# THE BANK OF EAST ASIA, LIMITED

(Incorporated in Hong Kong with limited liability in 1918) (Stock Code: 23)

## **ANNOUNCEMENT OF 2004 FINAL RESULTS**

## **SUMMARY OF RESULTS**

The Directors of The Bank of East Asia, Limited ("BEA") are pleased to announce the audited results<sup>1</sup> of the Bank and its subsidiaries (the "Group") for the year ended 31<sup>st</sup> December, 2004. This financial report is prepared on a basis consistent with the accounting policies and methods adopted in the 2003 annual accounts except for the changes in accounting policies made thereafter in adopting a new Hong Kong Accounting Standard ("HKAS") issued by the Hong Kong Institute of Certified Public Accountants<sup>2</sup>.

#### A. Consolidated Profit and Loss Account

Consolidated Front and Loss Account	2004	2003	V	ariance
	HK\$'000	HK\$'000		%
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Interest income	5,682,080	5,763,729	_	1.4
Interest expense	(2,054,505)	(2,167,649)	_	5.2
Net interest income	3,627,575	3,596,080	+	0.9
Fee and commission income	1,506,604	1,266,294	+	19.0
Fee and commission expense	(298,363)	(210,818)	+	41.5
Net trading profits	360,371	473,079	-	23.8
Other operating income	299,678	271,612	+	10.3
Operating income	5,495,865	5,396,247	+	1.8
Operating expenses	(2,720,431)	_(2,525,540)_	+	7.7
Operating profit before provisions	2,775,434	2,870,707	-	3.3
Charge for bad and doubtful debts	(272,807)	(498,670)	-	45.3
Operating profit after provisions	2,502,627	2,372,037	+	5.5
Net profit / (loss) on disposal of fixed assets	15,239	(11,195)	+	236.1
Revaluation surplus on investment properties	227,941	12,816	+	1678.6
Write back / (charge) for impairment loss on bank				
premises	18,538	(113,782)	+	116.3
Net loss on disposal of held-to-maturity debt				
securities	-	(12,048)	-	100.0
Net profit / (loss) on disposal of investment		4		
securities and associates	13,758	(1,992)	+	790.7
(Provision) / write back on held-to-maturity debt				O 1 mg .
securities, investment securities and associates	(18,582)	15,874	+	217.1
Share of profits less losses of associates	64,376	112,598	-	42.8
Profit for the year before taxation	2,823,897	2,374,308	+	18.9
Income tax				
Current tax <sup>3</sup>	(007.070)	(00,000)		074.7
- Hong Kong	(297,372)	(63,036)	+	371.7
- Overseas	(29,185)	(47,475)	-	38.5
Deferred tax	(53,392)	(301,687)	-	82.3
Associates	4,619	(21,203)	-	121.8
Profit for the year after taxation	2,448,567	1,940,907	+	26.2
Minority interests	(24,767)	(19,193)	+	29.0
Profit attributable to shareholders	2,423,800	1,921,714	+	26.1
Proposed final dividend per share	HK\$0.80	HK\$0.62	+	29.0
Per share				
- Basic earnings <sup>4</sup>	HK\$1.64	HK\$1.32		24.2
- · · · · · · · · · · · · · · · · · · ·			+	
- Diluted earnings <sup>4</sup>	HK\$1.63	HK\$1.32	+	23.5
- Cash earnings <sup>4</sup>	HK\$1.74	HK\$1.42	+	22.5
- Dividends	HK\$1.08	HK\$0.85	+	27.1

## B. Consolidated Balance Sheet

	2004	2003	Variance
	HK\$'000	HK\$'000	%
ASSETS			
Cash and short-term funds	39,877,738	36,033,510	+ 10.7
Placements with banks and other			
financial institutions maturing between	0.000.050	04 075 504	F0 0
one and twelve months	9,832,258	21,075,521	- 53.3
Trade bills less provisions	1,400,138	623,273	+ 124.6
Certificates of deposit held Other investments in securities	2,446,947	3,016,556	- 18.9 - 15.6
Advances and other accounts less	8,563,367	10,151,335	- 15.6
	122,949,653	108,379,794	+ 13,4
provisions Held-to-maturity debt securities	16,096,084	11,709,225	+ 13.4 + 37.5
Investment securities	236,373	243,097	- 2.8
Investments in associates	725,963	736,484	- 2.0 - 1.4
Goodwill	2,448,156	2,343,408	+ 4.5
Deferred tax assets	95,119	79,217	+ 20.1
Fixed assets	5,697,750	4,084,698	+ 39.5
Total Assets	210,369,546	198,476,118	+ 6.0
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LIABILITIES			
Deposits and balances of banks	0 574 057	7 540 505	07.0
and other financial institutions	9,571,657	7,516,565	+ 27.3
Deposits from customers	163,737,665	155,420,612	+ 5.4
Certificates of deposit issued	4,178,623	5,527,339	- 24.4
Current taxation	179,369	144,644	+ 24.0 + 26.6
Other accounts and provisions Deferred tax liabilities	5,843,048	4,616,361	40.0
	694,924	863,928	
Total Liabilities	184,205,286	174,089,449	+ 5.8
CAPITAL RESOURCES			
Loan capital	4,271,124	4,260,751	+ 0.2
Share capital	3,729,996	3,668,634	+ 1.7
Reserves	17,997,485	16,432,866	+ 9.5
Shareholders' Funds	21,727,481	20,101,500	+ 8.1
Minority interests	165,655	24,418	+ 578.4
Total Capital Resources	26,164,260	24,386,669	+ 7.3
Total Capital Resources and Liabilities	210,369,546	198,476,118	+ 6.0

# C. Consolidated Statement of Changes in Equity

	2004 HK\$'000	2003 HK\$'000
Balance as at 1 <sup>st</sup> January  - As previously reported  - Adjustments arising from change in accounting policies  - As restated	20,101,500 9,756 20,111,256	18,786,519
Recognition of net deferred tax liabilities on revaluation of bank premises Revaluation surplus on bank premises transferred to investment properties Write back / (charge) of impairment loss on bank premises Exchange adjustments Net gains/(losses) not recognised in the profit and	(1,874) 13,788 12,839 24,874	(15,302) (122,013) 42,844
loss account  Net profit for the year	2,423,800	(94,471) 1,921,714
Dividends declared or approved during the year	(1,325,241)	(840,289)
Movements in shareholders' funds arising from capital transactions with shareholders:		
Shares issued under Staff Share Option Schemes	172,389	217,003
Shares issued in lieu of dividends	295,794	111,161
Capital fee	(144)	(137)
	468,039	328,027
Balance as at 31 <sup>st</sup> December	21,727,481	20,101,500

## D. Consolidated Cash Flow Statement

	2004 HK\$'000	2003 HK\$'000
OPERATING ACTIVITIES	111.0000	γπ <b>ι</b> φ σσσ
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Profit for the year before taxation	2,823,897	2,374,308
Adjustments for non-cash items:		
Charge for bad and doubtful debts	272,807	498,670
Provision / (write back) on held-to-maturity debt securities, investment securities and associates	18,582	(15,874)
Share of profits less losses of associates	(64,376)	(112,598)
Net (profit) / loss on disposal of held-to-maturity debt securities, investment securities and associates	(13,758)	14,040
Net (profit) / loss on disposal of fixed assets	(15,239)	11,195
Interest expense on certificates of deposit and bonds issued	232,224	396,750
Depreciation on fixed assets	243,961	228,842
Amortisation of goodwill	143,875	140,087
(Write back) / charge for impairment loss on bank premises	(18,538)	113,782
Dividend income from equity securities	(42,960)	(26,271)
Amortisation of premium/discount on certificates of deposit and loan capital issued	81,614	84,782
Revaluation surplus on investment properties	(227,941)	(12,816)
OPERATING PROFIT BEFORE CHANGES IN WORKING CAPITAL	3,434,148	3,694,897
(Increase)/decrease in operating assets:  Placements with banks and other financial institutions with original maturity beyond three months	14,063,140	(12,354,207)
Trade bills	(777,231)	48,434
Certificates of deposit held with original maturity beyond three months	506,051	(135,799)
Other investments in securities	1,641,359	3,141,065
Advances to customers	(14,593,453)	4,870,312
Advances to banks and other financial institutions	(550,674)	(475,419)
Treasury bills with original maturity beyond three months	713,250	(1,091,022)
Held-to-maturity debt securities and investment securities	(4,384,814)	(8,629,332)
Other accounts and accrued interest	407,031	(1,459,241)
Deferred tax assets	(15,902)	(2,188)
Increase/(decrease) in operating liabilities:		
Deposits and balances of banks and other financial institutions	2,055,092	1,761,728
Deposits from customers	8,317,053	13,758,723
Other accounts and provisions	1,340,329	844,638
Deferred tax liabilities	(227,405)	(163,423)
Exchange adjustments	93,403	58,442
NET CASH INFLOW FROM OPERATIONS	12,021,377	3,867,608
Hong Kong profits tax paid	(243,233)	(45,154)
Overseas profits tax paid	(56,794)	(45,176)
NET CASH FLOWS GENERATED FROM OPERATING ACTIVITIES	11,721,350	3,777,278

