

Corporate Cyberbanking Demo Guide

FPS Addressing Services

This document is produced by The Bank of East Asia, Limited (“BEA”). It is intended to serve as a general guideline for use of our Corporate Cyberbanking services. While every effort has been made to ensure accuracy, BEA makes no representation or warranty, express, implied, or statutory, with respect to, and assumes no responsibility for, the accuracy, completeness, sufficiency, or usefulness of the information contained herein.

FPS Addressing Service Maintenance

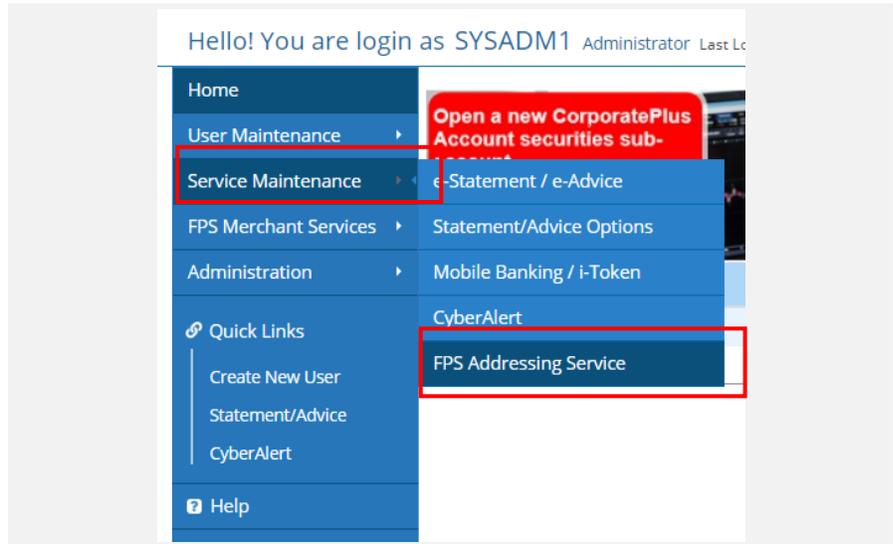
With only a few steps, **the system administrator (“SYSADM”)** of your company’s Corporate Cyberbanking account can activate the FPS addressing service and allow your clients to make the transfer to you at ease. Your clients can make the payment by entering your company’s registered mobile number, email address or FPS ID.

How to activate your FPS Addressing Service

Step 1

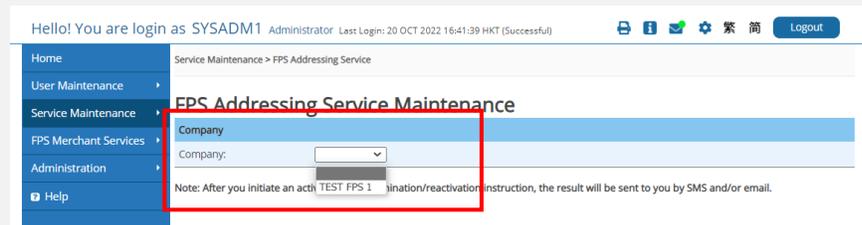
Ask **the SYSADM** of your company’s Corporate Cyberbanking log in;

Hover the cursor to “Service Maintenance” and click on “FPS Addressing Service”.



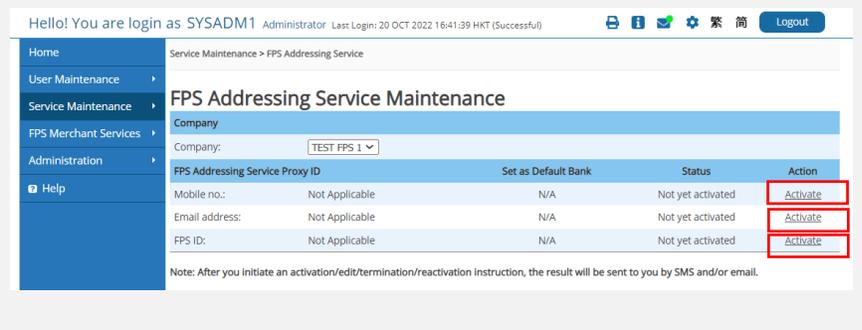
Step 2

Select the company that you wish to set up the FPS addressing service.



Step 3

Click “Activate” to set up the proxy ID (e.g. mobile number, email address or FPS ID) that you want to link with your bank account.



Step 4

1. Tick the check box on the left if you wish to link up the proxy ID with your account;
2. Enter the mobile number (or email address) which must be the same as Bank's record;
3. Choose the deposit account;
4. Choose if you want to set it as a default bank
5. Read the "FPS Addressing Service Terms and Conditions" carefully, then tick the check box to agree the Terms and Conditions

Remarks:

Default bank: A mobile number and email address can be linked with multiple bank accounts across different financial institutions in Hong Kong. Setting as it as default bank means the money transferred to the mobile number and email address will be deposited to the linked account in your default bank.

FPS ID: It is a string of number randomly assigned by the FPS service provider, HKICL. You can check your assigned number upon the completion.

