

For Immediate Release**Fraudulent Website Notification**

Hong Kong, 10 November 2025 – The Bank of East Asia, Limited ("BEA" or the "Bank") would like to alert all customers and the general public that the Bank has no affiliation whatsoever with the following website:

hxxps[:]//carousell-hk[.]ebuydirect[.]shop/login/338JE417OM625Z3630661
hxxps[:]//carousell-hk[.]ebuydirect[.]shop/login/362YK617IL625G3702270
hxxps[:]//carousell-hk[.]ebuydirect[.]shop/login/384IL317JI625S3733590
hxxps[:]//carousell-hk[.]ebuydirect[.]shop/login/230RY117MO625Q3756279
hxxps[:]//carousell-hk[.]ebuydirect[.]shop/login/104KR717ZF625X3760363
hxxps[:]//carousell-hk[.]ebuydirect[.]shop/login/300LS817AS625E3851471
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/296YA917EQ626Y2330784
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/366AA617RC626D2402680
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/366ID617GO626I2402680
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/380BN317CK626B2456470
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/254QO817AT626U2532477
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/338US717JE626C2568416
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/126AM417UP626I2602461
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/394KX117CP627L1014461
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/358LD817QR627C1085336
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/137HD217OI627D1126754
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/297VI217PK627I1156540
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/265MZ617VD627B1187716
hxxps[:]//carousell-hk[.]ladirect[.]shop/login/379TZ817KT627S1434982

Anyone who has provided personal information or conducted any financial transactions through the above website should immediately report the case to the Police for investigation, and call BEA's Customer Service Hotline on +852 2211 1333 for assistance. Customers should also refrain from visiting the website and downloading any suspicious files from the website.

BEA would like to remind all customers that they can access the Bank's internet-based services safely and securely via the Bank's homepage www.hkbea.com.

The Bank has reported the above incident to the Hong Kong Police Force and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect the Bank's reputation and the interests of our customers and the general public.

Customers who are suspicious about the identity of a website at an address similar to the address of BEA's homepage should call the Bank's Customer Service Hotline for verification.

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