

Corporate Cyberbanking Demo Guide

Fund Transfers to Other Banks (HK)

using USD CHATS

This document is produced by The Bank of East Asia, Limited (“BEA”). It is intended to serve as a general guideline for use of our Corporate Cyberbanking services. While every effort has been made to ensure accuracy, BEA makes no representation or warranty, express, implied, or statutory, with respect to, and assumes no responsibility for, the accuracy, completeness, sufficiency, or usefulness of the information contained herein.

This demo guide illustrates the required steps for users to transfer USD funds to accounts with other banks in Hong Kong through CHATS.

Please follow these steps according to your user type:

User Type	Role	Section	Page
Default User	Input, sign and send	Fund Transfer – Default User (with transaction right granted)	3
Normal User	Input	Fund Transfer – Normal User	8
Signer/ Default User	Sign and send	Fund Transfer – Signer & Default User	11

Fund Transfer – Default User (with transaction right granted)

Step 1

- Visit www.hkbea.com and select “Hong Kong – Corporate Cyberbanking” in the login menu.
- Enter your Account No., User ID., and PIN to log in.

Step 2

- Go to “Cash Management > Fund Transfer > Other Bank (HK)” in the side-menu.

Home	Company: TEST.FPS.1	
Cash Management	Account Enquiry	
Trade Services	Fund Transfer	BEA HK Account
MPF	Bill Payment	BEA China Account
Payroll & Autopay	E-bills	Other Bank (HK)
Banking Services	Time Deposit	Other Bank (China & Overseas)
Investments	Rate Enquiry	
Approval Centre	Liquidity Management	

Step 3

- a. Select a currency from the currency tab, e.g. "USD".
- b. Select/enter the transaction details.
- c. Tick the after reading and agreeing to the terms and conditions.
- d. Select "Proceed" to continue.

1 Input 2 Sign 3 Send

Use Template:

HKD CNY **USD**

Applicant/Remitter

Company: EBPP TEST C

Withdrawal Account: 015- (CPLUS - SSA) CCY: HKD

Beneficiary Account

Account Type: Non-designated Account

Name: Beneficiary Acc Name

A/C No.: 004-#

Beneficiary Details

Address (Optional):

Remittance Details

Transaction Amount: USD 1000

Execution Date (HKT): 13/02/2020 (DD/MM/YYYY)

Payment Details (Optional):

We understand and agree the following terms and conditions:
We have read the [Conditions \(please click for details\)](#) and agree to be bound by them.
We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

Cancel Clear **Proceed**

Step 4

- a. Select "Sign Now" to continue.

1 Input 2 Sign 3 Send

Transaction Input 13 FEB 2020 15:54:31 HKT

This transaction is ready to sign.

Return **Sign Now**

Transaction No.: RMT001627 **Version No.:** 1 **Status: Valid**

Applicant/Remitter

Company: EBPP TEST C

Withdrawal Account: 015- (CPLUS - SSA) CCY: HKD

Beneficiary Account

Account No.: 004-#

Account Name: BENEFICIARY ACC NAME

Bank Name: THE HONGKONG BANK

Address:


Step 5

- a. Verify the transaction details and the exchange rates (if any).
- b. Enter your Signer PIN using the onscreen keyboard.
- c. Select “Request one-time password” (OTP) (for transfers to non-designated accounts). An SMS notification will be sent to your registered mobile phone number.
- d. Enter the OTP that is sent to you using the onscreen keyboard.
- e. Select “Sign” to continue.

1 Input 2 Sign 3 Send

Transaction No.: RMT001627	Version No.: 1	Status: Valid
Applicant/Remitter		
Company	EBPP TEST C	
Withdrawal Account	015- (CPLUS - SSA) CCY:HKD	
Beneficiary Account		
Account No.	004-#	
Account Name	BENEFICIARY ACC NAME	
Bank Name	THE HONGKONG BANK	
Address		
Remittance Details		
Transaction Amount	USD1,000.00	
Execution Date	13 FEB 2020 HKT	
	The exact time the money is credited to the payee's account will depend on the procedures of their bank.	
Payment Details (Optional)		

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

 Sign

An SMS containing your OTP and an additional SMS notification will be sent to your activated mobile phone number. Please ensure you have registered the correct mobile phone number and your mobile phone is on in order to receive these messages.

