

Important Notes

- Safeguard your personal data. Never disclose your password to anyone including bank staff and do not allow anyone to use your password. If you lose your password, suspect that your password is known by an unauthorised party, or your account shows an unauthorised transaction, please immediately contact our Customer Service Hotline on (852) 2211 1333.
- Never pre-sign any blank or incomplete form or document. If you have any suspicion, or your account shows any unauthorised transaction, please immediately contact our Customer Service Hotline on (852) 2211 1333.
- The Bank has never provided discretionary investment services to personal banking customers. If you have been notified about or invited to participate in discretionary investment services, please immediately contact our Customer Service Hotline on (852) 2211 1333.