

[成員姓名]
[地址行1]
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敬啟者：

「積金易」平台 – 全新強積金數碼體驗

積金易平台有限公司（積金易公司）¹與 東亞銀行（信託）有限公司（東亞信託）誠邀您一起透過「積金易」平台（「積金易」），迎接全新強積金數碼體驗！

「積金易」有何好處

「積金易」是一個一站式的中央電子平台，讓您隨時隨地透過手機應用程式或網上平台管理您的強積金。無論您是計劃成員、僱主或自僱人士，「積金易」會為您帶來全新體驗及多個好處，包括：

計劃成員及自僱人士

- 就已轉移至「積金易」的強積金帳戶：
 - 一站式查閱帳戶結餘及管理所有帳戶
 - 隨時隨地整合帳戶和更改投資組合
 - 輕鬆作自願性供款
 - 一次過申請從不同強積金計劃提取強積金



僱主及自僱人士

- 提供不同電子方式作強積金供款
- 自動計算供款金額
- 接收供款到期日的電子提示
- 減少文書工作及人為錯誤



何時開始使用

強積金受託人及其計劃已陸續依次序逐一加入「積金易」（詳情見 www.empf.org.hk）。東亞信託的東亞(強積金)行業計劃的帳戶資料，將由以下日期²起轉移至「積金易」：

東亞(強積金)行業計劃：

加入「積金易」預定日期

2026年4月30日

由上述日期起，您在此強積金計劃下的帳戶資料及紀錄將會轉移至「積金易」。東亞信託仍為上述計劃的受託人，而積金易公司將使用「積金易」執行強積金計劃下的行政工作，為您提供計劃行政服務³及處理您的服務指示，包括供款、更改投資組合、查詢帳戶結餘及提取強積金等。屆時，您可透過「積金易」管理您的強積金，而無須再向東亞信託提交計劃行政的服務指示。

「積金易」註冊開戶

由2025年12月22日起，您只須辦理一次性的「積金易」註冊開戶手續，即可享受「積金易」帶給您的好處。請參閱背頁的計劃成員註冊「積金易」使用指南及受託人的訊息，展開您的強積金數碼新旅程！如您亦持有另一個已加入「積金易」的強積金帳戶，並已於早前完成註冊「積金易」開戶，您則無須再次註冊開戶。

查詢

如有查詢，請致電「積金易」客戶服務熱線 183 2622。我們期待在「積金易」為您提供服務。

積金易平台有限公司
及 東亞銀行（信託）有限公司 謹啟
2025年12月22日

¹ 積金易公司為強制性公積金計劃管理局全資附屬公司，以非牟利方式，營運屬公共設施的「積金易」。

² 加入「積金易」日期須以在香港特別行政區政府憲報刊登的法律公告為準。如日期有調整，受託人會適時通知您。

³ 使用「積金易」及計劃行政服務須受「積金易」的一般條款及細則約束，詳情請瀏覽 www.empf.org.hk/tnc。

註冊「積金易」使用指南

不論您有多少個強積金帳戶，您只須辦理「積金易」註冊開戶手續一次，便能處理您名下所有已轉移至「積金易」的帳戶。

您可透過智能手機、平板電腦或電腦完成註冊。請掃描右方的二維碼啟動註冊程序。



詳情請參閱網上「積金易」使用指南：[流動應用程式](#) [網上平台](#)



計劃成員註冊「積金易」使用指南

www.empf.org.hk/tutorial/reg

注意

須待您的計劃於 2026 年 4 月 30 日加入「積金易」後，才可透過「積金易」查閱您的帳戶資料。

如您在其他強積金計劃亦持有帳戶，而該等計劃已加入「積金易」，您的相關強積金帳戶資料亦會在「積金易」上顯示。



智方便
iM Smart



小冊子



流動應用程式

小貼士：您亦可使用「智方便」註冊「積金易」，透過「智方便」進行身分驗證和自動填寫基本個人資料。如您尚未成為「智方便」用戶，請先掃描上方的二維碼，參閱有關小冊子及登記「智方便」後，再啟動註冊「積金易」。