Mobile Phone number:(852)90****65

Signer PIN:

One-time password*:

Q	W	E	R	T	Y	U	I	O	P	8	9	2
A	S	D	F	G	H	J	K	L	6	3	4	
Z	X	C	V	B	N	M			5	7	1	
Backspace		Clear								0		




If you have enabled Sign-and-send, please skip to [Step 8](#). Your transaction will be signed and sent as soon as you select “Sign”. If you do not have Sign-and-Send enabled, please ask your System Administrator (SYSADM) to enable this function in User Maintenance.

Step 6

- Select "Send Now" to continue.

1 Input 2 Sign 3 Send

 **Transaction Signed**
This transaction is ready to send. 13 FEB 2020 15:56:02 HKT

[Return](#) [Send Now](#)

Transaction No.: RMT001627 **Version No.:** 1 **Status:** Fully signed

Applicant/Remitter

Company	EBPP TEST C
Withdrawal Account	015- [REDACTED] (CPLUS - SSA) CCY:HKD

Beneficiary Account

Account No.	004- [REDACTED] #
Account Name	BENEFICIARY ACC NAME
Bank Name	THE HONGKONG BANK
Address	

Step 7

- Verify the transaction details and confirm the exchange rates (if any).
- Select "Confirm" to continue.

1 Input 2 Sign 3 Send

Please verify the transaction details and confirm the exchange rates:

Transaction No.: RMT001627 **Version No.:** 1 **Status:** Fully signed

Applicant/Remitter

Company	EBPP TEST C
Withdrawal Account	015- [REDACTED] CPLUS - SSA CCY:HKD

Beneficiary Account

Account No.	004- [REDACTED] #
Account Name	BENEFICIARY ACC NAME
Bank Name	HK AND SHANGHAI BKG CORP LTD
Address	

Remittance Details

Transaction Amount	USD1,000.00
Execution Date	13 FEB 2020 HKT
Payment Details (Optional)	

HKD Equivalent 7,768.00

Service Charges HKD50.00

Bank Buying Rate for USD agt. HKD 7.75200000

Bank Selling Rate for USD agt. HKD 7.76800000

(Service Charge will be debited from your account according to the bank charges that prevail on the execution date.)

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

[Cancel](#) [Confirm](#)


Step 8

- a. Your transaction is sent and will be processed by the Bank.

Cash Management > Fund Transfer > Other Bank (HK) > USD New Maintain Template

Remittance - CHATS

1 Input 2 Sign 3 **Send**

 **Transaction Completed** 13 FEB 2020 15:56:46 HKT
Reference No.: CIB608308
Customer advice will be forwarded to you.

Save as HTML OK

Transaction No.: RMT001627	Version No.: 1	Status: Confirmed
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Applicant/Remitter

Company	EBPP TEST C
Withdrawal Account	015-██████████ CPLUS - SSA CCY:HKD

Beneficiary Account

Account No.	004-██████#
Account Name	BENEFICIARY ACC NAME
Bank Name	HK AND SHANGHAI BKG CORP LTD
Address	

Remittance Details

Transaction Amount	USD1,000.00
Execution Date	13 FEB 2020 HKT
Execution Date	The exact time the money is credited to the payee's account will depend on the procedures of their bank.

