - Payment Limit
 - Payment Frequency
 - Start Date
 - Expiry Date
 - Merchant/Organisation details
 - Reference
- 2. Agree on the Terms and Conditions.
- 3. Click "Submit" to continue.



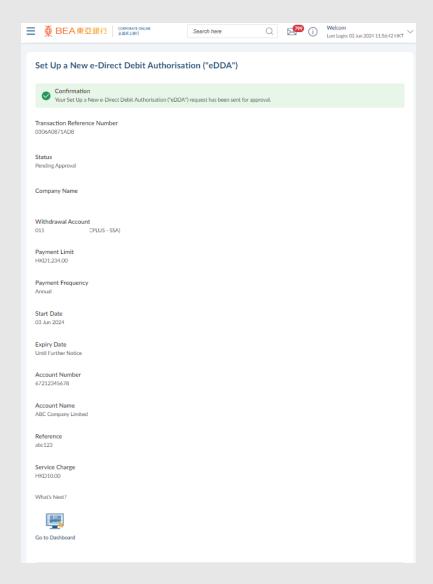


- 1. Review and verify the eDDA set up instruction details.
- 2. Click "Confirm" to continue and send the request to Approver (if applicable).
- 3. Click "Cancel" to return to the dashboard.
- 4. Click "Back" to edit the eDDA set up instruction details.





- 1. The request has been submitted successfully.
- 2. To complete the request, Approval / Rejection flow is required. For details of the flow, please refer to the <u>Approval Workflow</u> guide.





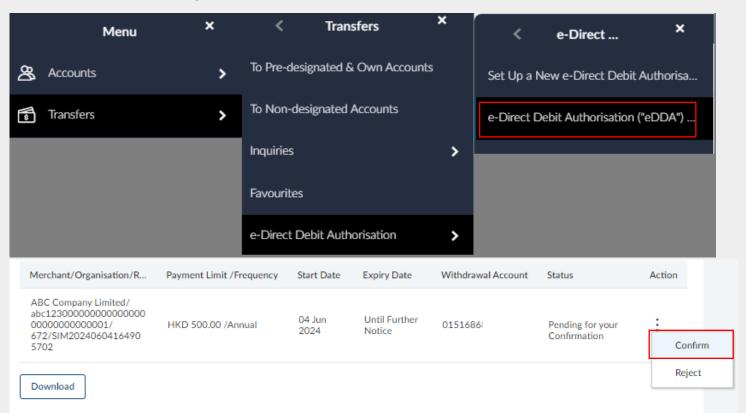
3. Confirm eDDA



Users can reject the eDDA instruction requests raised by merchants / organisations.

How to get there:

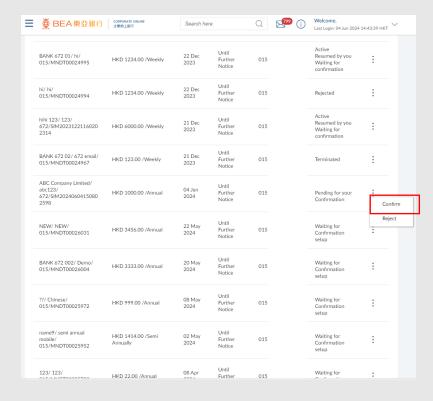
Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation ("eDDA") Summary > Click "Confirm" (for eDDA with "Pending for your Confirmation" status)





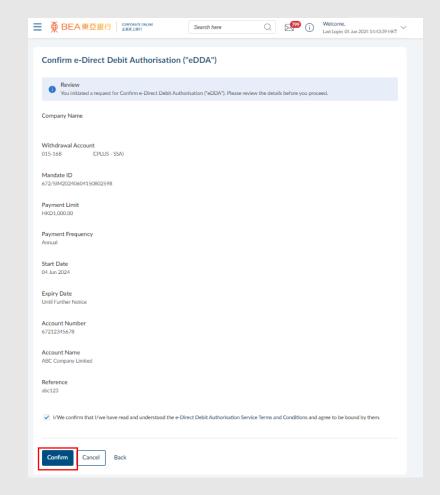
Initiate

 In the Action column of the correspondent eDDA instruction, click "Confirm" to review the details of the request raised by merchant / organisation.