## D. Consolidated Cash Flow Statement (Continued)

	2004 HK\$'000	2003 HK\$'000
INVESTING ACTIVITIES		
Dividends received from associates	17,660	17,669
Dividends received from equity securities	42,960	26,271
Purchase of equity securities	(144,269)	(85,692)
Proceeds from sale of equity securities	115,709	95,173
Purchase of fixed assets	(1,661,419)	(223,673)
Proceeds from disposal of fixed assets	115,183	88,092
Increase in shareholding of an associate	(8,400)	-
Proceeds from disposal of associates	33,675	-
Purchase of subsidiaries	(321,399)	(300,509)
Increase in shareholding of a subsidiary	(26,820)	(39,139)
NET CASH USED IN INVESTING ACTIVITIES	(1,837,120)	(421,808)
FINANCING ACTIVITIES		
Ordinary dividends paid	(1,029,447)	(729,128)
Issue of ordinary share capital	172,389	217,003
Capital fee paid on increase in issued share capital	(144)	(137)
Issue of certificates of deposit	2,633,196	2,991,300
Redemption of certificates of deposit	(4,111,483)	(7,735,365)
Redemption of convertible bonds	, · · · ,	(119,621)
Interest paid on loan capital	(109,839)	(196,343)
Interest paid on certificates of deposit	(125,105)	(215,668)
Interest paid on bonds issued	-	(1,995)
NET CASH USED IN FINANCING ACTIVITIES	(2,570,433)	(5,789,954)
NET INCREASE / (DECREASE) IN CASH AND CASH EQUIVALENTS	7,313,797	(2,434,484)
CASH AND CASH EQUIVALENTS AT 1 <sup>ST</sup> JANUARY	33,890,538	36,325,022
CASH AND CASH EQUIVALENTS AT 31 <sup>ST</sup> DECEMBER	41,204,335	33,890,538
Cash flows from operating activities included:		
Interest received	5,589,866	5,691,064
Interest received	1,865,025	2,179,925
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#### Notes:

- (1) The financial information set out in this report does not constitute the Group's statutory accounts for the year ended 31<sup>st</sup> December, 2004 but there is no material change as compared to those accounts. The statutory accounts for the year ended 31<sup>st</sup> December, 2004 will be available from the website of The Stock Exchange of Hong Kong Limited. The auditors have expressed an unqualified opinion on those accounts in their report dated 3<sup>rd</sup> February, 2005.
- (2) The Bank has adopted HKAS 40 "Investment Property" issued by the Hong Kong Institute of Certified Public Accountants ("HKAS40") in the consolidated accounts retrospectively from 1<sup>st</sup> January, 2004 in accounting for its investment properties.

In prior years, investment properties were stated in the balance sheet at open market value, less any accumulated depreciation. Buildings with either the remaining useful life or the remaining lease period of the land on which they are situated being 20 years or less were depreciated on a straight line basis at rates calculated to write off the cost or valuation of the building over the shorter of the remaining estimated useful life of the building or the remaining lease period of the land. Surpluses and deficits arising on revaluation of investment properties were recognised on a portfolio basis. The net surplus was credited to the investment property revaluation reserve. The net deficit was first set off against any investment property revaluation reserve and any resulting debit balance was thereafter charged to the profit and loss account. Where a deficit had previously been charged to the profit and loss account and a revaluation surplus subsequently arises, this surplus was credited to the profit and loss account to the extent of the deficit previously charged.

In order to comply with HKAS40, the Group has adopted new accounting policies for investment properties. As a result of the adoption of these accounting policies, the Group's profit for the year has been increased by HK\$174,797,000 and the net assets of the Group at the year end have been increased by HK\$97,054,000.

The effect of adopting the new accounting policies was adjusted to the opening balance of 1<sup>st</sup> January, 2004 in accordance with the transitional provisions of HKAS40. As a result, the comparative information has not been restated.

- (3) The provision for Hong Kong profits tax is calculated at 17.5% of the estimated assessable profits for the year. Taxation for overseas subsidiaries is charged at the appropriate current rates of taxation ruling in the relevant countries.
- (4) (a) The calculation of basic earnings per share is based on earnings of HK\$2,423,800,000 (2003: HK\$1,921,714,000) and on the weighted average of 1,479,171,460 (2003: 1,453,702,043) ordinary shares outstanding during the year.
  - (b) The calculation of diluted earnings per share is based on earnings of HK\$2,423,800,000 (2003: HK\$1,922,793,000) and on 1,486,243,795 (2003: 1,459,024,994) ordinary shares, being the weighted average number of ordinary shares outstanding during the year, adjusted for the effects of all dilutive potential shares.
  - (c) The calculation of cash earnings per share is based on earnings of HK\$2,567,675,000 (2003: HK\$2,061,801,000) which has been adjusted for goodwill amortisation of HK\$143,875,000 (2003: HK\$140,087,000) and on the weighted average of 1,479,171,460 (2003: 1,453,702,043) ordinary shares outstanding during the year. This supplementary information is considered a useful additional indication of performance.

## E. Fee and Commission Income

Fee and commission income arises from the following services:

		2004	2003	Va	ariance
	•	HK\$'000	HK\$'000		%
	Camanata anniana	201.000	250 270		0.0
	Corporate services	391,262	359,370	+	8.9 49.3
	Loans, overdrafts and guarantees	358,838	240,330	+	
	Credit cards	204,668	188,164	+	8.8
	Other retail banking services	111,614	129,911	-	14.1
	Trade finance	116,965	101,375	+	15.4
	Securities and asset management	192,974	135,816	+	42.1
	Others	130,283	111,328	+	17.0
	Total fee and commission income	1,506,604	1,266,294	+	19.0
F.	Operating Expenses				
г.	Operating Expenses	2004	2003	Va	ıriance
		HK\$'000	HK\$'000		%
	Contributions to defined contribution plan	103,478	94,191	+	9.9
	Salaries and other staff costs	1,329,711	1,251,150	+	6.3
	Total staff costs	1,433,189	1,345,341	+	6.5
	Premises and equipment expenses excluding				
	depreciation				
	- Rental of premises	142,542	132,703	+	7.4
	- Maintenance, repairs and others	205,168	186,639	+	9.9
	Total premises and equipment expenses excluding				
	depreciation	347,710	319,342	+	8.9
	Depreciation on fixed assets	243,961	228,842	+	6.6
	Amortisation of goodwill	143,875	140,087	+	2.7
	Other operating expenses				
	<ul> <li>Communications, stationery and printing</li> </ul>	159,047	143,858	+	10.6
	- Legal and professional fees	89,127	78,421	+	13.7
	- Advertising expenses	87,820	64,306	+	36.6
	<ul> <li>Business promotions and business travel</li> </ul>	50,119	43,292	+	15.8
	- Card related expenses	41,104	31,112	+	32.1
	<ul> <li>Stamp duty, overseas and PRC* business taxes,</li> </ul>				
	and value added taxes	21,440	24,858	-	13.8
	- Insurance expenses	14,035	5,550	+	152.9
	<ul> <li>Debt securities issue expenses</li> </ul>	7,800	10,598	-	26.4
	- Bank charges	7,296	5,844	+	24.8
	<ul> <li>Administration expenses of secretarial business</li> </ul>	7,159	7,237	-	1.1
	- Membership fees	5,126	4,943	+	3.7
	- Bank licence	4,655	4,770	-	2.4
	- Audit fee	4,123	3,803	+	8.4
	- Donations	2,043	3,881	-	47.4
	- Others	50,802	59,455	-	14.6
	Total other operating expenses	551,696	491,928	+	12.1
	Total operating expenses	2,720,431	2,525,540	+	7.7

<sup>\*</sup> PRC denotes the People's Republic of China.

<sup>\*\*</sup> Included in operating expenses are direct operating expenses of HK\$13,374,000 (2003: HK\$13,365,000) in respect of investment properties which generated rental income during the year.

## G. Advances and Other Assets

## 1. Advances and Other Accounts less Provisions

Advances to customers Advances to banks and other financial institutions Accrued interest Less: Suspended interest Construction in progress  - Specific - General  HK\$'000  HK\$'000  HK\$'000  **  117,258,753  102,908,836 + 13.9  1,054,635 1,563,981 + 35.2  1,054,632 1,137,979 - 7.3  (319,779) (439,982) - 27.3  (319,779) (439,982) - 27.3  4,523,708 4,380,696 + 3.3  124,631,969 110,019,745 + 13.3  4,523,708 110,019,745 + 13.3  124,631,969 110,019,745 + 13.3  124,631,969 110,019,745 + 13.3	Mayarioco and Other Modeline 1656 Freviolene	2004	2003	V	ariance
Advances to customers  Advances to banks and other financial institutions  Accrued interest  Less: Suspended interest  Other accounts  Construction in progress  - 468,235  - 100,00  124,631,969  110,019,745  + 13.3  Less: Provisions for bad and doubtful debts  - Specific  - General  117,258,753  102,908,836  + 13.9  1,563,981  + 35.2  1,137,979  - 7.3  (319,779)  (439,982)  - 27.3  (319,779)  (439,982)  - 27.3  102,908,836  + 13.9  110,019,745  - 100.0  - 10.0  1,339,996  1,259,551  + 6.4					
Advances to banks and other financial institutions       2,114,655       1,563,981       + 35.2         Accrued interest       1,054,632       1,137,979       - 7.3         Less: Suspended interest       (319,779)       (439,982)       - 27.3         Other accounts       4,523,708       4,380,696       + 3.3         Construction in progress       - 468,235       - 100.0         Less: Provisions for bad and doubtful debts       124,631,969       110,019,745       + 13.3         Less: Provisions for bad and doubtful debts       342,320       380,400       - 10.0         - General       1,339,996       1,259,551       + 6.4		ι πφ σσσ	Τ Π Φ Ο Ο Ο		70
Accrued interest       1,054,632       1,137,979       - 7.3         Less: Suspended interest       (319,779)       (439,982)       - 27.3         Other accounts       4,523,708       4,380,696       + 3.3         Construction in progress       - 468,235       - 100.0         124,631,969       110,019,745       + 13.3         Less: Provisions for bad and doubtful debts       342,320       380,400       - 10.0         - General       1,339,996       1,259,551       + 6.4	Advances to customers	117,258,753	102,908,836	+	13.9
Less: Suspended interest       (319,779)       (439,982)       - 27.3         Other accounts       4,523,708       4,380,696       + 3.3         Construction in progress       - 468,235       - 100.0         124,631,969       110,019,745       + 13.3         Less: Provisions for bad and doubtful debts       342,320       380,400       - 10.0         - General       1,339,996       1,259,551       + 6.4	Advances to banks and other financial institutions	2,114,655	1,563,981	+	35.2
Other accounts       4,523,708       4,380,696       + 3.3         Construction in progress       - 468,235       - 100.0         124,631,969       110,019,745       + 13.3         Less: Provisions for bad and doubtful debts       342,320       380,400       - 10.0         - General       1,339,996       1,259,551       + 6.4	Accrued interest	1,054,632	1,137,979	_	7.3
Construction in progress       -       468,235       -       100.0         124,631,969       110,019,745       +       13.3         Less: Provisions for bad and doubtful debts         - Specific       342,320       380,400       -       10.0         - General       1,339,996       1,259,551       +       6.4	Less: Suspended interest	(319,779)	(439,982)	-	27.3
Less: Provisions for bad and doubtful debts - Specific - General  124,631,969 110,019,745 + 13.3  4 13.3 124,631,969 110,019,745 + 13.3 124,631,969 110,019,745 + 13.3 124,631,969 110,019,745 + 13.3 124,631,969 110,019,745 + 13.3	Other accounts	4,523,708	4,380,696	+	3.3
Less: Provisions for bad and doubtful debts         - Specific       342,320       380,400       - 10.0         - General       1,339,996       1,259,551       + 6.4	Construction in progress	<u> </u>	468,235	-	100.0
- Specific 342,320 380,400 - 10.0 - General 1,339,996 1,259,551 + 6.4		124,631,969	110,019,745	+	13.3
- General 1,339,996 1,259,551 + 6.4	Less: Provisions for bad and doubtful debts				
	- Specific	342,320	380,400	_	10.0
122,949,653 108,379,794 + 13.4	- General	1,339,996	1,259,551	+	6.4
		122,949,653	108,379,794	+	13.4