FPS Addressing Service Activation

This service allows you to receive money from a contact by privately sharing with them your mobile no., email address, and/or FPS ID, while your bank account information remains secure and confidential.

Before you activate this service, please note the following points:

- The activation result will be sent to you by SMS and/or email.
- When you register your mobile no. and/or email address for the service, you must enter a one-time password ("OTP"). This will be sent to you in an SMS and/or email. Please ensure your mobile phone is switched on and/or your email inbox is ready to receive these messages.
- After confirming that you are the holder of the correct mobile no. and/or email address, you must also verify a summary of your FPS Addressing Service status with other banks/stored-value facilities.
- RMB can only be deposited to RMB account. If you need to receive both RMB and HKD in a deposit account, please choose Statement Savings account as the deposit account.

Company

Company:

FPS Addressing Service Proxy ID

<input type="checkbox"/>	Mobile no.:	<input type="text" value="852"/> <input type="text"/>	Mobile no. must be as recorded with BEA.
	Deposit account:	<input type="text"/>	
	Set as default bank:	<input checked="" type="radio"/> Yes <input type="radio"/> No	
<input type="checkbox"/>	Email address:	<input type="text"/>	Email address must be as recorded with BEA.
	Deposit account:	<input type="text"/>	
	Set as default bank:	<input checked="" type="radio"/> Yes <input type="radio"/> No	
<input type="checkbox"/>	FPS ID:	<input type="text" value="Apply an FPS ID from Hong Kong Interbank Clearing Limited"/>	
	Deposit account:	<input type="text"/>	

Notifications

Email address: BEA will send transaction notification to your email address

I/we confirm that I/we have read and understood the [FPS Addressing Service Terms and Conditions](#) and agree to be bound by them.

Step 5

For setting up mobile number and email address, you will receive a one-time password (“OTP”) by SMS and email.

Please enter the OTP receive into the respective field to proceed.

Remarks:

If you have FPS addressing records in other local financial institutions, you can view all the registrations and tick the “terminate” checkbox to terminate the registrations if you want to.

FPS Addressing Service Activation

To execute this instruction, you must enter the one-time password (“OTP”) sent to your registered mobile no. and email address.

SMS message and email containing OTP will be sent to your registered mobile no. and email address. Please ensure that you have registered the correct mobile no. and email address, and that your mobile phone is switched on in order to receive these messages.

Before entering the OTP, please ensure that your partial mobile no. and email address shown in the SMS and email is the same as the one which appears in the activation instruction above.

Enter your OTP shown in the SMS.

Mobile no.#: (852)
OTP:

Enter your OTP shown in the email.

Email address: wongecy@
OTP:

*If you have not received the email containing your OTP, you can skip this step and click “Proceed” to complete the registration of your mobile no. and/or FPS ID directly. You will be able to activate the service for your email address next time.

#SMS message for OTP cannot be forwarded to any other phone number, even if you have enabled an “SMS Forwarding” service from a mobile phone service provider in Hong Kong.

FPS Addressing Service Activation

Please verify this summary of your FPS Addressing Service status with other banks/stored-value facilities. If any of the entries below are invalid, you can terminate them by ticking the corresponding box(es) under “Terminate”.

As at 24 AUG 2023 11:11:47 HKT

Proxy ID	Banks/Stored-value Facilities	Customer Name	Set as Default Bank	Terminate
Email address: @hkbea.com	CHINA CITIC BANK INTERNATIONAL LIMITED	LIMITED	No	<input checked="" type="checkbox"/>
	OCBC Bank (Hong Kong) Limited	BUSINESS EBANKING DEMO A/C	Yes	<input type="checkbox"/>

Step 6

Verify the information and click “Confirm” to complete the setup.

FPS Addressing Service Activation

Please note that the activation and /or termination result will be sent to you by SMS and/or email.
Please confirm the details:

Part 1: Registration Details in BEA

Company

Company: [Redacted]

FPS Addressing Service Proxy ID

Mobile no.: (852) [Redacted]

Deposit account: 015 [Redacted] (CPLUS - SSA)

Set as default bank: Yes

Email address: [Redacted]@hkbea.com

Deposit account: 015 [Redacted] (CPLUS - HKD CUR A/C)

Set as default bank: Yes

Display name ⓘ

Display name [Redacted]

Notifications

Email address: [Redacted]@hkbea.com

Part 2: FPS Addressing Service Summary for Other Banks/Stored-value Facilities As at 24 AUG 2023 10:59:06 HKT

Proxy ID	Banks/Stored-value Facilities	Customer Name	Set as Default Bank	Terminate
Email address: [Redacted]@hkbea.com	CHINA CITIC BANK INTERNATIONAL LIMITED	LIMITED	No	<input type="checkbox"/>
	OCBC Bank (Hong Kong) Limited	BUSINESS EBANKING DEMO A/C	Yes	<input type="checkbox"/>

I/We confirm that I/we have read and understood the [FPS Addressing Service Terms and Conditions](#) and agree to be bound by them.