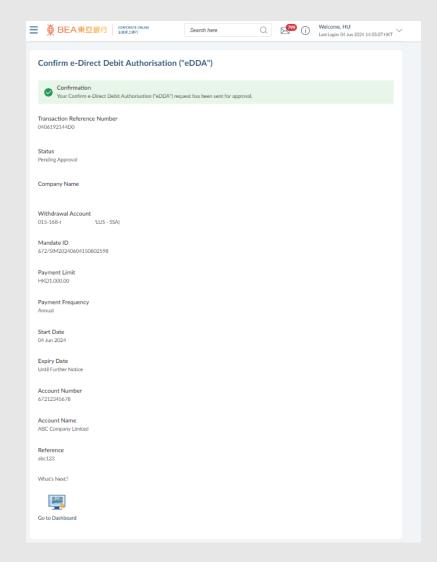


- Verify the eDDA set up details.
- 2. Agree on the Terms and Conditions.
- 3. Click "Confirm" to accept the request.
- 4. Click "Cancel" to return to the dashboard.
- 5. Click "Back" to the eDDA Summary page.





- 1. The request has been submitted successfully.
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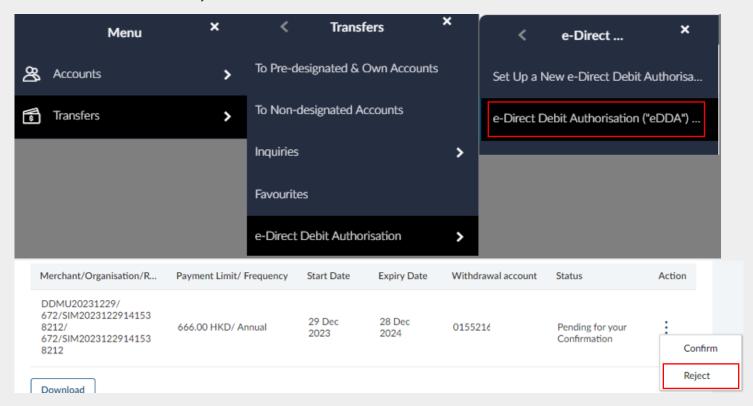
4. Reject eDDA



Users can reject the eDDA instruction requests raised by merchants / organisations.

How to get there:

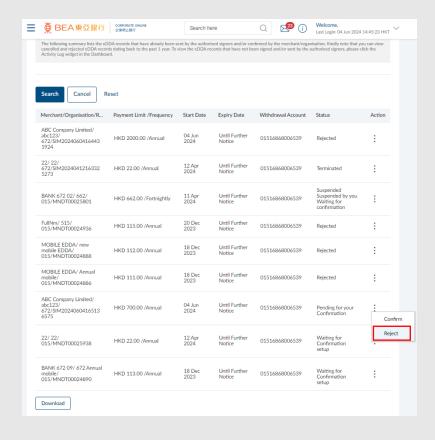
Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation ("eDDA") Summary > Click "Reject" (for eDDA with "Pending for your Confirmation" status)





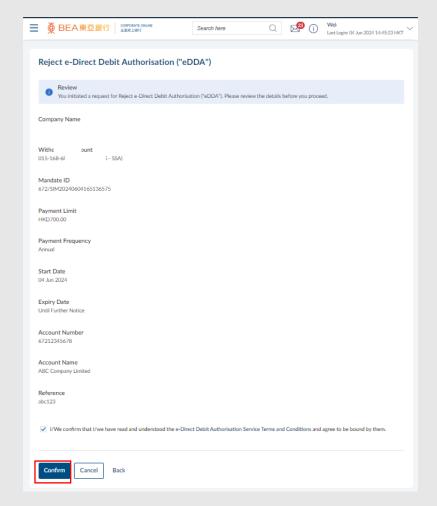
Initiate

 In the Action column of the correspondent eDDA instruction, click "Reject" to review the details of the request raised by merchant / organisation.