## 2. Advances to Customers - by Industry Sectors

The analysis of gross advances to customers (net of suspended interest) by industry sector is based on the categories and definitions used by the Hong Kong Monetary Authority.

	2004	2003	Variance
	HK\$'000	HK\$'000	%
Loans for use in Hong Kong Industrial, commercial and financial			
- Property development	4,398,093	4,969,798	- 11.5
- Property investment	14,536,729	11,883,891	+ 22.3
- Financial concerns	1,507,153	2,045,115	- 26.3
- Stockbrokers	277,903	322,112	- 13.7
- Wholesale and retail trade	1,569,771	1,790,164	- 12.3
- Manufacturing	1,822,971	1,250,396	+ 45.8
- Transport and transport equipment	4,507,233	4,564,759	- 1.3
- Others	6,032,368	4,500,757	+ 34.0
- Sub-total	34,652,221	31,326,992	+ 10.6
Individuals - Loans for the purchase of flats in the Home Ownership Scheme, Private Sector Participation Scheme and Tenants Purchase Scheme	1,522,173	1,848,337	- 17.6
- Loans for the purchase of other residential	• ,		
properties	34,928,247	34,595,575	+ 1.0
- Credit card advances	1,649,200	1,432,687	+ 15.1
- Others	3,230,750	2,950,460	+ 9.5
- Sub-total	41,330,370	40,827,059	+ 1.2
Total loans for use in Hong Kong Trade finance Loans for use outside Hong Kong	75,982,591 4,092,162 37,184,000	72,154,051 3,314,514 27,440,271	+ 5.3 + 23.5 + 35.5
Total advances to customers	117,258,753	102,908,836	+ 13.9

#### 3. Advances to Customers - by Geographical Areas

The information concerning the breakdown of the gross amount of advances to customers by countries or geographical areas is derived according to the location of the counterparties after taking into account any transfer of risk. In general, such transfer of risk takes place if the claims are guaranteed by a party in a country which is different from that of the counterparty or if the claims are on an overseas branch of a bank whose head office is located in another country.

		2004	
	Total advances to customers HK\$'000	Non-performing loans HK\$'000	Advances overdue for over three months HK\$'000
Hong Kong	88,598,608	765,035	575,894
People's Republic of China	10,911,094	317,005	77,426
Other Asian Countries	6,354,111	107,771	103,688
Others	11,394,940	175,621	83,377
Total	117,258,753	1,365,432	840,385

		2003	
	Total advances to customers HK\$'000	Non-performing loans HK\$'000	Advances overdue for over three months HK\$'000
Hong Kong	81,092,324	1,587,928	872,215
People's Republic of China	5,588,249	747,602	470,946
Other Asian Countries	5,150,091	108,408	83,713
Others	11,078,172	82,451	71,799
Total	102,908,836	2,526,389	1,498,673

#### 4. Cross-border Claims

The information on cross-border claims discloses exposures to foreign counterparties on which the ultimate risk lies, and is derived according to the location of the counterparties after taking into account any transfer of risk. In general, such transfer of risk takes place if the claims are guaranteed by a party in a country which is different from that of the counterparty or if the claims are on an overseas branch of a bank whose head office is located in another country. Only regions constituting 10% or more of the aggregate cross-border claims are disclosed.

		2004				
	Banks and other financial institutions HK\$'000	Public sector entities HK\$'000	Others HK\$'000	Total HK\$'000		
People's Republic of China Asian countries, excluding	9,413,577	1,458,707	7,962,500	18,834,784		
People's Republic of China North America Western Europe	10,764,517 5,129,033 26,577,806	1,413,490 7,886,401 255	7,519,486 5,182,553 2,016,679	19,697,493 18,197,987 28,594,740		

		2003			
	Banks and other financial institutions HK\$'000	Public sector entities HK\$'000	Others HK\$'000	Total HK\$'000	
People's Republic of China Asian countries, excluding	5,942,870	1,117,031	4,763,759	11,823,660	
People's Republic of China	13,068,878	1,156,111	6,184,322	20,409,311	
North America	5,526,584	8,245,582	4,920,474	18,692,640	
Western Europe	33,240,941	-	1,088,757	34,329,698	

## 5. Overdue, Rescheduled and Repossessed Assets

## (a) Overdue and Rescheduled Advances

	2004		200	03
	HK\$'000	% of total advances to customers	HK\$'000	% of total advances to customers
Advances to customers overdue for - 6 months or less but over 3 months - 1 year or less but over 6 months - Over 1 year	242,893 194,645 402,847 840,385	0.2 0.2 0.3 0.7	276,799 339,092 882,782 1,498,673	0.3 0.3 0.9 1.5
Rescheduled advances to customers Total overdue and rescheduled advances	<u>472,335</u> 1,312,720	0.4	<u>1,123,114</u> 2,621,787	<u>1.1</u> 2.6
Secured overdue advances	660,700	0.6	1,323,712	1.3
Unsecured overdue advances	179,685	0.1	174,961	0.2
Market value of security held against secured overdue advances	1,122,161		1,736,962	

There were no advances to banks and other financial institutions which were overdue for over 3 months as at 31<sup>st</sup> December, 2004 and 31<sup>st</sup> December, 2003, nor were there any rescheduled advances to banks and other financial institutions on these two dates.

## (b) Non-performing Advances to Customers

Non-performing advances to customers are advances on which interest is being placed in suspense or on which interest accrual has ceased.

	200	2004		03
	LIVEROOO	% of total advances to	HK\$'000	% of total advances to customers
Gross non-performing advances to	HK\$'000	customers	ΠΑΦΟΟΟ	Customers
customers Specific provisions Suspended interest*	1,365,432 206,624 380,129	1.16	2,526,389 219,528 508,890	2.45

<sup>\*</sup> Inclusive of interest capitalised

There were no advances to banks and other financial institutions on which interest is being placed in suspense or on which interest accrual has ceased as at 31<sup>st</sup> December, 2004 and 31<sup>st</sup> December, 2003, nor were there any specific provisions made for them on these two dates.

## (c) Reconciliation

	2004	2003
	HK\$'000	HK\$'000
Overdue advances (Note 1) Rescheduled advances (Note 2)	840,385 472,335	1,498,673 1,123,114
Total overdue and rescheduled advances	1,312,720	2,621,787
Less: Overdue advances on which interest is still being accrued Less: Rescheduled advances on which interest is still being accrued Add: Non-performing loans which are not overdue or rescheduled	(157,696) (63,283) 273,691	(150,286) (173,813) 228,701
Total non-performing loans	1,365,432	2,526,389

#### Notes:

- (1) Advances which are overdue for more than three months.
- (2) Rescheduled advances which have been overdue for more than three months under the revised repayment terms are included under overdue advances and not rescheduled advances.

## (d) Other Overdue and Rescheduled Assets

	20	04
	Accrued	Other
	interest	assets*
	HK\$'000	HK\$'000
Other assets overdue for		
- 6 months or less but over 3 months	1,653	305
- 1 year or less but over 6 months	1,065	614
- Over 1 year	407	<b>1</b> 9,462
·	3,125	20,381
Rescheduled assets		<del>-</del>
Total other overdue and rescheduled assets	3,125	20,381

20	03
Accrued	Other
	assets*
HK\$'000	HK\$'000
1,699	2,592
1,442	1,096
904	13,406
4,045	17,094
-	827
4,045	17,921
	interest HK\$'000 1,699 1,442 904 4,045

<sup>\*</sup> Other assets refer to trade bills and receivables.

## (e) Repossessed Assets

	2004	2003
	HK\$'000	HK\$'000
Repossessed properties *	107,745	176,265
Repossessed vehicles and machines	340	671
Total repossessed assets	108,085	176,936

The amount represents the estimated market value of the repossessed assets as at 31st December.

\* The balance included HK\$26,293,000 (2003 : HK\$47,656,000) relating to properties that were contracted for sale but not yet completed.

