

UnionPay QRC Withdrawal Service Demonstration

Set up a withdrawal instruction

 Log in to the BEA App, then to go "Cardless Withdrawal" using Method 1 or Method 2.





Fr	om lo	ower i	⊆ men
		Overview	
	otal Bala		
	∞ 7,4	16.52 [.]	
Previous log i	n: 16 Jun 2021	11:34:33 HKG	
Account 🗉	e-Statemen	i <u>ts</u> Curre	ent Balance
Account SupremeGo 015-275-88-	e-Statemen	<u>ts</u> Curre	ent Balance
Account E SupremeGo 015-275-88- HKD Currer	e-Statemen Id ****88-5 It	<u>ts</u> Curre HKD ⁻	ent Balance
Account SupremeGo 015-275-88- HKD Currer Statement Statement	e <u>-Statemen</u> Id ****88-5 It Savings	ts Curre HKD ·	ent Balance
Account SupremeGo 015-275-88- HKD Curren Statement S	e-Statemen Idd ****88-5 It Savings	ts Curre HKD · HKD (nt Balance 1,011.00 → 5,405.52 →
Account SupremeGo 015-275-88- HKD Currer Statement S	ld ***88-5 tt 5avings	ts Curre HKD (HKD (ent Balance

*You can customise shortcuts to bank services in the lower menu.

 On the landing screen, you'll see the logos of network providers.
 Please tap "UnionPay QRC Withdrawal".





 Register for "Unionpay QRC withdrawal" if this is your first time using the service.

> Acknowledge the "Important Notes" and "Terms & Conditions". Then authenticate with an SMS one-time password or i-Token authentication (using biometric authentication or your i-Token PIN).

< UnionPay QRC Withdrawal	×	×
Service name UnionPay QRC Withdrawal Your email address (for notification) lui***@hkbea.com	OTP Verification Please enter the one-time password (OTP) sent to your registered mobile no. (852) 94****76 ⑦	Transaction Verification 04 May 2021 11:01:56 HKG Please enter your i-Token PIN to verify the transaction. <u>Click here</u> to use an SMS one-time password to verify the transaction
Important Notes		
1.This service is available in Hong Kong/Mainland China/Macau.		
2.The daily cash withdrawal limit of your ATM card will be shared with UnionPay QRC withdrawal.		
 Different banks will have different maximum ATM withdrawal amounts. 		0
Terms and Conditions for UnionPay QRC Withdrawal	Sent at 14:33 (98s remaining)	Eorgot PIN
In consideration of The Bank of East Asia, Limited 東亞 銀行有限公司 ("BEA" or the "Bank") agreeing to provide UnionPay QAC Withdrawal service (the "Service") Through different electronic delivery channels including		
I confirm that I have read and understood the important notes and Terms and Conditions for UnionPay QRC Withdrawal and agree to be bound by them.		
Next	Next	Confirm

Once you're registered, you'll receive an SMS and email notification.

Please tap "Next" to set a withdrawal instruction.



Completed on 16 Jun 2021 14:34:14 HKG

Your registration for the UnionPay QRC Withdrawal Service was accepted.

Click 'Next' to set a withdrawal instruction.





4. Choose a withdrawal card and withdrawal account.

(All linked ATM cards and details will be shown on the "Setup" screen.)



5. Select a currency and enter an amount.

*If you've enabled GPS, the system will by default select the withdrawal currency as that of the local area (e.g. auto-default to CNY if you are in Mainland China). If you have not enabled GPS, your default will always be HKD.

You can choose another withdrawal currency if necessary.





 Verify the withdrawal currency and amount, tap "Continue", then tap "Next".

<	Enter amoun	t	<	UnionPay QRC W	
/ithdrawal a	amount			Setup	
HKD ⋎	100.00				Hide
laximum w KD 6,000	vithdrawal limit (per transac	tion):			Unsaflag
					HKD
					100
			-23	******-0270880***88*	n â
			2,	Savings account	
			()	HKD 100	1
				Next	
В	Back	Continue			Jun

7. Verify and confirm the withdrawal details, then tap "Confirm".

Authenticate with an SMS one-time password or i-Token authentication (biometric authentication or your i-Token PIN).



0







Withdrawal now

 After the instruction is set, tap "Withdrawal now" and scan the QR code to withdraw cash from any ATM (including BEA ATMs) which offers the UnionPay QRC Withdrawal service.

> You can also tap "Withdrawal later" to withdraw cash within 60 minutes.



 Press any key on the keyboard of a BEA ATM to start a cardless transaction.