FPS Addressing Service Activation

 Your Addressing Service activation instruction was delivered successfully. 24 AUG 2023 11:04:29 HKT
A message notifying you of the instruction result will be sent to you by SMS and/or email.
Alternatively, you can view the result in "Corporate Cyberbanking > Service Maintenance > FPS addressing Service" later.

Part 1: Registration Details in BEA

Company

Company: [Redacted]

FPS Addressing Service Proxy ID

Mobile no.: (852) [Redacted]

Deposit account: 015 [Redacted] (CPLUS - SSA)

Set as default bank: Yes

Email address: [Redacted]@hkbea.com

Deposit account: 015 [Redacted] (CPLUS - HKD CUR A/C)

Set as default bank: Yes

Display name ⓘ

Display name [Redacted]

Notifications

Email address: [Redacted]@hkbea.com

Part 2: FPS Addressing Service Summary for Other Banks/Stored-value Facilities As at 24 AUG 2023 10:59:06 HKT

Proxy ID	Banks/Stored-value Facilities	Customer Name	Set as Default Bank
Email address: [Redacted]@hkbea.com	CHINA CITIC BANK INTERNATIONAL LIMITED	LIMITED	No
	OCBC Bank (Hong Kong) Limited	BUSINESS EBANKING DEMO A/C	Yes

Dual Authorisation

If your account is configured as “Dual Authorisation”, the **second SYSADM** needs follow the steps below to authorise and complete the request.

Step 1

Ask the **second SYSADM** of the account to log in;

Hover the mouse to “Administration” and click “Approval”;

Then select the pending request under “FPS Addressing Service Maintenance” to proceed.

The screenshot shows the BEA Corporate Cyberbanking Administration interface. The user is logged in as SYSADM2 Administrator. The left navigation menu has 'Administration' highlighted. A dropdown menu is open, showing 'Approval' as the selected option. The main content area displays a table of users.

User ID	User Name	Status	FAP	DAP	Signer
A01	BL01	Normal	DEFFAP1	DEFDAP1	A01
A02	A02	Normal	DEFFAP1	DEFDAP1	A02
A03	A03	Normal	DEFFAP1	DEFDAP1	

Below the table, the 'Approval' option is highlighted in the dropdown menu.

The screenshot shows the BEA Corporate Cyberbanking FPS Addressing Service Maintenance page. The user is logged in as SYSADM2 Administrator. The page displays a table of pending requests. The first row is highlighted.

Transaction No.	Company	Action	Status	Input By	On
<input type="radio"/> CCB2308251800053804		Activation	Pending Approve	SYSADM1	25 Aug 2023 18:00:20 HKT

Buttons for 'Approve' and 'Reject' are visible at the bottom right of the table.

Step 2

Carefully review the registration details and click “Confirm” to complete the registration.

The screenshot shows the 'FPS Addressing Service Activation' page in the BEA Corporate Cyberbanking system. The user is logged in as SYSADM2 Administrator. The page is divided into two parts: registration details and a summary of other banks/stored-value facilities.

Part 1: Registration Details in BEA

Company:

FPS Addressing Service Proxy ID

Mobile no.: (852) [redacted]
Deposit account: 015 [redacted] (CPLUS - SSA)
Set as default bank: Yes
Email address: [redacted]@hkbea.com
Deposit account: 015 [redacted] (CPLUS - HKD CUR A/C)
Set as default bank: Yes

Display name

Display name: [redacted]

Notifications

Email address: [redacted]@hkbea.com

Part 2: FPS Addressing Service Summary for Other Banks/Stored-value Facilities As at 25 AUG 2023 18:06:33 HKT

Proxy ID	Banks/Stored-value Facilities	Customer Name	Set as Default Bank	Terminate
Email address: [redacted]@hkbea.com	CHINA CITIC BANK INTERNATIONAL LIMITED	LIMITED	No	<input type="checkbox"/>
	OCBC Bank (Hong Kong) Limited	BUSINESS EBANKING DEMO A/C	Yes	<input type="checkbox"/>

I/we confirm that I/we have read and understood the [FPS Addressing Service Terms and Conditions](#) and agree to be bound by them.

Part 1: Registration Details in BEA

Company:

FPS Addressing Service Proxy ID

Mobile no.: (852) [redacted]
Deposit account: 015 [redacted] (CPLUS - SSA)
Set as default bank: Yes
Email address: wongecy@hkbea.com
Deposit account: 015-521-68-01812-3 (CPLUS - HKD CUR A/C)
Set as default bank: Yes

Display name

Display name: [redacted]

Notifications

Email address: [redacted]@hkbea.com

Part 2: FPS Addressing Service Summary for Other Banks/Stored-value Facilities As at 25 AUG 2023 18:08:53 HKT

Proxy ID	Banks/Stored-value Facilities	Customer Name	Set as Default Bank
Email address: [redacted]@hkbea.com	CHINA CITIC BANK INTERNATIONAL LIMITED	LIMITED	No
	OCBC Bank (Hong Kong) Limited	BUSINESS EBANKING DEMO A/C	Yes

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