## H. Segment Reporting

Segment information is presented in respect of the Group's business and geographical segments. Business segment information is chosen as the primary reporting format because this is more relevant to the Group's internal financial reporting.

Personal banking business includes branch operations, personal internet banking, consumer finance, property loans and credit card business.

Corporate banking business includes corporate lending and loan syndication, asset based lending, commercial lending, community lending, securities lending, trust services, mandatory provident fund business and corporate internet banking.

Investment banking business includes treasury operations, securities broking and dealing, provision of internet security trading services.

Corporate services include company secretarial services, share registration and business services, and offshore corporate and trust services.

Other businesses include bancassurance, insurance business, property-related business and wealth management business.

Unallocated items mainly comprise the central management unit, bank premises, and any items which cannot be reasonably allocated to specific business segments.

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_	u	u	4

				2	004			
	Personal Banking HK\$'000	Corporate Banking HK\$'000	Investment Banking HK\$'000	Corporate Services HK\$'000	Others HK\$'000	Unallocated HK\$'000	Inter- segment elimination HK\$'000	Consolidated HK\$'000
The Group Net interest income Other operating income from	1,738,465	1,336,813	579,621	(50)	24,248	(51,522)	-	3,627,575
external customers Inter-segment income	436,784 	268,027	496,950 	387,894 	193,442 	85,193 108,778	(108,778)	1,868,290
Total operating income	2,175,249	1,604,840	1,076,571	387,844	217,690	142,449	(108,778)	5,495,865
Operating profit / (loss) before provisions Inter-segment transactions (Charge for) / write back of bad	1,013,239 91,956	1,025,569 8,172	836,336 3,745	139,944	64,084 306	(303,738) (104,179)	-	2,775,434
and doubtful debts	(84,842)	(206,148)	(389)	(9,033)	1,528	26,077		(272,807)
Contribution from operations Revaluation surplus on	1,020,353	827,593	839,692	130,911	65,918	(381,840)	-	2,502,627
investment properties Write back on impairment loss	-	=	-	-	_	227,941	-	227,941
on bank premises Share of profits less losses of				-		18,538	-	18,538
associates Other income and expenses *	(1,723) 	18,624 (15,773)	19,255 19,830	-	28,481	(261) 6,358	<u> </u>	64,376 10,415
Profit / (loss) before taxation	1,018,630	830,444	878,777	130,911	94,399	(129,264)	-	2,823,897
Income tax Minority interests			-	- (24,767)	-	(375,330)		(375,330) (24,767)
Profit / (loss) attributable to shareholders	1,018,630	830,444	878,777	106,144	94,399	(504,594)	<u> </u>	2,423,800
Profit / (loss) attributable to shareholders is after charging :								
Depreciation for the year	(91,616)	(48,490)	(17,205)	(7,405)	(6,909)	(72,336)	-	(243,961)
Amortisation of goodwill	(30,538)	(31,701)	(40,040)	(39,626)	(1,970)			(143,875)
Segment assets	48,448,340	71,741,124	77,018,778	1,645,556	1,507,253	704,842	-	201,065,893
Investments in associates	36,601	290,495	77,399	_	319,574	1,894	-	725,963
Unaliocated assets						8,577,690		8,577,690
Total assets	48,484,941	72,031,619	77,096,177	1,645,556	1,826,827	9,284,426		210,369,546
Segment liabilities	106,071,387	57,671,069	14,045,540	52,344	1,129,967	-	-	178,970,307
Unallocated liabilities						5,234,979		5,234,979
Total liabilities	106,071,387	57,671,069	14,045,540	52,344	1,129,967	5,234,979		184,205,286
Write back of impairment loss credited to equity				-	-	12,839	-	12,839
Capital expenditure incurred during the year	53,613	74,870	88,472	228,523	28,576	1,432,127	•	1,906,181

<sup>\*</sup> Other income and expenses included net profit or loss on disposal of fixed assets, held-to-maturity debt securities, investment securities and associates, provision or write back on held-to-maturity debt securities, investment securities and associates.

Personal Banking		2003							
Net Interest Income		Banking	Banking	Banking	Services			segment elimination	
External customers   393,717   254,897   566,819   358,375   147,970   78,389   . 1,800,167   Inter-segment fromme   2,326,110   1,425,782   1,093,630   358,399   182,451   146,441   (136,566)   5,396,247   17,000   1,000,000   112,931   11,256   6,779	Net interest income	1,932,393	1,170,885	526,811	24	34,481	(68,514)	-	3,596,080
Contribution from operations   1,286,224   880,649   858,429   112,477   36,722   (303,794)   2,870,707   (112,794)   (112,574)   (115,138)   (19,995)   (15,944)   (500)   - (498,670)   (249,670)	external customers	393,717	254,897 	566,819 	358,375	147,970	•	- (136,566 <u>)</u>	1,800,167
Profit   Class  persons   1,286,224   880,649   856,429   112,477   36,722   (303,794)   - 2,870,707	Total operating income	2,326,110	1,425,782	1,093,630	358,399	182,451	146,441	(136,566)	5,396,247
Contribution from operations   1,055,099   779,331   849,070   102,482   20,778   (434,723)   2,372,037   (434,723)   2,372,037   (434,723)   2,372,037   (434,723)   2,372,037   (434,723)   2,372,037   (434,723)   3,272,037   (434,723)   3,281   (113,782)	provisions Inter-segment transactions		,		112,477 -	36,722		- -	2,870,707
Revaluation surplus on investment properties		(343,519)	(112,574)	(16,138)	(9,995)	(15,944)	(500)	-	(498,670)
Investment properties   -		1,055,099	779,331	849,070	102,482	20,778	(434,723)	-	2,372,037
Share of profits less losses of associates   (3,994)   26,007   1,314   97,932   (8,661)   112,598     Chter income and expenses   3,250   (16,252)   5,941   (2,300)   (9,361)     Profit / (loss) before taxation   1,051,105   808,598   834,132   102,482   124,651   (546,650)   2,374,308     Income tax	investment properties	-	-	-	-	-	12,816	-	12,816
Cher income and expenses *	premises	-	-	-	-	-	(113,782)	-	(113,782)
Income tax		(3,994)	•		<u>-</u>			<u>-</u>	
Minority interests Profit / (loss) attributable to shareholders  Profit / (loss) attributable to shareholders is after charging:  Depreciation for the year (84,255) (40,938) (16,340) (6,468) (7,593) (73,248) - (228,842)  Amortisation of goodwill (31,425) (25,214) (45,638) (36,870) (940) (140,087)  Segment assets 48,173,407 56,294,715 82,861,682 1,169,400 1,103,878 90,214 - 189,693,296 Investments in associates 31,926 342,601 53,840 - 304,705 3,412 - 736,484 Unallocated assets 48,205,333 56,637,316 82,915,522 1,169,400 1,408,583 8,139,964 - 198,476,118  Segment liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 - 169,664,744 Unallocated liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 4,424,705 - 4,424,705 Total liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 4,424,705 - 174,089,449  Capital expenditure incurred	Profit / (loss) before taxation	1,051,105	808,588	834,132	102,482	124,651	(546,650)	-	2,374,308
shareholders         1,051,105         808,588         834,132         83,490         124,501         (980,102)         - 1,921,714           Profit / (loss) attributable to shareholders is after charging :           Depreciation for the year         (84,255)         (40,938)         (16,340)         (6,468)         (7,593)         (73,248)         - (228,842)           Amortisation of goodwill         (31,425)         (25,214)         (45,638)         (36,870)         (940)         (140,087)           Segment assets         48,173,407         56,294,715         82,861,682         1,169,400         1,103,878         90,214         - 189,693,296           Investments in associates         31,926         342,601         53,840         - 304,705         3,412         - 736,494           Unallocated assets         8,046,338         - 8,046,338         - 8,046,338           Total assets         48,205,333         56,637,316         82,915,522         1,169,400         1,408,583         8,139,964         - 198,476,118           Segment liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         - 4,424,705         - 4,424,705           Total liabilities         110,392,305         45,031,831	Minority interests			<u> </u>	- (18,992)	(150)		<u>-</u>	
shareholders is after charging:         Depreciation for the year       (84,255)       (40,938)       (16,340)       (6,468)       (7,593)       (73,248)       - (228,842)         Amortisation of goodwill       (31,425)       (25,214)       (45,638)       (36,870)       (940)       (140,087)         Segment assets       48,173,407       56,294,715       82,861,682       1,169,400       1,103,878       90,214       - 189,693,296         Investments in associates       31,926       342,601       53,840       - 304,705       3,412       - 736,484         Unallocated assets       8,046,338       - 8,046,338       - 8,046,338         Total assets       48,205,333       56,637,316       82,915,522       1,169,400       1,408,583       8,139,964       - 198,476,118         Segment liabilities       110,392,305       45,031,831       13,440,069       62,760       737,779       169,664,744         Unallocated liabilities       110,392,305       45,031,831       13,440,069       62,760       737,779       - 4,424,705       - 4,424,705         Total liabilities       110,392,305       45,031,831       13,440,069       62,760       737,779       4,424,705       - 174,089,449         Impairment		1,051,105	808,588	834,132	83,490	124,501	(980,102)		1,921,714
Amortisation of goodwill (31,425) (25,214) (45,638) (36,870) (940) (140,087)  Segment assets 48,173,407 56,294,715 82,861,682 1,169,400 1,103,878 90,214 - 189,693,296 Investments in associates 31,926 342,601 53,840 - 304,705 3,412 - 736,484 Unallocated assets 8,046,338 - 8,046,338  Total assets 48,205,333 56,637,316 82,915,522 1,169,400 1,408,583 8,139,964 - 198,476,118  Segment liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 169,664,744 Unallocated liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 4,424,705 - 174,089,449  Impairment loss charged to equity (122,013) - (122,013)	shareholders is after								
Segment assets         48,173,407         56,294,715         82,861,682         1,169,400         1,103,878         90,214         -         189,693,296           Investments in associates         31,926         342,601         53,840         -         304,705         3,412         -         736,484           Unallocated assets         -         -         -         -         -         8,046,338         -         8,046,338           Total assets         48,205,333         56,637,316         82,915,522         1,169,400         1,408,583         8,139,964         -         198,476,118           Segment liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         -         -         169,664,744           Unallocated liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         -         -         4,424,705         -         4,424,705         -         174,089,449           Impairment loss charged to equity         -	Depreciation for the year	(84,255)	(40,938)	(16,340)	(6,468)	(7,593)	(73,248)	-	(228,842)
Investments in associates 31,926 342,601 53,840 - 304,705 3,412 - 736,484 Unallocated assets 8,046,338 - 8,046,338 Total assets 48,205,333 56,637,316 82,915,522 1,169,400 1,408,583 8,139,964 - 198,476,118 Segment liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 169,664,744 Unallocated liabilities 4,424,705 - 4,424,705 Total liabilities 110,392,305 45,031,831 13,440,069 62,760 737,779 4,424,705 - 174,089,449 Impairment loss charged to equity (122,013) - (122,013) Capital expenditure incurred	Amortisation of goodwill	(31,425)	(25,214)	(45,638)	(36,870)	(940)	-		(140,087)
Unallocated assets         -         -         -         -         8,046,338         -         8,046,338           Total assets         48,205,333         56,637,316         82,915,522         1,169,400         1,408,583         8,139,964         -         198,476,118           Segment liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         -         -         169,664,744           Unallocated liabilities         -         -         -         -         -         4,424,705         -         4,424,705           Total liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         4,424,705         -         174,089,449           Impairment loss charged to equity         -         -         -         -         -         -         -         -         (122,013)         -         (122,013)   Capital expenditure incurred	•			• ,	1,169,400 -		•	-	, ,
Segment liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         -         -         169,664,744           Unallocated liabilities         -         -         -         -         -         -         4,424,705         -         4,424,705         -         4,424,705         -         174,089,449           Impairment loss charged to equity         -         -         -         -         -         -         -         (122,013)         -         (122,013)           Capital expenditure incurred	Unallocated assets						8,046,338		8,046,338
Unallocated liabilities         -         -         -         -         4,424,705         -         4,424,705           Total liabilities         110,392,305         45,031,831         13,440,069         62,760         737,779         4,424,705         -         174,089,449           Impairment loss charged to equity         -         -         -         -         -         -         -         (122,013)         -         (122,013)           Capital expenditure incurred	Total assets	48,205,333	56,637,316	82,915,522	1,169,400	1,408,583	8,139,964	<u>-</u>	198,476,118
Impairment loss charged to equity (122,013) - (122,013)  Capital expenditure incurred	-	110,392,305	45,031,831 -	13,440,069	62,760 -	737,779 -	4,424,705	<u>.</u>	
equity (122,013) (122,013)  Capital expenditure incurred	Total liabilities	110,392,305	45,031,831	13,440,069	62,760	737,779		-	174,089,449
		_					(122,013)	· <u>-</u>	(122,013)
		44,118	53,071	79,940	328,010	5,329	15,732		526,200

