

Corporate Cyberbanking Demo Guide First-time Login – Logging in as a Normal User

This document is produced by The Bank of East Asia, Limited ("BEA"). It is intended to serve as a general guideline for use of our Corporate Cyberbanking services. While every effort has been made to ensure accuracy, BEA makes no representation or warranty, express, implied, or statutory, with respect to, and assumes no responsibility for, the accuracy, completeness, sufficiency, or usefulness of the information contained herein.

The Bank of East Asia, Limited

(05/2020)

First-time Login - Logging in as a Normal User

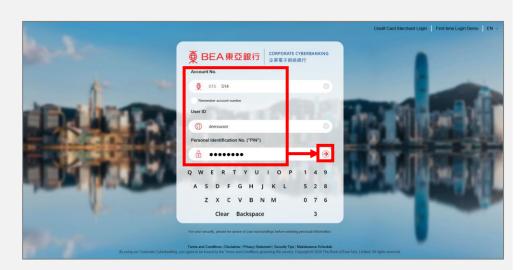
Step 1

a. Visit www.hkbea.com
 and select "Hong Kong
 Corporate
 Cyberbanking" in the login menu.



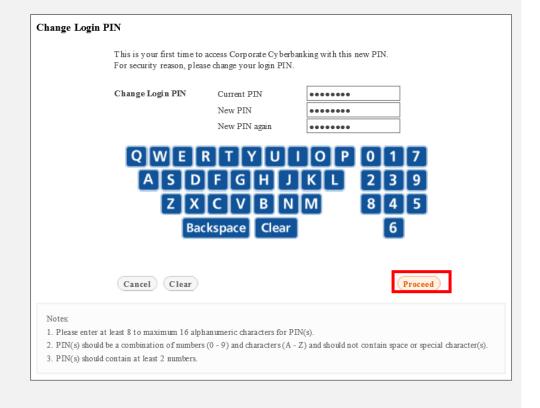
Step 2

- a. Enter your Account No.
- b. Enter your User ID assigned by your System Administrator (SYSADM)
- c. Enter your PIN assigned by your SYSADM using the onscreen keyboard.
- d. Select "Log in" to continue.



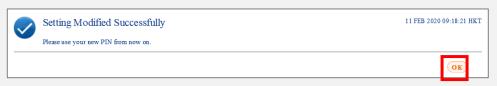
Step 3

- Enter your current PIN using the onscreen keyboard.
- b. Enter your new PIN.
- c. Select "Proceed" to continue.



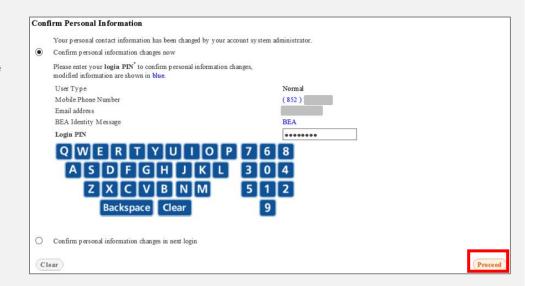
Step 4

a. Your PIN is successfully modified and select "OK" to continue.



Step 5

- a. Enter your PIN using the onscreen keyboard.
- b. Select "Proceed" to continue.



Step 6

- Your personal information is confirmed and select "OK" to login.
- You have successfully logged into Corporate Cyberbanking.



If you have changed your mobile phone related information, a SMS will be sent to you shortly to test whether you are able to successfully receive such messages properly.

Availability of receiving SMS is subjected to the service availability and support of the operator (including local and overseas operator).

11 FEB 2020 09:20:25 HKT

-End-

Confirm Personal Information

Transaction Completed

Your new personal information are confirmed and will be effective immediately