

**For Immediate Release**

**Users of the Cheque Deposit Box at BEA's Castle Peak Road Branch on 30<sup>th</sup> September, 2017 are Advised to Contact the Branch**

**Hong Kong, 3<sup>rd</sup> October, 2017** – The Bank of East Asia, Limited (“BEA”) advises customers and members of the public who deposited cheques using the Cheque Deposit Box at the Bank’s Castle Peak Road Branch (“the Branch”) on 30<sup>th</sup> September, 2017 to contact the Branch as soon as possible.

Due to procedural oversight during renovation work, which was carried out at the Branch during the previous weekend, the Cheque Deposit Box was accidentally disposed of, and cheques deposited into the box were lost as a result.

The Bank apologises for any inconvenience this incident may have caused, and will provide assistance to the affected people. Users of the Cheque Deposit Box at the Branch on that day should contact Ms. Chow Kit Ching of the Branch at (852) 3609 2600 as soon as possible, or visit the Branch (Address: Shop 1, G/F, One Madison, 305 Castle Peak Road, Cheung Sha Wan) for assistance.

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Media enquiries:

Mr. Kenneth Tsin  
Head of Channel Management & Operations Department  
Personal Banking Division  
The Bank of East Asia, Limited  
Tel.: (852) 3608 2592  
Email: [tsinkwl@hkbea.com](mailto:tsinkwl@hkbea.com)