「智方便」查詢熱線：182 123

臨時僱員

提提您：

當您登入「積金易」後，可在「我的帳戶」頁面的「帳戶管理」中查閱您的電子「行業計劃臨時僱員卡」（俗稱「散工卡」）。

您現時持有的實體散工卡仍然有效，當您的行業計劃加入「積金易」後，您亦可向僱主出示手機程式上的電子散工卡，以便為您安排供款。

受託人的訊息

由 2026 年 4 月 30 日起，積金易公司將負責執行強積金計劃下的行政工作及透過「積金易」為您提供計劃行政服務，包括處理計劃成員、僱主及自僱人士提交的服務指示。因此，您應直接向「積金易」提交所有有關計劃行政的服務指示，而並非向東亞信託提交。

東亞信託會根據不同的截止日期停止接受計劃行政的服務指示。請參閱**致參與僱主及計劃成員的通知**了解詳情。



致參與僱主及計劃成員的通知

https://www.hkbea.com/pdf/MPF-Scheme-Brochure/NOP/IS_NOP_202503_tc.pdf

東亞信託在截止日期後收到的服務指示，將於 2026 年 4 月 30 日計劃加入「積金易」後，由「積金易」處理。

保障您的強積金權益

我們已另函通知您的僱主，在行業計劃加入「積金易」後，法定的供款限期維持不變。

注意

僱主如逾期繳交供款須額外繳付逾期供款金額的 5% 附加費，附加費歸僱員所有。

更多資訊

掃描右方二維碼查閱常見問題，或瀏覽「積金易」網站或致電客戶服務熱線：



www.empf.org.hk



183 2622

常見問題



收集個人資料聲明

使用「積金易」前，掃描右方二維碼查閱收集個人資料聲明



(或致電熱線索取紙本聲明)

[Member Name]
[Address line 1]
[Address line 2]
[Address line 3]
[Address line 4]

Dear Sir/Madam,

eMPF Platform – new digital MPF experience

eMPF Platform Company Limited (eMPF Company)¹ and Bank of East Asia (Trustees) Limited (BEAT) invite you to embrace the new digital MPF experience through the eMPF Platform (eMPF)!

What's in it for me?

eMPF is a centralized electronic platform and your one-stop online hub for managing your MPF anytime anywhere through mobile app or web portal. Whether you are a scheme member, an employer or a self-employed person, eMPF will bring your MPF experience to a whole new level. eMPF will bring you benefits which include:

Scheme Members and Self-employed Persons

- For MPF accounts which have got onboard eMPF:
 - View account balance and manage all accounts via a one-stop app/portal
 - Consolidate accounts and switch investment choices anytime anywhere
 - Make voluntary contributions in a breeze
 - Apply for withdrawal of MPF under different MPF schemes in one go



Employers and Self-employed Persons

- Make MPF contributions with different e-payment options
- Automate calculation of contributions
- Receive e-reminders of contribution due dates
- Reduce paper work and human errors



When can I start using eMPF?

MPF trustees and their schemes have been getting onboard eMPF in sequence one by one (details @www.empf.org.hk). Information of accounts under BEAT's **BEA (MPF) Industry Scheme** will be transferred to eMPF from the following date²:

BEA (MPF) Industry Scheme:

Target eMPF Onboarding Date

30 April 2026

From this date onward, information and records of your MPF account under this scheme will be transferred to eMPF. While BEAT remains the trustee of the scheme, eMPF Company will utilize eMPF to perform the administration of the MPF scheme, provide scheme administration services³ to you and handle your service instructions (including making contributions, changing investment choices, checking account balance and withdrawing MPF, etc.). From then on, you can manage your MPF on eMPF and should no longer submit scheme administration service instructions to BEAT.