<sup>\*</sup> Other income and expenses included net profit or loss on disposal of fixed assets, held-to-maturity debt securities, investment securities and associates, provision or write back on held-to-maturity debt securities, investment securities and associates.

## I. Off-balance Sheet Exposures

The following is a summary of each significant class of off-balance sheet exposures:

	2004 HK\$'000	2003 HK\$'000	Variance %
Contractual amounts of contingent liabilities and commitments			
- Direct credit substitutes	5,375,979	4,381,620	+ 22.7
- Transaction-related contingencies	486,028	496,632	- 2.1
<ul> <li>Trade-related contingencies</li> <li>Other commitments with an original maturity of:</li> </ul>	2,501,087	2,596,662	- 3.7
Under 1 year or which are unconditionally			
cancellable	27,786,426	20,395,121	+ 36.2
1 year and over	8,136,611	6,775,946	+ 20.1
- Others		50,117	- 100.0
Total	44,286,131	34,696,098	+ 27.6
- Aggregate credit risk weighted amount	8,822,965	8,087,367	÷ 9.1
Notional amounts of derivatives			
- Exchange rate contracts	16,381,808	35,334,684	- 53.6
- Interest rate contracts	16,327,689	13,541,671	+ 20.6
- Equity contracts	933,975	840,638_	<b>+</b> 11.1
Total	33,643,472	49,716,993	- 32.3
- Aggregate credit risk weighted amount	399,317	471,430	- 15.3
- Aggregate replacement costs	1,264,313	1,458,276	- 13.3

The replacement costs and credit risk weighted amounts of the off-balance sheet exposures do not take into account the effects of bilateral netting arrangements.

## J. Currency Concentrations

The net positions or net structural positions in foreign currencies are disclosed when each currency constitutes 10% or more of the respective total net position or total net structural position in all foreign currencies.

				004 Million		
	USD	CAD	GBP	CNY	Others	Total
Spot assets	49,928	4,375	4,270	7,581	21,586	87,740
Spot liabilities	(52,103)	(4,458)	(6,690)	(7,364)	(22,592)	(93,207)
Forward purchases	18,257	484	2,727	(1,004)	5,802	27,270
Forward sales	(15,863)	(289)	(370)	-	(4,812)	(21,334)
Net options position	16	(1)	(1)	_	3	17
Net long / (short) position	235	111	(64)	217	(13)	486
•						
				003		
				Million		<del></del>
	USD	CAD	GBP	CNY	Others	Total
Spot assets	50,041	4,337	4,374	2,544	14,498	75,794
Spot liabilities	(45,079)	(5,088)	(7,305)	(2,508)	(21,627)	(81,607)
Forward purchases	23,881	1,674	2,110	-	14,465	42,130
Forward sales	(27,768)	(780)	(171)	-	(7,318)	(36,037)
Net options position	(9)	2	(3)	-	<u>(6)</u>	(16)
Net long / (short) position	1,066	145	(995)	36	12	264
			2004			
		O 4 D +	HK\$ Milli		Otto	T-+-1
	USD	CAD*	CNY		Others	Total
Net structural position	1,452	245	564		394	2,655
			2003			
	USD	CAD	HK\$ Milli		Others	Total
			JIV.	•		
Net structural position	1,423	228			376	2,027

<sup>\*</sup> The currency constitutes less than 10% of the total net structural position in all foreign currencies and is presented for comparative purpose only.

## K. Capital, Capital Adequacy and Liquidity Information

## 1. Capital Adequacy Ratio

	2004	2003
	%	%
Unadjusted capital adequacy ratio as at 31st December	16.2	17.2
Adjusted capital adequacy ratio as at 31st December	16.1	17.1

The unadjusted capital adequacy ratio is computed on the consolidated basis which comprises the positions of the Bank and its subsidiaries as required by the Hong Kong Monetary Authority for its regulatory purposes, and is in accordance with the Third Schedule to the Hong Kong Banking Ordinance.

The adjusted capital adequacy ratio which takes into account market risks as at the balance sheet date is computed in accordance with the Guideline "Maintenance of Adequate Capital Against Market Risks" issued by the Hong Kong Monetary Authority and on the same consolidated basis as for the unadjusted capital adequacy ratio.

#### 2. Capital Base after Deductions

	2004	2003	Variance
	HK\$'000	HK\$'000	%
Core capital Paid up ordinary share capital Share premium Reserves Minority interests Deduct: Goodwill	3,729,996 631,188 14,997,378 165,655 (2,448,156)	3,668,634 520,305 14,059,945 24,418 (2,343,408)	+ 1.7 + 21.3 + 6.7 + 578.4 + 4.5
Total core capital	17,076,061	15,929,894	+ 7.2
Eligible supplementary capital Reserves on revaluation of land and interests in land (at 70%) General provisions for doubtful debts Term subordinated debt	822,725 1,336,044 4,271,124	659,956 1,266,365 4,260,751	+ 24.7 + 5.5 + 0.2
Total eligible supplementary capital	6,429,893	6,187,072	+ 3.9
Total capital base before deductions Deductions from total capital base	23,505,954 (969,261)	22,116,966 (1,049,318)	+ 6.3 - 7.6
Total capital base after deductions	22,536,693	21,067,648	+ 7.0

#### 3. Reserves

4.

	2004	2003	Va	ıriance
	HK\$'000	HK\$'000		%
Share premium	631,188	520,305	+	21.3
General reserve	12,045,266	11,747,096	+	2.5
Revaluation reserve on bank premises	1,007,505	942,794	+	6.9
Exchange revaluation reserve	49,813	24,939	+	99.7
Other reserves	87,846	91,968	-	4.5
Retained profits	4,175,867	3,105,764	+	34.5
Total	17,997,485	16,432,866	+	9.5
Proposed dividends, not provided for	1,193,599	909,821	+	31.2
Liquidity Ratio				
· ·	2004		200	03
		%	9/	

The average liquidity ratio for the year is the simple average of each calendar month's average liquidity ratio, which is computed on the consolidated basis as required by the Hong Kong Monetary Authority for its regulatory purposes, and is in accordance with the Fourth Schedule to the Hong Kong Banking Ordinance.

44.4

44.8

## L. Statement of Compliance

Average liquidity ratio for the year

- (1) In preparing the accounts for 2004, the Bank has fully complied with the guideline set out in the Supervisory Policy Manual "Financial Disclosure by Locally Incorporated Authorized Institutions" issued by the Hong Kong Monetary Authority.
- (2) The Bank has complied with the Code of Best Practice as set out in Appendix 14 of the Listing Rules throughout the year ended 31<sup>st</sup> December, 2004.

