

For Immediate Release

Fraudulent Website Notification

Hong Kong, 20th November, 2020 – The Bank of East Asia, Limited (“BEA” or the “Bank”) would like to notify all customers and the general public that the Bank has no affiliation whatsoever with the website <https://i.hkbeanresident.com/online/>.

Anyone who has provided personal information or has conducted any financial transactions through the website should immediately report the case to the Police for investigation, and contact BEA’s Customer Service Hotline on (852) 2211 1333 for assistance. Customers should also refrain from visiting and downloading any suspicious files from the website.

BEA would like to remind its customers that they can access the Bank’s internet-based services safely and securely via the Bank’s homepage at www.hkbea.com.

The Bank has reported the above incident to the Hong Kong Police and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect the reputation of the Bank and the interests of its customers and the general public.

Customers who are suspicious about the identity of a website at an address similar to the address of BEA’s homepage should call the Bank’s Customer Service Hotline for verification.

– End –

Media enquiries:

Ms Carmen Lee
Head of Corporate Communications
Department
The Bank of East Asia, Limited
Tel.: (852) 3608 5830
Email: leecol@hkbea.com

Mr Mill Seen
Senior Manager of Corporate
Communications Department
The Bank of East Asia, Limited
Tel: (852) 3608 5829
Email: seenmsl@hkbea.com