Register with eMPF

Starting from 22 December 2025, simply complete the one-time registration with eMPF to enjoy the benefits it brings to you. Please see back page for the **Scheme Member eMPF Registration User Guide** and **Messages from Your Trustee** to kick-start your new digital MPF journey! If you hold another MPF account which has got onboard eMPF and has already registered with eMPF earlier, you do not need to register again.

Enquiries

For enquiries, please call the eMPF Customer Service Hotline at **183 2622**. We look forward to serving you on eMPF.

eMPF Platform Company Limited
and Bank of East Asia (Trustees) Limited

¹ eMPF Company is a wholly-owned subsidiary of the Mandatory Provident Fund Schemes Authority. It operates eMPF as a not-for-profit public utility.

² The date of onboarding eMPF is subject to the legal notice published in the Gazette of the Government of the Hong Kong Special Administrative Region. In case of subsequent adjustment, your trustee will promptly communicate with you.

³ The use of eMPF and scheme administration services are subject to the General Terms and Conditions of eMPF which are available at www.empf.org.hk/tnc/en.

eMPF Registration User Guide

Regardless of how many MPF accounts you have, you only need to register with eMPF once to manage all the accounts under your name which have got onboard eMPF.

Registration can be done using your smartphone, tablet or computer. Please scan the QR codes on the right to begin registration.



Mobile App



Web Portal

For details, please refer to the **User Guide** available online:



Scheme Member eMPF Registration User Guide

www.empf.org.hk/tutorial/reg/en

Note

Your account details will only be available on eMPF after your scheme has got onboard on 30 April 2026.

If you have accounts under other MPF schemes, your other MPF accounts' information will also become available on eMPF if the relevant schemes have got onboard eMPF.



智方便
iAM Smart



Pamphlet



Mobile app

Tip: You can also use "iAM Smart" to complete eMPF registration, and have your identity verified and key personal information auto-filled via iAM Smart. If you are not yet an iAM Smart user, scan the QR codes above, read the relevant pamphlet and register with "iAM Smart" before registering with eMPF.

"iAM Smart" Hotline: 182 123

Attention Casual Employees:

After you log in to eMPF, you can find your electronic "Industry Scheme Casual Employee Card (ISCEE)" in "Profile Management" section under the "My Account" page.

While your existing physical ISCEE card remains valid, after your Industry Scheme has got onboard eMPF, you may also present the electronic ISCEE card in your mobile app to your employer for making contribution arrangements.

Messages from Your Trustee

Starting from 30 April 2026, the eMPF Company will take up the administration of the MPF scheme and provide scheme administration services to you via eMPF, including handling service instructions from scheme members, employers and self-employed persons. Hence, you should submit scheme administration service instructions directly to eMPF instead of BEAT.

BEAT will cease accepting scheme administration service instructions based on different cut-off dates. Please read the **Notice to Participating Employers and Scheme Members** for details.



Notice to Participating Employers and Scheme Members

https://www.hkbea.com/pdf/MPF-Scheme-Brochure/NOP/IS_NOP_202503_en.pdf

Service instructions received by BEAT after the respective cut-off dates will be processed by eMPF after the scheme has got onboard eMPF on 30 April 2026.

Protecting your MPF rights

We have separately informed your employer that after the Industry Scheme has got onboard eMPF, the statutory deadline for making contributions remains unchanged.

Note

Late payment from employers will be **subject to a surcharge** calculated at 5% of the late payment amount and fully vested in the employees.

More Information

Check out our Frequently Asked Questions (FAQs) by scanning the QR code, or visit our eMPF website or call our customer service hotline:



www.empf.org.hk



183 2622

FAQs



Personal Information Collection Statement (PICS)

Scan the QR code for the PICS before using eMPF



(or call our hotline for a printed PICS)

致僱主及計劃成員：

感謝閣下對東亞（強積金）行業計劃一直以來的支持。東亞（強積金）行業計劃預計於 **2026 年 4 月 30 日**（「加入平台日」）加入「積金易」平台，有關強制性公積金的行政工作將交由「積金易」平台處理。由東亞銀行（信託）有限公司（「我們」）提供的強積金行政服務也因應調整如下，敬請留意。