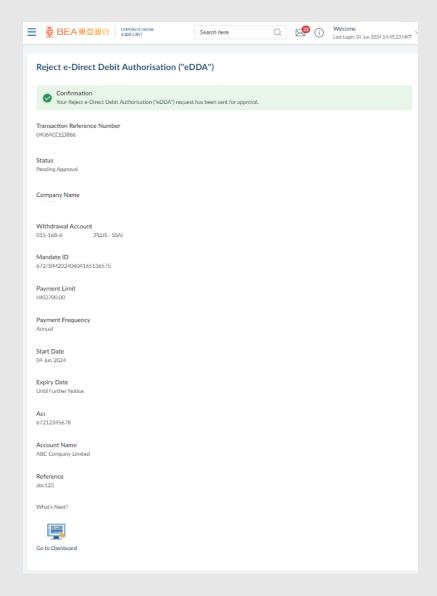


- Verify the eDDA set up details.
- 2. Agree on the Terms and Conditions.
- 3. Click "Confirm" to reject the request.
- 4. Click "Cancel" to return to the dashboard.
- 5. Click "Back" to the eDDA Summary page.





- 1. The request has been submitted successfully.
- 2. To complete the request, Approval / Rejection flow is required. For details of the flow, please refer to the <u>Approval Workflow</u> guide.





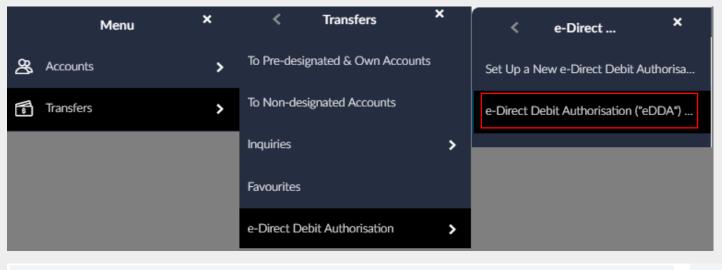
5. Suspend eDDA



Users can suspend the active eDDA instructions.

How to get there:

Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation ("eDDA") Summary > Click "Suspend" (for eDDA with "Active" status)



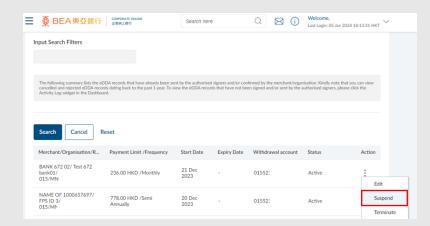
Merchant/Organisation/R	Payment Limit /Frequency	Start Date	Expiry Date	Withdrawal Account	Status	Action
ABC Company Limited/ abc123/ 672/SIM2024060415080 2598	HKD 1000.00 /Annual	04 Jun 2024	Until Further Notice	01516868006660	Active	Edit
22222/ 22222/ 672/SIM2024052909454 HKD 222222.00 /Annual 4133	HKD 22222 00 /Annual	29 May 2024	Until Further Notice	0151686	Active	Suspend
	The Later of Philling					Terminate





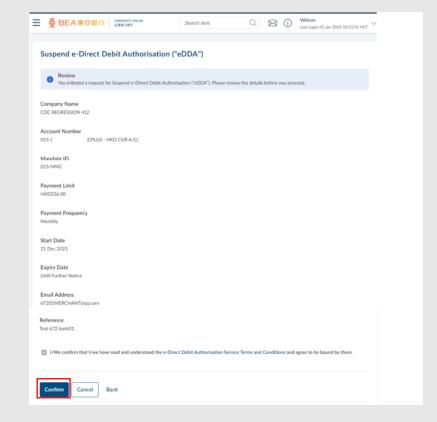
Initiate

 In the Action column of the correspondent eDDA instruction, click "Suspend" to continue.



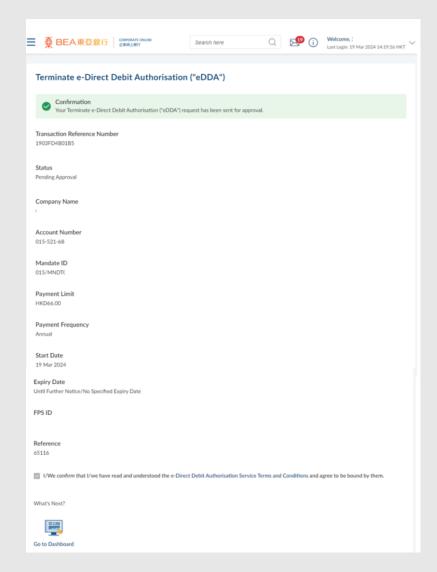


- Agree on the Terms and Conditions.
- 2. Click "Confirm" to continue.
- 3. Click "Cancel" to return to the dashboard.
- 4. Click "Back" to the eDDA Summary page.





