

Enable/Disable Card-Not-Present Transaction & Set Up Transaction Limit (Applicable on Corporate Cardholders)

- 1) Fill in [Enquiry Form](#) on BEA corporate website

Enquiry Form

Thank you for visiting the website of The Bank of East Asia. If you require any further information on our services or have any suggestions, commendations or complaints about our Bank, please complete and submit the Form below*. We will process your request as soon as possible. Before submitting this Form, please read our [Privacy Statement](#).

The information transmitted through this Form is encrypted to ensure security and confidentiality.

Title*

☐ Mr ☐ Mrs ☐ Ms

Family Name*

Please enter your family name

First Name*

Please enter your first name

Telephone No. (Optional)

Please enter your telephone number (at least 8 digits)

Facsimile No. (Optional)

Please enter your facsimile number (at least 8 digits)

Address (Optional)

Please enter your address

E-mail Address*

Please enter your e-mail address (xxx@xxx.xxx)

Type of Products/Services*

Please select ...

Nature*

Please select ...


Message*

Please enter your message (Maximum number of characters allowed: 3000 English characters or 1000 Chinese characters)

Please complete and submit the Form within 30 minutes.

AUTHENTICATION

Please type the code shown



Please type the code shown

For enquiries, please [contact us](#).
For written complaints, please refer [here](#) for more details.
This Form is solely for submitting enquiry, suggestion or complaint and is not intended for giving any urgent banking instructions or reporting any urgent fraud or suspicious transactions. Please contact our 24-hour Customer Service Hotline (852) 2211 1333 immediately if you suspect there is any fraud.

Reset
Submit

- 2) Fill in basic information and contact information;
Select 'Credit Card Services' under Type of Products/Services;
Select "Others" under "Nature";
Type in 'Request for enable/disable Card-Not-Present transaction & set up transaction limit for my corporate card' in the message box
- 3) Press submit button after entering authentication code
- 4) We will base on the information provided to contact you soon