服務調整

- 行政指示：** 鑑於所有有關強制性公積金的行政工作將交由「積金易」平台處理，相關的行政指示應於計劃加入平台日後交予「積金易」平台。而東亞銀行分行設立的供款支票箱、東亞網上銀行服務、東亞手機銀行及企業電子網絡銀行所提供的強積金服務將根據以下的截止日期**停止**接受行政指示。**請在截止日期前將完整無誤的有效行政指示遞交予我們，指示才可於過渡至「積金易」平台前處理。請注意，指示以到達至東亞強積金行政中心為準，如透過東亞銀行分行遞交，請預留充足的運送時間。**

指示	截止日期及時間	渠道
提交供款	2026 年 4 月 10 日 (晚上 11 時 59 分)	東亞網上銀行服務
	2026 年 4 月 10 日 (下午 5 時)	提交付款結算書至東亞強積金行政中心或 東亞銀行分行或供款支票箱
更改投資選擇	2026 年 4 月 10 日 (晚上 11 時 59 分)	東亞網上銀行服務 / 東亞手機銀行
	2026 年 4 月 13 日 (下午 5 時)	提交實體表格至東亞強積金行政中心或 東亞銀行分行
基金轉換	2026 年 4 月 13 日 (下午 4 時)	東亞網上銀行服務 / 東亞手機銀行 / 提交實體表 格至東亞強積金行政中心或東亞銀行分行

另外，東亞強積金電話理財之**互動語音系統及自動櫃員機**之強積金功能**已停止**運作。在加入「積金易」平台後，請利用「積金易」網上平台、「積金易」流動應用程式，或將紙本的強積金行政表格提交指示予「積金易」以管理你的強積金。


- 供款收妥日期：** 在過渡期後，供款收妥日期以**送達到「積金易」收妥日期**為準。如因提交至錯誤地點而導致延遲，將有機會產生附加費，敬請留意。

3. **支付供款方法：**「積金易」服務中心不接受任何現金供款。你可把供款支票放入「積金易」服務中心內的投遞箱，或於「積金易」平台以電子付款方法支付供款。
4. **新的行政表格：**現有的強積金行政表格將於 **2026 年 6 月 30 日失效**。為避免「積金易」平台拒絕辦理，請於失效日期前使用「積金易」平台發出的行政表格。

此外，為讓閣下了解更多「積金易」平台的資訊及作好過渡安排的準備，我們誠邀閣下參與積金易平台公司聯合舉辦的簡介講座。

僱主網上講座

講座詳情	語言	日期和時間	有興趣參與者請於截止日期前登記此講座	
講座形式： 網上 講座內容： <ul style="list-style-type: none"> 「積金易」平台簡介 「積金易」平台註冊及用戶登錄啟動 「積金易」網上平台及流動應用程式的功能簡介 重要日期及僱主需要採取的行動 	粵語	2026 年 1 月 15 日 下午 3 時 – 下午 5 時		截止登記日期： 2026 年 1 月 8 日
	粵語	2026 年 2 月 5 日 上午 10 時 – 正午 12 時		截止登記日期： 2026 年 1 月 29 日
	粵語	2026 年 3 月 10 日 下午 3 時 – 下午 5 時		截止登記日期： 2026 年 3 月 3 日
	粵語	2026 年 3 月 26 日 上午 10 時 – 正午 12 時		截止登記日期： 2026 年 3 月 19 日
	普通話	2026 年 4 月 10 日 下午 3 時 – 下午 5 時		截止登記日期： 2026 年 4 月 2 日
	英語	2026 年 4 月 21 日 上午 10 時 – 正午 12 時		截止登記日期： 2026 年 4 月 14 日

	粵語	2026 年 4 月 27 日 下午 3 時 – 下午 5 時	 截止登記日期: 2026 年 4 月 20 日
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計劃成員網上講座