#### **CLOSURE OF REGISTER OF MEMBERS**

The Register of Members will be closed from Monday, 14<sup>th</sup> March, 2005 to Wednesday, 16<sup>th</sup> March, 2005. In order to qualify for the final dividend declared for the year ended 31<sup>st</sup> December, 2004, all transfer documents should be lodged for registration with Standard Registrars Limited, G/F., Bank of East Asia Harbour View Centre, 56 Gloucester Road, Wanchai, Hong Kong, by 4:00 p.m. on Friday, 11<sup>th</sup> March, 2005.

## **CHAIRMAN'S STATEMENT**

I am pleased to inform shareholders that Mr. Tan Man-kou was appointed an Independent Non-executive Director and a member of the Audit Committee of The Bank of East Asia ("BEA" or the "Bank") on 1<sup>st</sup> December, 2004. Mr. Tan concurrently serves as a consultant to Deloitte Touche Tohmatsu. I am confident that the valuable contribution of Mr. Tan will lead to the further success of BEA.

In 2004, BEA Group achieved a profit attributable to shareholders of HK\$2,424 million, representing an increase of HK\$502 million, or 26.1%, over that of HK\$1,922 million for 2003. Basic earnings per share were HK\$1.64. Return on average assets and return on average equity were 1.2% and 11.9%, respectively.

As at 31<sup>st</sup> December, 2004, total consolidated assets were HK\$210,370 million, an increase of HK\$11,894 million over the position at the end of 2003. Advances to customers were HK\$117,259 million, representing 55.7% of total consolidated assets. Customer deposits were HK\$163,738 million, while debt instruments issued stood at HK\$4,179 million. The loan-to-deposit ratio was 69.8%, compared with 63.9% at the end of 2003. Total capital resources increased by 7.3% to HK\$26,164 million.

At the Annual General Meeting to be held on Friday, 8<sup>th</sup> April, 2005, the Directors will propose a final dividend of HK\$0.80 per share, which, together with the interim dividend of HK\$0.28 per share paid in September 2004, will constitute a total dividend of HK\$1.08 per share for the full year. This represents an increase of 27.1% over the total dividend of HK\$0.85 per share for the year 2003. Shareholders whose names are on the Register of Members at the close of business on Wednesday, 16<sup>th</sup> March, 2005 will be entitled to the proposed final dividend. The final dividend will be paid in cash, with an option to receive new, fully paid shares in lieu of cash. This scrip dividend scheme is conditional upon the passing of the relevant resolution at the Annual General Meeting, and the Listing Committee of The Stock Exchange of Hong Kong Limited granting the listing of and permission to deal in the new shares. The dividend warrants and the share certificates for the scrip dividend will be sent to shareholders by ordinary mail on or about Saturday, 9<sup>th</sup> April, 2005. Details of the scrip dividend and the election form will be sent to shareholders on or about Wednesday, 16<sup>th</sup> March, 2005.

The year 2004 continued to be a challenging year for the Hong Kong banking industry, as banks grappled with high liquidity in the banking system and soft loan demand. Nevertheless, the overall asset quality of retail banks improved in 2004, as the property market gradually recovered and the bad debt overhang cleared in tandem with improving economic conditions. As a result, there is a general feeling of cautious optimism as we enter 2005. Banks in Hong Kong will continue to seek new revenue sources in view of the keen competition. In addition, due to the forthcoming implementation of new Basel Capital Accord requirements, banks will continue to devote more resources to their overall risk management framework and approaches.

BEA continued to grow and expand in 2004. The Bank's proven growth strategy enabled it to enhance its franchise and strengthen its competitive position in the market, despite the weak loan demand. The Bank will continue to explore new market opportunities and develop alternate income sources. A range of innovative products has been developed to serve customers needs. In particular, aggressive expansion of the Bank's wealth management business through the SupremeGold brand will be maintained. In addition, the Bank will further leverage its leading position in business, corporate and investor services through Tricor Holdings Limited, and similar opportunities in insurance business through Blue Cross (Asia-Pacific) Insurance Limited. Furthermore, the Bank will continue to seek potential acquisition and alliance opportunities.

The Bank will further enhance operating efficiencies. The Bank has conducted a number of initiatives to date, including branch rationalisation, shifting of certain back-office operations to

Mainland China and the much anticipated office centralisation project. This project, which will consolidate Hong Kong back office operations at "Millennium City 5" in Kwun Tong, has been progressing smoothly. The office tower was ready for occupation in the fourth quarter of 2004, and the Bank intends to complete relocation of its support operations to the tower within the first half of 2005.

The China market remains a key focus of the Bank's strategy. Following further expansion of its branch and office network on the Mainland in 2004, the Bank is well equipped to capture the opportunities arising from the liberalisation of the banking sector and continued growth of Renminbi business.

With the Bank's well-developed market presence and good business prospects in China, the growing contribution to profits from corporate services and insurance businesses, as well as on-going efforts to improve operating efficiencies, BEA will continue to build for the future and strengthen its franchise in Hong Kong, the Mainland and international markets.

David LI Kwok-po Chairman and Chief Executive

Hong Kong 3<sup>rd</sup> February, 2005

## **EXECUTIVE DIRECTORS' REPORT**

## Financial Review

## Financial Performance

The Hong Kong economy continued to improve in 2004.

The property market became much more active during the year, and property prices increased at a moderate and healthy pace. The rise in property prices greatly reduced the number of home owners in negative equity, and this contributed to a general pick-up in consumer confidence. Coupled with the influx of Mainland tourists, the demand for consumer goods in Hong Kong increased. The long deflationary period came to an end in mid-year, while the unemployment rate eased.

Despite the improving economy, competition within the banking industry remained fierce. In this challenging operating environment, the BEA Group achieved a profit attributable to shareholders of HK\$2,424 million for the year ended 31<sup>st</sup> December, 2004, a growth of 26.1% as compared with 2003. Total operating income increased by 1.8% to HK\$5,496 million. A decrease in the net charge for bad and doubtful debts resulted in an increase in operating profit after provisions of 5.5% to HK\$2,503 million.

Net interest income increased by HK\$32 million, or 0.9%, from HK\$3,596 million, largely due to careful management of assets and liabilities. Non-interest income increased by HK\$68 million, or 3.8%, when compared with 2003, mainly due to the diversification of fee based income sources and improvement in the securities market. As a result, total operating income increased by HK\$100 million, or 1.8%, from HK\$5,396 million in 2003 to HK\$5,496 million in 2004.

Total operating expenses increased by 7.7% over the corresponding figure in 2003 to HK\$2,720 million. The increase was mainly due to increases in staff costs and advertising and promotion expenses. Thus, the cost-to-income ratio increased from 46.8% in 2003 to 49.5% in 2004.

Operating profit before provisions was HK\$2,775 million for the year ended 31<sup>st</sup> December, 2004, a decrease of HK\$96 million, or 3.3%, over the HK\$2,871 million attained in 2003.

The combined effect of the economic upturn and the precautionary measures undertaken by the Group to minimise potential losses on loans and advances contributed to an improvement in asset quality. The charge for bad and doubtful debts decreased by HK\$226 million, or 45.3%, compared to 2003, to HK\$273 million. Non-performing loans ratio dropped to 1.2%, from 2.5% at the end of the prior year.

As a result of the decrease in the net charge for bad and doubtful debt, operating profit after provisions recorded an increase of 5.5% to HK\$2,503 million.

The considerable rise in property prices in 2004 allowed BEA to record a revaluation surplus for investment properties of HK\$228 million and a write-back of impairment losses on bank premises of HK\$19 million.

Share of profits less losses from associates decreased by HK\$49 million to HK\$64 million.

Minority interests increased by HK\$6 million to HK\$25 million. After taking into account taxation and minority interests, profit attributable to shareholders was HK\$2,424 million, an 26.1% increase over the HK\$1,922 million recorded in the previous year.

#### Financial Position

Total consolidated assets of the BEA Group were HK\$210,370 million at the end of 2004, representing a rise of 6.0% from HK\$198,476 million at the end of 2003. Advances to customers increased by 13.9% to HK\$117,259 million.

Total deposits increased by 4.3% to HK\$167,916 million, while customer deposits rose by HK\$8,317 million, or 5.4%, to HK\$163,738 million. Demand deposits and current accounts grew by a combined HK\$2,306 million, or 24.0%, to HK\$11,919 million at year-end 2004, as compared with HK\$9,613 million at the previous year-end. Savings accounts increased by HK\$11,176 million to HK\$48,730 million. Time deposits at year-end 2004 stood at HK\$103,089 million, a decrease of HK\$5,165 million, or 4.8%, when compared with the balance at year-end 2003.

During the year, BEA issued floating rate certificates of deposit with a face value of HK\$1,500 million, and fixed rate certificates of deposits with a face value totalling HK\$500 million and TW\$2,585 million. The Bank redeemed certificates of deposit amounting to HK\$3,161 million and TW\$1,265 million upon maturity, repurchased a quantity of its own certificates of deposit amounting to HK\$256 million equivalent, and called back retail callable certificates of deposit totalling HK\$392 million.

At the end of December 2004, the face value of the outstanding debt portfolio was HK\$4,288 million, with the carrying amount equal to HK\$4,179 million.

After taking into account all debt instruments issued, the loan-to-deposit ratio was 69.8%, being 5.9% higher than the 63.9% reported at the end of 2003.

As at 31<sup>st</sup> December, 2004, the shareholders' fund stood at HK\$21,727 million, an increase of HK\$1,625 million, or 8.1%, when compared with HK\$20,102 million at the end of 2003.

