

**For Immediate Release**

## **Fraudulent e-Mail Notification**

**Hong Kong, 26<sup>th</sup> May, 2020** – The Bank of East Asia, Limited (“BEA” or “the Bank”) would like to notify all customers and the general public that the Bank has no affiliation whatsoever with the e-mail titled “E-swift copy and paid invoice ref”.

Anyone who has provided personal information or conducted any financial transactions as instructed should immediately report the case to the Police for investigation, and contact BEA’s Customer Service Hotline (852) 2211 1333 for assistance. Customers should also refrain from clicking any links, opening any attachments, or responding to the e-mail.

BEA would like to remind its customers that they can access the Bank’s internet-based services safely and securely via the Bank’s homepage at [www.hkbea.com](http://www.hkbea.com).

The Bank has reported the above incident to the Hong Kong Police and the Hong Kong Monetary Authority, and will take any action deemed necessary and appropriate to protect the reputation of the Bank and the interests of its customers and the general public.

Customers who receive this or any other suspicious e-mails allegedly from the Bank should call the Bank’s Customer Service Hotline for verification.

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