

**For Immediate Release****Fraudulent Mobile Phone SMS Notification**

**Hong Kong, 16<sup>th</sup> October, 2021** – The Bank of East Asia, Limited (“BEA” or the “Bank”) would like to notify all customers and the general public that the Bank has no affiliation whatsoever with fraudulent SMSes containing the following hyperlink about the operation of a digital wallet:

- <https://hk-beaonline.com>

Anyone who has provided personal information to or conducted any financial transactions via the above-mentioned website should immediately report the case to the Police for investigation, and call BEA’s Customer Service Hotline on (852) 2211 1333 for assistance. Customers should also refrain from visiting the website and downloading any suspicious files.

BEA would like to remind customers that they can access the Bank’s internet-based services safely and securely via its homepage [www.hkbea.com](http://www.hkbea.com).

The Bank has reported the above incident to the Hong Kong Police and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect its reputation and the interests of its customers and the general public.

Customers who are suspicious about the identity of a website at an address similar to that of BEA’s homepage or any SMS purportedly from BEA should call the Bank’s Customer Service Hotline for verification.

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Media enquiries:

Ms Carmen Lee  
Head of Corporate Communications  
Department  
The Bank of East Asia, Limited  
Tel.: (852) 3608 5830  
Email: [leecol@hkbea.com](mailto:leecol@hkbea.com)

Mr Mill Seen  
Senior Manager of Corporate  
Communications Department  
The Bank of East Asia, Limited  
Tel.: (852) 3608 5829  
Email: [seenmsl@hkbea.com](mailto:seenmsl@hkbea.com)