Payment Details (Optional)

HKD Equivalent	7,768.00
Service Charges	HKD50.00
Bank Buying Rate for USD agt. HKD	7.75200000
Bank Selling Rate for USD agt. HKD	7.76800000

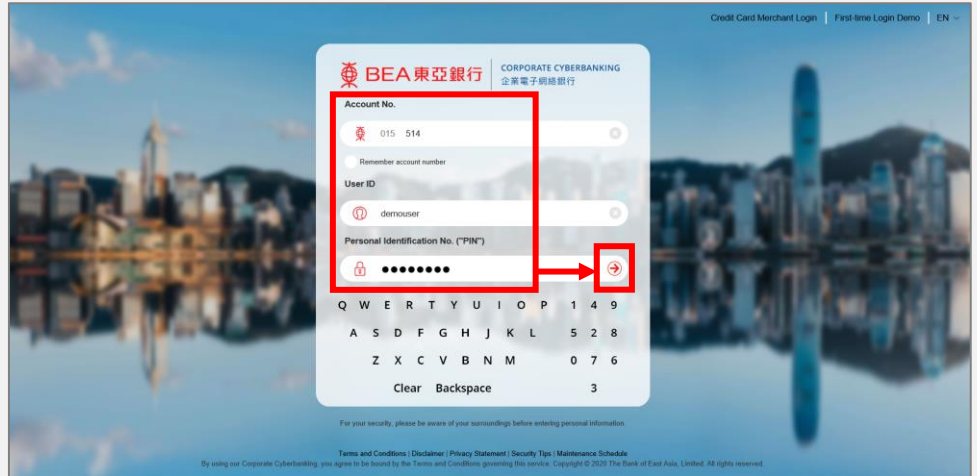
(Service Charge will be debited from your account according to the [bank charges](#) that prevail on the execution date.)

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

Fund Transfer – Normal User

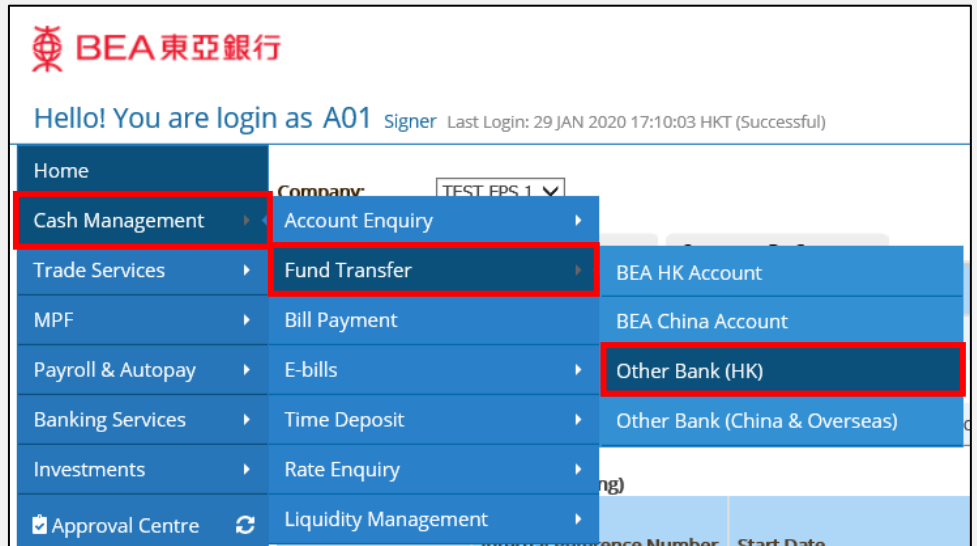
Step 1

- a. Visit www.hkbea.com and select “Hong Kong – Corporate Cyberbanking” in the login menu.
- b. Enter your Account No., User ID., and PIN to log in.



Step 2

- a. Go to “Cash Management > Fund Transfer > Other Bank (HK)” in the side-menu.



Step 3

- a. Select a currency from the currency tab, e.g. "USD".
- b. Select/enter the transaction details.
- c. Tick the after reading and agreeing to the terms and conditions.
- d. Select "Proceed" to continue.