● BEA東亞銀行
 ●

Please press any key on the keyboard for cardless transactions (deposit/withdrawal/promotions) 請於鍵盤上隨意按一個鍵進行無卡交易 (存款/提款/最新推廣)

Please insert your card 請放入卡







11. See the values of banknote and the maximum amount available per withdrawal. Press "YES" to continue.





12. Use the BEA App to scan the QR code displayed on the ATM screen.

🏺 BEA東亞銀行



PLEASE USE BANK MOBILE APP TO SCAN THE QR CODE BELOW



 Verify the withdrawal details and tap "Confirm" in the BEA App. It will then prompt you to enter your Card PIN into the ATM.





14. Confirm the withdrawal information on your ATM screen, enter your Card PIN, and press "ENTER".



15. Choose "CUSTOMER ADVICE" to print a customer advice slip if necessary, or choose "TAKE CASH" to take the cash directly.





 A completion message with withdrawal details will be displayed in the BEA app.

> After the transaction is completed, you can view the transaction reference no. and withdrawal details. You will also receive an email notification.



17. Take your customer advice slip (if any).





18. Withdraw the designated amount.





Withdraw later

You can also choose to withdraw cash within 60 minutes of setting up a withdrawal instruction.

- Method 1 Method 2 From side menu From lower menu 1. Log in to the BEA App, then go to "Cardless BEA東亞銀行 \square SUPREME Withdrawal" using 至尊理財 Method 1 or Method 2. Account Services нкр 7,416.52« Account Overview AT Time Deposit e-Statement Previous log in: 16 Jun 2021 11:34:33 HKG Cardless Withdrawa Account | 🗉 e-Statements Cash Payout Scheme Transfers & Payment SupremeGold 015-275-88-***88-5 linvestment HKD Current Good Morning Statement Savings Log in MPF/ORSO Settings Timo Dor (\$) • B (\$) 000 Product & Services Transfers i-Token QR Scan Transfers OR Scan Request Payment i-Toker Q Find Us 2. If you have set an instruction, tap "Click here to withdraw now" on the service selection screen. Supreme Account Card ******-0270880***88* Expires in 59 minutes Edit > Jeta 3. You can also tap HKD 100 JETCO Cardless Withdrawal ③ "Scan" on the service Instruction/ withdrawal histo summary screen to Notes: Only the most recei records are shown. withdraw cash from any Unine Par BEA ATM or other ATM that offers the UnionPay QRC
- 4. For the rest of steps, please follow step 9-18 in P.5-10.

Withdrawal service.





Current Balance

HKD 1,011.00

HKD 6,405.52 >

Cardless



Edit withdrawal instruction

 Tap "Edit" to edit a pending instruction. You can change the withdrawal card, account, and/or amount. Then tap "Next".

Verify and confirm the withdrawal details and tap "Confirm".

C UnionPay QRC Witho	drawal <			CUnionPay QRC W	
Summary	ť	Delete this instruction	Pl	ease review the following informa	ution.
Find my nearest BEA ATM		((Hide)	Withdrawal of Supreme Acco	ard ount Card
Supreme Account Card +++++-0270880+++88+ Expires in 59 minutes HKD 100 Scan	Edit >			Withdrawal a Savings acco	account
Instruction/ withdrawal history Notes: Only the most recent 20 rec	ords are shown.	нкр 100		Withdrawal a HKD 200	imount
	¢	• Reference no. 210616105004776			
	-	Supreme Account Card	>		
	٤	≥→ Savings account	>		
	()> HKD 100	>	Back	Confirm
	·				
	×		×		
OTP Verification	Tr 04	ansaction Verification May 2021 11:01:56 нКG			
Please enter the one-time passwor	d (OTP) sent to Ple 4****76 ⑦ tra	ase enter your i-Token PIN to verify the nsaction.	2 U	udated on 16 Jun 2021 10:51:46 F ou can withdraw cash at th	HKG ne following ATM
your registered mobile no. (852) 94	Clic	<u>k here t</u> o use an SMS one-time passwo	ord to		
your registered mobile no. (852) 9	ver				
your registered mobile no. (852) 9	ve		C in M	lick <u>here</u> to set an Oversea tend to withdraw cash in f acau.	ıs ATM limit if yo Mainland China d
your registered mobile no. (852) 9	ver OR		C in M In: 11	lick <u>here</u> to set an Oversea tend to withdraw cash in I lacau. :truction will be expired or :51:46 HKG	ns ATM limit if you Mainland China i n 16 Jun 2021
your registered mobile no. (852) 9	or 		C in M 11 11 21	Error Experience of the second	ns ATM limit if you Mainland China d n 16 Jun 2021
your registered mobile no. (852) 9 	ver Resend OTP	ify the transaction	Ci in M Ins 11 11 21 21 Wi W Su Su Su Su	Ilick here to set an Oversea tend to withdraw cash in I lacau. struction will be expired or :51:46 HKG ference no. 0616105004776 thdrawal card preme Account Card ****_0270880***88*	as ATM limit if you Mainland China o n 16 Jun 2021
your registered mobile no. (852) 9 	ver	rgot. <u>PIN</u>	C in M In 11 21 21 Wi Su Su Sa Sa	IIIC here to set an Oversee tend to withdraw cash in I lacau. struction will be expired or :51:46 HKG ference no. 0616105004776 thdrawal card preme Account Card *****_0270880***88* thdrawal account vings account	as ATM limit if you Mainland China o n 16 Jun 2021
your registered mobile no. (852) 9 Sent at 14:33 (98s remaining)	Resend OTP	ify the transaction	C in M In 11 21 21 Wi Su Su Su Su Su Su Su Su Su Su Su Su Su	IIIC here to set an Oversee titend to withdraw cash in I lacau. struction will be expired or 51:46 HKG ference no. 0616105004776 thdrawal card preme Account Card ****-0270880***88* thdrawal account vings account thdrawal amount 10 200	as ATM limit if you Mainland China c n 16 jun 2021

