

For Immediate Release**Beware of Fraudsters Impersonating BEA staff**

Hong Kong, 2 December 2025 – The Bank of East Asia, Limited ("BEA" or the "Bank") would like to remind the public to remain vigilant following reports of fraudsters impersonating business representatives or staff of the Bank using counterfeit business cards. The Bank has no connection whatsoever with such individuals.

Customers who are suspicious of the identity of any individuals claiming to be the Bank's staff can use the [bogus call verification service](#) on the Bank's website or call BEA's 24-hour Customer Service Hotline at +852 2211 1333 for verification. For customers who have provided sensitive information or have conducted transactions with the suspected fraudsters, please report the case to the police immediately and notify the Bank to take prompt and appropriate follow-up actions to protect your interests.

About The Bank of East Asia, Limited

Incorporated in Hong Kong in 1918, The Bank of East Asia, Limited ("BEA") is a leading Hong-Kong-based financial services group listed on The Stock Exchange of Hong Kong, with total consolidated assets of HK\$891.4 billion (US\$113.5 billion) as of 30 June 2025.

BEA provides a comprehensive range of wholesale banking, personal banking, wealth management and investment services to customers through an extensive network of about 120 outlets covering Hong Kong, the Chinese Mainland, Macau, Taiwan, Southeast Asia, the United Kingdom, and the United States. For more information, please visit: www.hkbea.com.

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