1 Input 2 Sign 3 Send

Use Template:

HKD CNY USD

Applicant/Remitter

Company:

Withdrawal Account: (CPLUS - SSA) CCY

Beneficiary Account

Account Type:

Name:

A/C No.:

Beneficiary Details

Address (Optional):

Remittance Details

Transaction Amount: USD

Execution Date (HKT): (DD/MM/YYYY)


Payment Details (Optional):

We understand and agree the following terms and conditions:
I/We have read the [Conditions \(please click for details\)](#) and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

Step 4

- a. The transaction status is now valid and ready to be signed.
- b. Inform a Signer to sign the transaction on or before the cut-off time on the execution date.

1 Input 2 Sign 3 Send

 **Transaction Input** 20 MAR 2020 16:17:51 HKT
This transaction is ready to sign.

[Return](#)

Transaction No.: RMT001666	Version No.: 1	Status: Valid
Applicant/Remitter		
Company	EBPP TEST C	
Withdrawal Account	015- (CPLUS - SSA) CCY:HKD	
Beneficiary Account		
Account No.	004-#	
Account Name	BENEFICIARY ACC NAME	
Bank Name	THE HONGKONG BANK	
Address		
Remittance Details		
Transaction Amount	USD1,000.00	
	20 MAR 2020 HKT	
Execution Date	The exact time the money is credited to the payee's account will depend on the procedures of their bank.	
Payment Details (Optional)		

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

Fund Transfer – Signer & Default User

Step 1

- Visit www.hkbea.com and select “Hong Kong – Corporate Cyberbanking” in the login menu.
- Enter your Account No., User ID., and PIN to log in.

BEA 東亞銀行 CORPORATE CYBERBANKING
企業電子網感銀行

Account No.
015 514
Remember account number

User ID
demouser

Personal Identification No. ("PIN")
●●●●●●●●

Q W E R T Y U I O P 1 4 9
A S D F G H J K L 5 2 8
Z X C V B N M 0 7 6
Clear Backspace 3

For your security, please be aware of your surroundings before entering personal information.

Terms and Conditions | Disclaimer | Privacy Statement | Security Tips | Maintenance Schedule

By using our Corporate Cyberbanking, you agree to be bound by the Terms and Conditions governing this service. Copyright © 2020 The Bank of East Asia, Limited. All rights reserved.

Step 2

- Select the “Sign” tab under “Approval Centre” in the side menu.
- Select “Remittance” to continue.

Hello! You are login as DOROTHY Signer Last Login: 18 MAR 2020 12:41:03 HKT (Successful)

Home
Cash Management ▶
Trade Services ▶
MPF ▶
Payroll & Autopay ▶
Banking Services ▶
Approval Centre
eDDA 14
Time Deposit 1
Remittance 2
Trade Services 2
Statement Request 1
E-bills 1
[View Approval Lists](#)

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Step 3

- a. Click on a particular Trans no. to sign the transaction.

Approval Lists > Sign Remittance Maintain

Sign Transaction

Search By

<input type="checkbox"/>	Trans No	Type	Status	Execution Date (HKT)	Remitter	Beneficiary	Transaction Amount
<input type="checkbox"/>	RMT001666	Local Banks	Valid	20 MAR 2020	EBPP TEST C 015- [REDACTED]	004 [REDACTED] BENEFICIARY ACC NAME	USD 1,000.00

Go to Page of 1

Step 4


- Verify the transaction details and the exchange rates (if any).
- Enter your Signer PIN using the onscreen keyboard.
- Select “Request one-time password” (OTP) (for transfers to non-designated accounts). An SMS notification will be sent to your registered mobile phone number.
- Enter the OTP that is sent to you using the onscreen keyboard.
- Select “Sign” to continue.

Transfer to Other Bank (Hong Kong)

1 Input 2 Sign 3 Send

Transaction No.: RMT001666	Version No.: 1	Status: Valid
Applicant/Remitter		
Company	EBPP TEST C	
Withdrawal Account	015- (CPLUS - SSA) CCY:HKD	
Beneficiary Account		
Account No.	004- @	
Account Name	BENEFICIARY ACC NAME	
Bank Name	THE HONGKONG BANK	
Address		
Remittance Details		
Transaction Amount	USD1,000.00	
Execution Date	20 MAR 2020 HKT	
The exact time the money is credited to the payee's account will depend on the procedures of their bank.		
Payment Details (Optional)		

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

 Sign

An SMS containing your OTP and an additional SMS notification will be sent to your activated mobile phone number. Please ensure you have registered the correct mobile phone number and your mobile phone is on in order to receive these messages.

