

For Immediate Release**Notice on Branch Services**

Hong Kong, 28th March, 2022 – The Bank of East Asia, Limited (“BEA” or the “Bank”) announces that the following branch is temporarily closed until further notice.

Branch	Address	Reason for temporary closure
Kowloon City	Shop E & F, G/F, Hing Fat Building, 45 - 45A Nga Tsin Wai Road, Kowloon City	A staff member preliminarily tested positive for COVID-19. Most recent working day: 28 th March (Monday)

As a precautionary measure, the Bank will arrange thorough disinfection for the abovementioned facility. All affected staff members are to be tested for COVID-19 in accordance with the latest government guidance, and will resume duty after receiving negative results.

Meanwhile, BEA's Tsim Sha Tsui and Tsuen Wan Sha Tsui Road branches, as well as Mongkok Business Centre have resumed services.

BEA cares about the health and well-being of staff members and customers. In light of the pandemic, the Bank has enhanced its precautionary measures at branches and workplaces to protect staff members and customers, including implementation of split-team operations and shifts, and encouraging working from home. In addition, staff members are reminded to avoid face-to-face or cross-premises and branch meetings and activities. Recently, the Bank also temporarily adjusted its branch service arrangement in an effort to limit the spread of COVID-19.

Customer can call BEA's Customer Service Hotline on (852) 2211 1333 for enquiries.

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