- 1. The request has been submitted successfully.
- 2. To complete the request, Approval / Rejection flow is required. For details of the flow, please refer to the Approval Workflow guide.





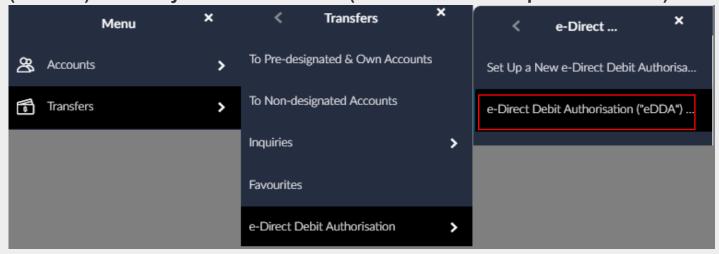
6. Resume eDDA

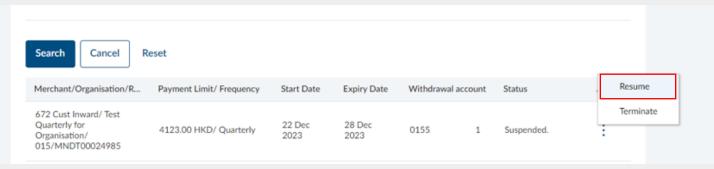


Users can resume suspended eDDA instructions.

How to get there:

Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation ("eDDA") Summary > Click "Resume" (for eDDA with "Suspended" status)



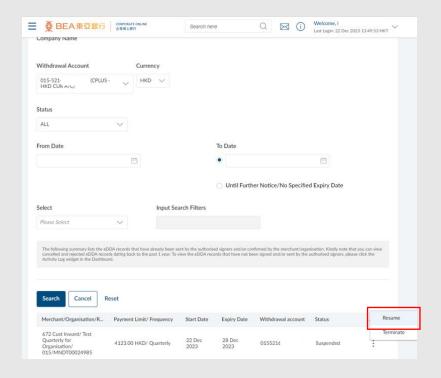






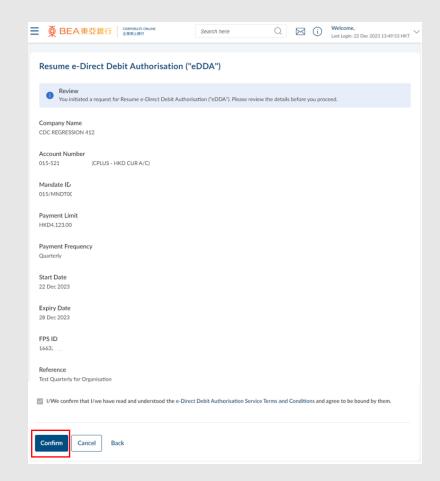
Initiate

 In the Action column of the correspondent eDDA instruction, click "Resume" to continue.



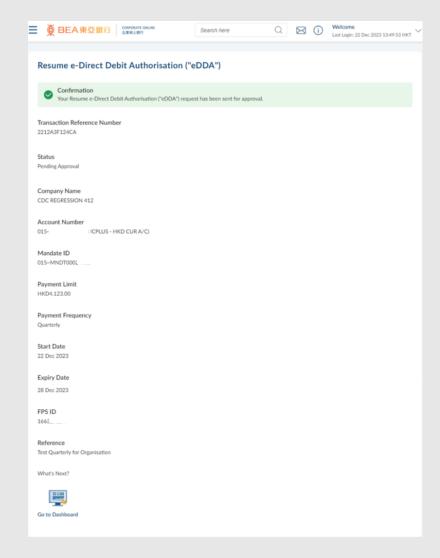


- 1. Agree on the Terms and Conditions.
- 2. Click "Confirm" to continue.
- 3. Click "Cancel" to return to the dashboard.
- 4. Click "Back" to the eDDA Summary page.





- 1. The request has been submitted successfully.
- 2. To complete the request, Approval / Rejection flow is required. For details of the flow, please refer to the Approval Workflow guide.