Mobile Phone number:(852)90****65

Signer PIN:

One-time password*:

Q	W	E	R	T	Y	U	I	O	P	6	0	3
A	S	D	F	G	H	J	K	L		4	7	8
Z	X	C	V	B	N	M				9	5	1
Backspace		Clear								2		



If you have enabled Sign-and-send, please skip to [Step 7](#). Your transaction will be signed and sent as soon as you select “Sign”. If you do not have Sign-and-Send enabled, please ask your System Administrator (SYSADM) to enable this function in User Maintenance.

Step 5

- Select "Send Now" to continue.

1 Input 2 Sign 3 Send

Transaction Signed
This transaction is ready to send. 13 FEB 2020 15:56:02 HKT

Transaction No.: RMT001627 **Version No.:** 1 **Status:** Fully signed

Applicant/Remitter

Company	EBPP TEST C
Withdrawal Account	015- [REDACTED] (CPLUS - SSA) CCY:HKD

Beneficiary Account

Account No.	004- [REDACTED] #
Account Name	BENEFICIARY ACC NAME
Bank Name	THE HONGKONG BANK
Address	

Step 6

- Verify the transaction details and the exchange rates (if any).
- Select "Confirm" to continue.

1 Input 2 Sign 3 Send

Please verify the transaction details and confirm the exchange rates:

Transaction No.: RMT001627 **Version No.:** 1 **Status:** Fully signed

Applicant/Remitter

Company	EBPP TEST C
Withdrawal Account	015- [REDACTED] CPLUS - SSA CCY:HKD

Beneficiary Account

Account No.	004- [REDACTED] #
Account Name	BENEFICIARY ACC NAME
Bank Name	HK AND SHANGHAI BKG CORP LTD
Address	

Remittance Details

Transaction Amount	USD1,000.00
Execution Date	13 FEB 2020 HKT
Payment Details (Optional)	

HKD Equivalent: 7,768.00
Service Charges: HKD50.00
Bank Buying Rate for USD agt. HKD: 7.75200000
Bank Selling Rate for USD agt. HKD: 7.76800000
(Service Charge will be debited from your account according to the bank charges that prevail on the execution date.)

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.


Step 7

- a. Your transaction is sent and will be processed by the Bank.

Cash Management > Fund Transfer > Other Bank (HK) > USD New Maintain Template

Remittance - CHATS

1 Input 2 Sign 3 **Send**

 **Transaction Completed** 13 FEB 2020 15:56:46 HKT
Reference No.: CIB608308
Customer advice will be forwarded to you.

Save as HTML OK

Transaction No.: RMT001627	Version No.: 1	Status: Confirmed
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Applicant/Remitter

Company	EBPP TEST C
Withdrawal Account	015-██████████ CPLUS - SSA CCY:HKD

Beneficiary Account

Account No.	004-██████████#
Account Name	BENEFICIARY ACC NAME
Bank Name	HK AND SHANGHAI BKG CORP LTD
Address	

Remittance Details

Transaction Amount	USD1,000.00
Execution Date	13 FEB 2020 HKT
Execution Date	The exact time the money is credited to the payee's account will depend on the procedures of their bank.

Payment Details (Optional)

HKD Equivalent	7,768.00
Service Charges	HKD50.00
Bank Buying Rate for USD agt. HKD	7.75200000
Bank Selling Rate for USD agt. HKD	7.76800000

(Service Charge will be debited from your account according to the bank charges that prevail on the execution date.)

I/We have read the Conditions and agree to be bound by them.
I/We acknowledge and agree that in carrying out the remittance instruction(s), my/our personal data and/or information (including but not limited to those contained herein) may be disclosed and transferred to third party or parties, whether located inside or outside Hong Kong.

-End-