

For Immediate Release

Fraudulent SMS and Website Notification

Hong Kong, 24th March, 2023 – The Bank of East Asia, Limited (“BEA” or the “Bank”) would like to notify all customers and the general public that the Bank has no affiliation whatsoever with the website <https://BEA-HK.com> and the SMS messages that contain this website.

Anyone who has provided personal information or conducted any financial transactions through the website above should immediately report the case to the Police for investigation, and call BEA’s Customer Service Hotline on (852) 2211 1333 for assistance. Customers should also refrain from visiting the aforementioned website and downloading any suspicious files.

BEA would like to remind its customers that they can access the Bank’s internet-based services safely and securely via the Bank’s homepage www.hkbea.com or BEA’s mobile apps that can be downloaded from the App Store, Google Play™, and HUAWEI AppGallery.

The Bank has reported the incident to the Hong Kong Police and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect its reputation and the interests of its customers and the general public.

Customers who are suspicious about an SMS message purporting to be sent from BEA, a website at an address similar to the address of BEA’s homepage or any mobile phone app should call the Bank’s Customer Service Hotline for verification.

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