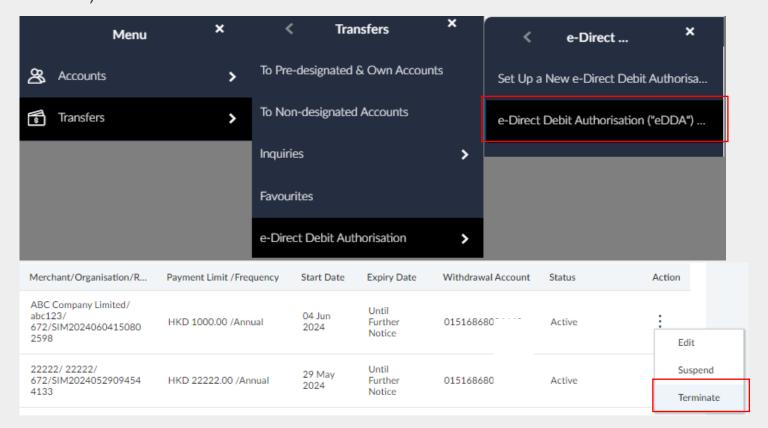
7. Terminate eDDA



Users can terminate the active and suspended eDDA instructions.

How to get there:

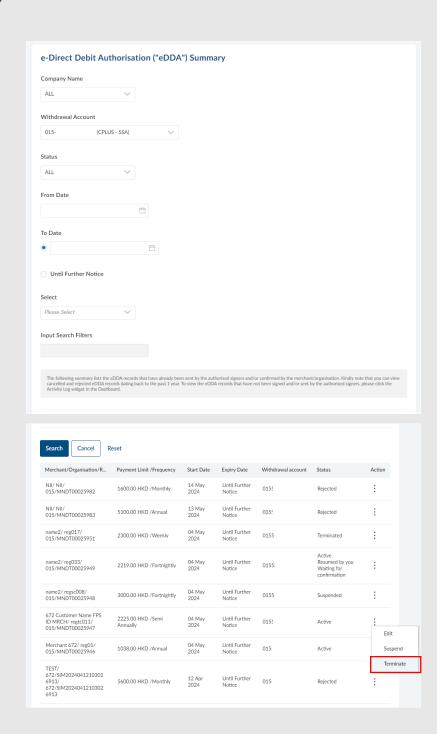
Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation ("eDDA") Summary > Click "Terminate" (for eDDA with "Active" and "Suspended" statuses)





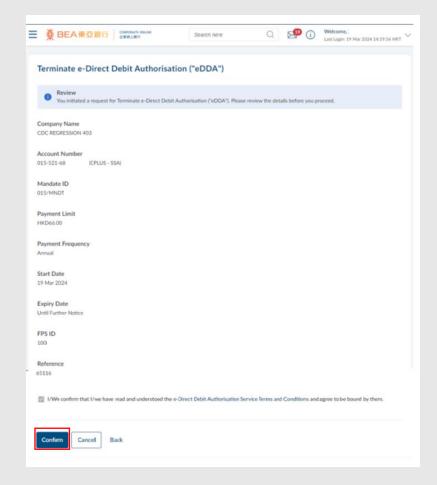
Initiate

 In the Action column of the correspondent eDDA instruction, click "Terminate" to continue.



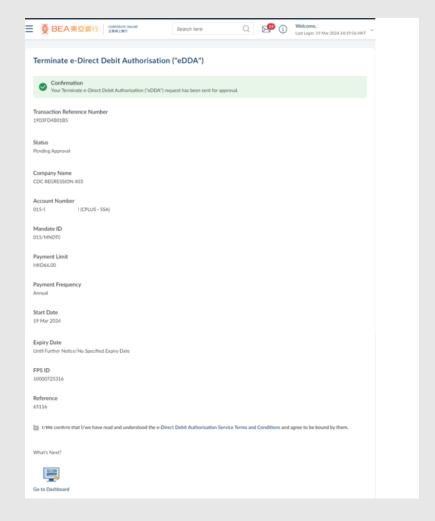


- Agree on the Terms and Conditions.
- 2. Click "Confirm" to continue.
- 3. Click "Cancel" to return to the dashboard.
- 4. Click "Back" to the eDDA Summary page.