- Authenticate with an SMS one-time password or i-Token authentication (using biometric authentication or your i-Token PIN).
- The new withdrawal details will be displayed once the transaction is updated. An email notification will be sent to you at the same time.



Delete withdrawal instruction

- 1. Tap "Edit", then tap "Delete this instruction".
- 📋 Delete this instruction 🏾 🌈 Find my nearest BEA ATM SupremeGold Card ******-0275880***88* Expires in 42 minutes Edit > 0-----HKD 500 Scan Instruction/ withdrawal history HKD 500 SupremeGold Card ******-0275880***88* > Rejected on 16 Jun 2021 11:15:17 HKG HKD 100 SupremeGold Card ******-0275880***88* ··· Reference no. 210616111804785 > Rejected on 16 Jun 2021 11:14:13 HKG HKD 100 SupremeGold Card ******-0275880***88* > SupremeGold Card ******.0275880***88* Rejected on 16 Jun 2021 10:46:59 HKG Q→ Savings account > > HKD 500 (5) HKD 500 > SupremeGold Card ******-0275880***88* Rejected on 16 Jun 2021 > HKG 1 Confirmation Instruction cancelled Confirm to cancel this withdrawal instruction? *****-0275880***88* Rejected on 16 Jun 2021 11:14:13 HKG HKD 100 SupremeGold Card ******-0275880***88* Rejected on 16 Jun 2021 10:46:59 HKG HKD 500 Q Savings account (\$)> HKD 500 SupremeGold Card ******-0275880***88* Rejected on 16 Jun 2021 10:32:18 HKG
- 2. Tap "Continue" to cancel the withdrawal instruction. The instruction is then cancelled.



See your withdrawal instructions and other transaction history

 You can view your withdrawal instructions and other transaction history (last 20 records) in the "Summary" screen.

> Tap ">" for more details about a particular transaction.

			<	
			Withdraw on 15	Jun 2021 18:15:35 HKG
Find my nearest BEA	ATM		Reference no	
Instruction/ withdrawal histor	ry .		21047446320)4744
SupremeGold Card			QRC Voucher	Number
*****-0275880***85*			20218164744	1330439123
Expired on 17 Jun 2021 1 HKD 100	9:12:28 HKG		Withdrawal c	ard
Commence and Court			SupremeGolo *****-0275	d Card 880***88*
supremeGold Card ******-0275880***85*		>	Withdrawal a	ccount
Rejected on 17 Jun 2021 HKD 300	17:16:22 HKG		Savings acco	unt
			Withdrawal a	mount
SupremeGold Card ******-0275880***85*			HKD 100	
Withdraw on 17 Jun 2021	17:12:13 HKG	>	ATM terminal	l (Terminal ID)
HKD 500			ATM Merchar	nts (00000010)
SupremeGold Card ******-0275880***85* Rejected on 17 Jun 2021 HKD 400	16:39:44 HKG	>		
SupremeGold Card ******-0275880***85* Rejected on 17 Jun 2021 HKD 400	16:32:30 HKG	>		-