Maturity Profile of Debts Issued As at 31<sup>st</sup> December, 2004 (All expressed in millions of dollars)

(All expressed in millions of dolla	ars)					
		Total	١	ear of M	aturity	
	Currency	Face Value	2005	2006	2007	2008
Floating Rate						
Certificates of Deposit						
Issued in 2004	HKD	1,500	1,500			
Fixed Rate						
Certificates of Deposit						
Issued in 2004	TWD	1,320	1,320			
Issued in 2004	HKD	500	500			
Discounted						
Certificates of Deposit						
Issued in 2002	HKD	341		341		
Issued in 2002	USD	88			88	
Issued in 2003	AUD	51		51		
Issued in 2003	NZD	45		45		
Step Up						
Certificates of Deposit						
Issued in 2003	USD	49				49
Total Debts issued in						
HKD equivalent	,	4,288	2,323	903	681	381

#### Risk Management

BEA has established comprehensive risk management procedures that enable it to identify, measure, monitor and control the various types of risk it faces, and, where appropriate, to allocate capital against those risks. All risk management policies have been approved by the Board of Directors. Risk management mechanisms have been established at different levels throughout the Group. This is supplemented by active management involvement, effective internal controls and comprehensive audits in the best interests of BEA.

## **Operations Review**

#### IMPROVEMENT TO OPERATIONS

## Office Centralisation

Fit-out of the Bank's new office space in "Millennium City 5" in Kwun Tong was completed in early 2005. With the relocation of most departments to the new premises by mid 2005, the Bank will be able to introduce operational improvement initiatives to tap the full benefits of the centralised operation centre.

#### Core Banking System

In early 2004, the Project Definition and Planning phase of the core banking system project was completed. Development work commenced shortly thereafter, and the first phase, which covered Customer Information File and System Architecture, was completed in December 2004. This phase was rolled out in January 2005. Meanwhile, the functional and technical design work for the second and the third phases, which cover Deposits and Loans Business, respectively, are under way. These are expected to be finalised in the first quarter of 2005.

#### Information Technology

In the second half of 2004, the Bank launched the new Treasury and Trade Finance systems, to improve efficiency in the treasury and trade finance operations.

## PERSONAL BANKING

#### Cyberbanking

During the year, BEA consolidated the Bank's online banking services and became the first bank in Hong Kong to provide a totally telecom-independent mobile phone and Personal Digital Assistant ("PDA") banking service.

In May 2004, the Bank won The Asian Banker's "Excellence in Retail Financial Services Award 2003" in the "Product/Service Excellence in Retail Financial Services" category for Cyberbanking's CyberWealth Internet wealth management service. BEA has also received Hongkong Post's "Distinguished Partnership Award", in recognition of the Bank's dedication to promoting e-Business and e-Cert to the community at large.

The Cyberbanking Renminbi Card was launched in August 2004. Customers may use the card to withdraw Renminbi cash at over 50,000 ATMs and make payments at more than 400,000 merchant outlets displaying "China UnionPay" logo within China.

Corporate Cyberbanking recorded steady growth in customer numbers in 2004. By the end of 2004, over 13,600 corporate customers had registered with BEA's Corporate Cyberbanking, representing a 46% increase as compared to the end of 2003.

#### Branch Distribution

BEA made further progress on the Branch Rationalisation Programme during the year. A total of five new branches were opened, 12 branches closed and merged with nearby branches and three branches relocated to more prominent sites. At the end of January 2005, the total number of branches in Hong Kong stood at 92.

Meanwhile, the Bank opened an additional nine SupremeGold Centres during 2004, and a further Centre in the first month of 2005, bringing the total number to 23 by the end of January 2005. The Bank plans to open five more SupremeGold Centres in 2005.

Management continues to enhance the Bank's image through the Branch Renewal Programme. The bright and spacious design standard introduces a comfortable environment that allows sales staff to serve customers more effectively. The new image has been well received by the public and more branches will be renovated in the years to come.

The Bank endeavours to meet the banking needs of its diversified clientele through a wide spectrum of financial and investment services. In February 2004, BEA launched Personal Renminbi Services for Hong Kong residents.

In June 2004, BEA became the first bank in Hong Kong, and the sole agent of Global Refund Holdings in Hong Kong, to provide a Value Added Tax ("VAT") cash refund service. This offers travellers and Hong Kong residents a convenient means to receive VAT refunds on items purchased overseas.

WealthPlus, a sophisticated wealth management tool, was implemented in branches in October 2004. WealthPlus supports branch staff with a powerful interactive on-line system, helping them to perform investment and financial analysis and to identify bank products that match customers' investment strategies.

A series of Kid Master open days were organised at selected branches to promote Education Insurance. On-site promotions at schools and companies were also held to market insurance products. In addition, two Travel Insurance Summer Promotions and a New Year Promotion were conducted to stimulate the sales of general insurance. To further strengthen the relationship between BEA and customers and to explore more business opportunities, the Bank offered various insurance privileges to SupremeGold, Employee Benefit Scheme for Corporate Customers, and Exclusive Privilege Scheme customers.

#### Property Loans

Improved economic fundamentals provided a favourable environment for a rebound in the property market in 2004. Despite the revival, competition for mortgage business remains intense.

In response to the stern competition, BEA developed a variety of loan products to better meet the needs of customers. For instance, in anticipation of a rise in interest rates, BEA pioneered in teaming up with The Hong Kong Mortgage Corporation Limited to launch the "90% Fixed Rate Mortgage Scheme" in January 2004.

In August 2004, BEA joined the Urban Renewal Authority in the "Building Rehabilitation Trial Scheme".

BEA has also actively participated in a number of major primary market projects, providing a comprehensive mortgage loan service.

## Consumer Loans

Capitalising on the revival of the economy in 2004, BEA launched a series of loan programmes with innovative product features. These included personalised interest rate based on a customer's credit standing; payment holidays; and attractive tax loan packages. These received an encouraging market response, and successfully attracted numerous new customers to the Bank.

## Credit Cards

During the past year, particular emphasis was put on strengthening the Bank's credit card business. New co-branded card programmes, namely St. James Settlement MasterCard and Henderson Club Credit Card, were introduced in 2004. Moreover, BEA was among the pioneers in the Renminbi Credit Card business, targeting frequent Hong Kong travellers to China. Launched with the cooperation of China UnionPay, the Bank is optimistic about both the acquiring business and Renminbi card issuance.

As a brand-building strategy, cardholder privileges were expanded to encourage card usage. At the same time, cross-selling opportunities were enhanced to enlarge the customer base. BEA commenced merchant acquiring service with JCB International Company Limited in December 2004 to further extend business coverage.

Careful risk management proved effective in managing the credit card charge-off ratio. Looking ahead, continual improvement in loan quality is expected, laying the base for aggressive business development.

#### Blue Cross Insurance

Blue Cross continued to develop general insurance and life insurance businesses through its well-established distribution network. Blue Cross offered a wide array of products, ranging from life, medical, and hospitalisation to general insurance coverage, via over 100 BEA branches and SupremeGold Centres. Other distribution channels included insurance agents, brokers, allied partners, and both the BEA and Blue Cross on-line websites.

In 2004, Blue Cross's gross premium income grew by 15%. Life insurance business increased by 65%, while general insurance and travel insurance premium income rose by 5%.

In September 2004, the Company launched a new series of medical insurance plans, Super Series, offering specific healthcare and preventive care services for individual medical customers.

Another initiative, Super Care, was developed to make it easier to access personal claims records and information on the medical provider network. Super Care is accessible by both group and individual members over the Internet.

#### CORPORATE BANKING

#### Corporate Lending

BEA has always maintained a strong position in the local syndication and corporate lending market, by actively arranging and underwriting syndicated and/or club deals for quality corporate customers.

During the year, BEA upheld its strong presence in the syndicated loan market by coarranging numerous deals, including a HK\$5,500 Million facility to Sun Hung Kai Properties, a HK\$10,000 Million facility to Henderson Land Development Company Limited/Henderson Investment Limited as well as a US\$360 Million facility to Huawei Technologies Company Limited.

In the future, BEA will continue to improve its bottom line by providing high quality tailor-made products to customers in Hong Kong and the Asia-Pacific region. In particular, the Bank will seek to expand its exposure to well-managed medium-sized companies by arranging corporate loans and/or syndicated facilities to meet their specific funding needs.

As China continues to dismantle trade barriers in line with the WTO Accession Agreement timetable, overseas investors are expected to further step up their activity. This Bank intends to place particular attention on niche markets and the launch of new products, in order to enhance returns.

The strong recovery of the economy during the year helped to improve the equity position of many SMEs. The Bank stepped up the marketing of specialised financial packages to SMEs, in line with the changing business environment. For example, the "Corporate Tax Loan" package offered greater flexibility on the loan amount, as well as other offers.

## Asset Based Finance

The loan balance in the asset based lending portfolio recorded overall growth of 21% in 2004. The growth came mainly from the segments machinery loans and private car and commercial vehicle loans. The machinery loan portfolio grew a strong 150%, as a result of increased marketing efforts and the acquisition of the loan portfolio of Trilease International Limited, an associated company of BEA. The private car and commercial vehicle loan portfolio saw an encouraging 22% rise.

The taxi and public light bus lending market remains highly competitive, amid sharp increases in refinancing activity and renewed appreciation in the value of taxi and public light bus licences. BEA continued to maintain a strong presence in the market, while adopting a more prudent lending and pricing approach.

## Securities Lending

Benefiting from an aggressive posture in the active Initial Public Offering ("IPO") market in 2004, BEA raised its market share in Receiving Bank services, successfully completing eight Receiving Bank projects. The Bank has also participated actively in stagging loan business for subscription of new shares at IPO, successfully expanding its portfolio. Establishing a stronger foothold in this business is a priority of this bank.