- 1. The request has been submitted successfully.
- 2. To complete the request, Approval / Rejection flow is required. For details of the flow, please refer to the <u>Approval Workflow</u> guide.





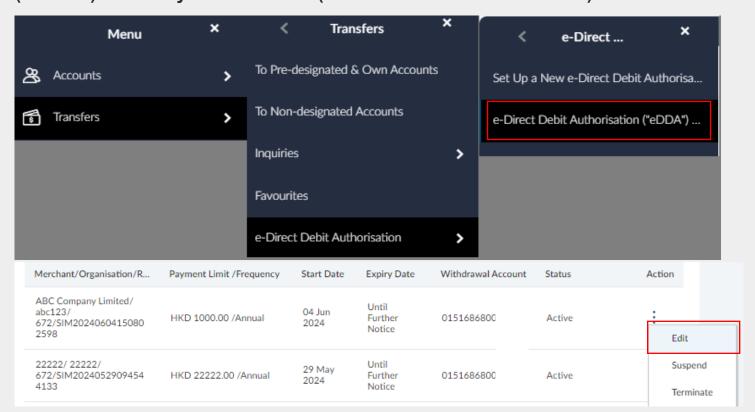
8. Edit eDDA



Users can edit the active eDDA instructions.

How to get there:

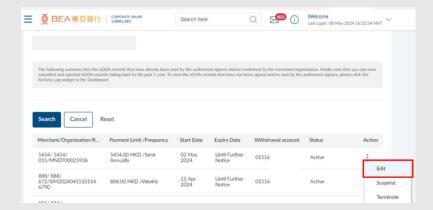
Menu > Transfers > e-Direct Debit Authorisation > e-Direct Debit Authorisation ("eDDA") Summary > Click "Edit" (for eDDA with "Active" status)





Initiate

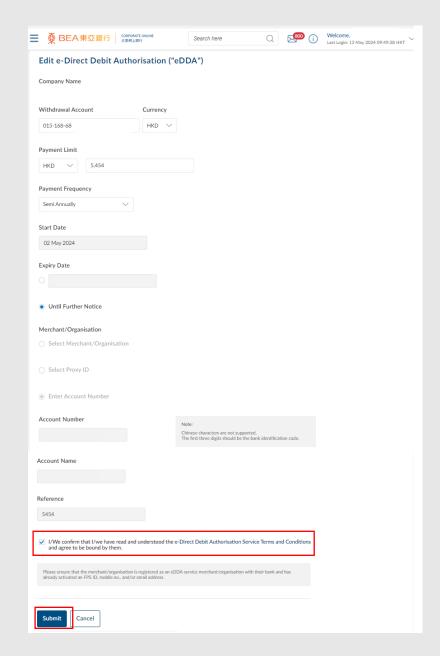
 In the Action column of the correspondent eDDA instruction, click "Edit" to continue.





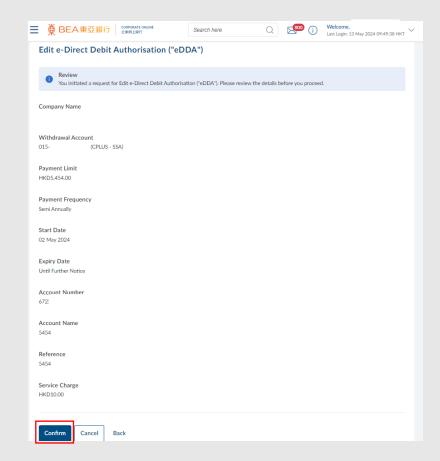
Edit Instruction

- Edit the eDDA set up with below fields
 - Withdrawal Account (applicable to subaccounts within a CorporatePlus Account only)
 - Payment Limit
 - Payment Frequency
 - Expiry Date
- Agree on the Terms and Conditions.
- 3. Click "Submit" to continue.
- 4. Click "Cancel" to return to the dashboard.





- Review the eDDA set up details.
- 2. Click "Confirm" to continue.
- 3. Click "Cancel" to return to the dashboard.
- Click "Back" to the previous page to edit the details.







- 1. The request has been submitted successfully.
- 2. To complete the request, Approval / Rejection flow is required. For details of the flow, please refer to the <u>Approval Workflow</u> guide.

