

For Immediate Release

Fraudulent Website Notification

Hong Kong, 15 December 2025 – The Bank of East Asia, Limited ("BEA" or the "Bank") would like to alert all customers and the general public that the Bank has no affiliation whatsoever with the following website:

hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/365Vl617FB655R6430069 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/110HM117OD655O6481011 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/387DD017MP655R6385153 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/381MW217LA655U6597528 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/230NV517UW655M6634599 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/336MG617QM655O6666143 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/141QW217KN656l5439682 hxxps[:]//carousell-hk[.]goodsnzyq[.]shop/login/315SD217ON656Z6027511 hxxps[:]//carousell[.]hk-forum[.]top/merchant/bank-confirm/bea/070987165

Anyone who has provided personal information or conducted any financial transactions through the above website should immediately report the case to the Police for investigation, and call BEA's Customer Service Hotline on +852 2211 1333 for assistance. Customers should also refrain from visiting the website and downloading any suspicious files from the website.

BEA would like to remind all customers that they can access the Bank's internet-based services safely and securely via the Bank's homepage www.hkbea.com.

The Bank has reported the above incident to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect the Bank's reputation and the interests of our customers and the general public.

Customers who are suspicious about the identity of a website at an address similar to the address of BEA's homepage should call the Bank's Customer Service Hotline for verification.

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Media enquiries:

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