#### Bank of East Asia (Trustees) Limited

#### Mandatory Provident Fund

Bank of East Asia (Trustees) Limited is one of two approved trustees under the Mandatory Provident Fund ("MPF") Schemes Ordinance licensed to offer both the Master Trust Scheme and Industry Scheme in Hong Kong. BEA expanded its MPF membership and assets in 2004 by 13% and 35% respectively, despite a relatively mature market. With the employment of a dedicated team of professional investment managers, all constituent funds of BEA MPF schemes recorded above-market investment returns in 2004.

## Trust Service

In addition to MPF services, Bank of East Asia (Trustees) Limited also offers a wide range of trustee services, including acting as executor or trustee of wills, trustee of family trusts, investment funds, unit trusts, charities and public funds. In 2004, two sub-funds of BEA Capital Growth Fund, which is under the trusteeship of the Company, namely BEA Global Bond Fund and BEA Hong Kong Growth Fund, were successfully launched in March and December, respectively.

## **Business Development**

As part of an ongoing effort to foster stronger customer relationships, BEA organised its annual forum in June under the theme: "BEA Forum 2004: Helping You Stay Ahead". Five distinguished business leaders were invited to share their personal insights and real-life experience with forum participants.

In October 2004, the Bank organised a seminar on the topic: "A Comprehensive Approach to E-Commerce Business". Representatives from Hong Kong Internet Registration Corporation Ltd., Hong Kong Productivity Council, VISA International, and a market leader in e-commerce spoke on the key concerns when building up an online business.

#### **WEALTH MANAGEMENT**

Established with the mission of providing customers with superior financial planning services in an ever-changing investment environment, the new Wealth Management Division commenced operation in July 2004. The Division made an immediate impact by streamlining and diversifying the Bank's offerings in structured deposit based investment products and in unit trusts. These measures contributed to an above 70% increase in investment product related commission income in 2004, compared to the previous year.

The Wealth Management Division caters in particular for clients who are searching for secure investments that offer better rewards than bank deposits within the current low-interest rate environment. As such, BEA was among the front runners in developing principal guaranteed structured deposits. These feature strong upside potential with low risk, as they are linked to a variety of asset classes and security instruments. The Division also pioneered several multi-manager retail unit trusts, and an absolute return focused hedge fund of funds.

## Structured Products

Continuing from the success of Currency and Equity Linked Deposit products, the Bank further promoted three distinct series of non-principal protected Basket Equity Linked Deposits to cater for different investors' needs, namely the Fixed Coupon Series, the Target Coupon Potential Bonus Series and the Potential Booster Coupon Series. These were all well-received and broadened the product offerings of the Bank. Furthermore, a total of seven principal protected linked deposits were launched in 2004 and generated an aggregate subscription amount that was 4.8 times that in 2003. Overall, the income derived from dealing in linked deposits grew by 1.5 times in 2004.

## Asset Management

Joining hands with one of the world's premier asset consultant companies, the Russell Investment Group, BEA was proud to introduce the BEA Signature Portfolio Funds in November 2004. These feature a multi-manager institutional investment approach, spreading risk and offering a sound investment strategy for those seeking to accumulate wealth over the long term. Market response to the Funds has been encouraging, with over HK\$800 million raised during the initial launch period. This not only demonstrated the capability of BEA in conveying sophisticated investment ideas to retail customers, but also reflected the innovative spirit of the Bank. Responding to the needs of the market, the Bank intends to continue to offer a greater range of funds for different risk appetites, as well as to capitalise on asset management business opportunities within China.

Asset under management of MPF and unit trust businesses grew by 35% and 89% respectively during 2004. These increases led to a more than 35% rise in profits at the Bank's investment management subsidiary, East Asia Asset Management Company, Limited.

#### Bancassurance

To strengthen the life insurance business, BEA life insurance products were re-branded in the first quarter of 2004. The new brand, "BEA Life Insurance Series", has successfully captured the attention of both customers and the general public alike.

The Bank also extended the spectrum of insurance products offered, to good response. Happy Target Savings Insurance and Valuable Saving Insurance provide wealth accumulation options. Elder Plus Insurance offers extra care for senior customers.

Together with the launch of new products, various on-site and off-site marketing programmes were carried out. These not only helped customers build their assets, but also contributed to a significant rise in Bancassurance business in 2004. In particular, life insurance business grew by 65%.

#### INVESTMENT BANKING AND SERVICES

## East Asia Securities Company Limited - Securities Cybertrading

For the year 2004, East Asia Securities benefited from improving local market sentiment and growing investor confidence.

The Company continues to raise its standard of service, in order to meet and exceed the growing sophistication of its customers and the marketplace. The Company registered a 26% rise in the number of Cybertrading accounts during the year. As of 31<sup>st</sup> December, 2004, more than 43% of the Company's securities clients had subscribed to the Internet Trading Service.

East Asia Securities has instituted various incentive schemes to encourage clients to execute trades via its user-friendly electronic trading platform. The schemes have generated strong positive response from clients. Currently, the volume of transactions executed via the Cybertrading System, expressed as a percentage of total turnover, accounts for some 49% of trades and 36% of transaction value.

With a view to further enhancing the Cybertrading Service, East Asia Securities introduced the "Snapshot" real-time Internet stock price quote service in August 2004. The snapshot price quote system offers a similar level of service as the existing "streaming" real-time stock price quote service, but at a much lower cost. East Asia Securities plans to expand its online electronic trading channels to include PDA and to further enhance its Interactive Voice Recognition Trading System in the first half of 2005.

#### CORPORATE SERVICES

The BEA Group, through Group member Tricor Holdings Limited ("Tricor"), is a leading provider of business, corporate and investor services in Hong Kong and South East Asia. These services include accounting, company formation, corporate compliance & company secretarial, executive search & selection, initial public offerings & share registration, payroll outsourcing and fund & trust administration.

Tricor's performance for the year has shown significant progress, mainly as a result of continual business expansion, successful cost control measures and the synergies obtained from successful integration of the units that had been acquired from third parties over the past few years.

The Company's new businesses – Tricor Executive Resources Limited (the former Executive Search and Selection practice of PricewaterhouseCoopers, Hong Kong) and East Asia

Corporate Services (BVI) Limited in the British Virgin Islands, both of which Tricor acquired in late 2003 – have also performed well during the year.

In September 2004, Tricor opened its second China office in Shanghai in response to the growing demand for corporate services on the Mainland. Furthermore, in October 2004, Tricor acquired the company secretarial, client accounting, payroll outsourcing and share registration businesses of PricewaterhouseCoopers in Singapore, in line with Tricor's ambition to become the leading regional player. The acquisition will help Tricor to propel its businesses into South East Asia.

As market leader in business, corporate and investor services, Tricor will continue to look for business opportunities in Hong Kong, China and other countries within the region.

#### CHINA OPERATIONS

BEA Chengdu Branch and Shenzhen Luohu Sub-branch commenced business in the second half of 2004. At present, BEA has a total of 18 outlets in China, providing a wide range of quality banking services to its growing customer base. Further expansion is planned for 2005, with the opening of Hangzhou Branch and Suzhou Representative Office.

BEA Xian Branch and Xiamen Branch were granted a Renminbi business licence in December 2004 and January 2005 respectively, joining BEA branches in Shanghai, Shenzhen, Dalian, Guangzhou and Zhuhai to provide Renminbi banking services. In addition, BEA has submitted an application for Renminbi business licence for its Beijing branch. It is expected that related approval will soon be granted.

In December 2004, BEA obtained approval from the China Banking Regulatory Commission to market derivative products in China. To maintain its leading position in China, BEA will introduce a series of innovative personal banking and investment products to the market in 2005.

BEA's branches in China, Macau and Taiwan achieved combined growth of 50% in the loan portfolio and 43% in net profit in 2004.

## **OVERSEAS OPERATIONS**

In 2004, BEA continued to expand and enhance the quality of its overseas banking services. A new Information Technology Platform was launched for U.S. operations in June to improve operational efficiency. In July, the West Coast Regional Office was relocated to a new building in Alhambra, California.

To strengthen BEA's presence in the U.S., The Bank of East Asia (USA) NA is now preparing to open new branches in Brooklyn, New York and Torrance, California.

In April, The Bank of East Asia (Canada) launched Cyberbanking Service for customers in Canada. The Bank is also preparing to open a new branch in Vancouver, British Columbia.

In 2004, BEA overseas business units saw net profits increase by 21%, while the loan portfolio grew by 20%. The overseas business units will continue to work toward improving profitability and providing quality niche banking services to Asian customers in their locations.

## **HUMAN RESOURCES**

Bank of East Asia Group employees at the end of December 2004:

Hong Kong	4,301
Other Greater China	1,074
Overseas	396
Total	5.771

The Bank treasures its human capital, and a series of initiatives were implemented during the year to promote professional competence, commitment and effectiveness within the workforce.

As part of this strategy, the Bank revitalised its training programmes in 2004, and identified core subjects for all staff. The Bank also expanded its employee care and recreation programmes, to enhance staff morale and team building.

After a multi-year salary freeze necessitated by the deflationary environment in Hong Kong, a salary increment was awarded to top performers in April 2004, followed by a market catch up exercise for selected positions in August. A new Senior Executive Bonus Plan was also implemented in 2004.

## **Dealings in Listed Securities of the Bank**

There was no purchase, sale or redemption by the Bank, or any of its subsidiaries, of listed securities of the Bank during the year ended 31<sup>st</sup> December, 2004.

David LI Kwok-po	Joseph PANG Yuk-wing	CHAN Kay-cheung
Chairman & Chief Executive	Executive Director	Executive Director

Hong Kong 3<sup>rd</sup> February, 2005

Remark: A detailed results announcement containing all information required by paragraphs 45(1) to 45(3) of Appendix 16 of the Listing Rules (before amendments effective 31<sup>st</sup> March, 2004) will be published on the website of The Stock Exchange of Hong Kong Limited in due course.