

For Immediate Release

Fraudulent Website Notification

Hong Kong, 13th September 2023 – The Bank of East Asia, Limited (“BEA” or the “Bank”) would like to alert all customers and the general public that the Bank has no affiliation whatsoever with the following 4 websites:

[https://ebill-hk\[.\]com/hkt/banks/bank_cn/option.php](https://ebill-hk[.]com/hkt/banks/bank_cn/option.php)
[https://ebill-hk\[.\]com/hkt/banks/bank_cn/select.php](https://ebill-hk[.]com/hkt/banks/bank_cn/select.php)
[https://ebill-hk\[.\]com/hkt/banks/bank_cn/bea.php](https://ebill-hk[.]com/hkt/banks/bank_cn/bea.php)
[https://ebill-hk\[.\]com/hkt/BEA_CN/username.php](https://ebill-hk[.]com/hkt/BEA_CN/username.php)

The first above-mentioned fraudulent website purports to be a payment portal of a telecommunications company and customers are re-directed to the other three websites, which ask them to log onto the bank’s online banking and pay.

Anyone who has provided personal information or conducted any financial transactions through the above websites should immediately report the case to the Police for investigation, and call BEA’s Customer Service Hotline on (852) 2211 1333 for assistance. Customers should also refrain from visiting the websites and downloading any suspicious files from the websites.

BEA would like to remind all customers that they can access the Bank’s internet-based services safely and securely via the Bank’s homepage www.hkbea.com.

The Bank has reported the above incidents to the Hong Kong Police and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect the Bank’s reputation and the interests of our customers and the general public.

Customers who are suspicious about the identity of a website at an address similar to the address of BEA’s homepage should call the Bank’s Customer Service Hotline for verification.

– End –

Media enquiries:

Ms Judy Kwan
Head of Corporate Communications
The Bank of East Asia, Limited
Tel.: (852) 3608 5830
Email: kwanjtm@hkbea.com

Mr Mill Seen
Senior Corporate Communications
Manager
The Bank of East Asia, Limited
Tel.: (852) 3608 5829
Email: seenmsl@hkbea.com