講座詳情	語言	日期和時間	有興趣參與者請於截止日期前登記此講座
講座形式: 網上 講座內容: <ul style="list-style-type: none"> 「積金易」平台簡介 「積金易」平台註冊及用戶登錄啟動 「積金易」網上平台及流動應用程式的功能簡介 重要日期及計劃成員需要採取的行動 	粵語	2026 年 1 月 19 日 下午 3 時 – 下午 5 時	 截止登記日期: 2026 年 1 月 12 日
	粵語	2026 年 2 月 6 日 下午 3 時 – 下午 5 時	 截止登記日期: 2026 年 1 月 30 日
	粵語	2026 年 3 月 13 日 上午 10 時 – 正午 12 時	 截止登記日期: 2026 年 3 月 6 日
	粵語	2026 年 3 月 30 日 下午 3 時 – 下午 5 時	 截止登記日期: 2026 年 3 月 23 日
	普通話	2026 年 4 月 14 日 下午 3 時 – 下午 5 時	 截止登記日期: 2026 年 4 月 8 日
	英語	2026 年 4 月 23 日 上午 10 時 – 正午 12 時	 截止登記日期: 2026 年 4 月 16 日
	粵語	2026 年 5 月 5 日 下午 3 時 – 下午 5 時	 截止登記日期: 2026 年 4 月 28 日

有關強積金行政工作之查詢，可致電「積金易」熱線 **183 2622** 或電郵至 enquiry@support.empf.org.hk。你也可以查看「積金易」網站 (www.empf.org.hk) 以獲取更多資訊。

我們持續為閣下服務，如你在該產品或強積金計劃方面有任何疑問，歡迎致電東亞銀行（強積金）熱線 +852 2211 1777 或查看我們的網站 (www.hkbea.com) 。

此致

東亞銀行（信託）有限公司

Dear Employers and Scheme Members,

Thank you for your continued support of BEA (MPF) Industry Scheme. We would like to inform you that the BEA (MPF) Industry Scheme will be onboarded to the eMPF platform on **30th April, 2026** (the "Onboarding Date") tentatively, related administrative work will be handled by the eMPF platform. As a result, there will be certain adjustments to the MPF administration services provided by the Bank of East Asia (Trustees) Limited ("We").

Service Adjustments

1. **Administrative Instructions:** As all related administrative work will be handled by the eMPF Platform, relevant administrative instructions should be submitted to the eMPF Platform after the Onboarding Date. The MPF services provided by BEA Online, BEA Mobile and Corporate Cyberbanking, as well as the Cheque-Deposit-Box at BEA branches will be **suspended** to receive administrative instructions according to the following deadlines. **Please submit a complete and valid administrative instruction to us before the deadline so that it can be processed before the transition to the eMPF Platform. Please note that instructions are subject to arrival at the BEA MPF Administrative Centre, please allow sufficient delivery time if submitted through BEA branches.**

Instructions	Cutoff Date and Time	Channel
Pay Contribution	10 th April, 2026 (11:59pm)	BEA Online
	10 th April, 2026 (5:00pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
Change of Investment Choice	10 th April, 2026 (11:59pm)	BEA Online / BEA Mobile
	13 th April, 2026 (5:00pm)	Submit designated form to BEA MPF Administration Centre or BEA Branch
Fund Switching	13 th April, 2026 (4:00pm)	BEA Online / BEA Mobile / Submit designated form to BEA MPF Administration Centre or BEA Branch








In addition, the MPF functions under **IVRS of BEA Phone banking** and **ATMs** have **ceased** to operate. After the scheme has been onboarded, please submit your MPF administration instructions on the eMPF Web Portal or eMPF Mobile App, or use the designated MPF administration forms to manage your MPF.

2. **Payment Receipt Date:** After the transitional period, the payment receipt date will depend on **the receipt date by eMPF Platform**. Please be aware that contribution surcharges might be incurred if MPF contribution payments have mistakenly dropped off to the wrong location.
3. **Payment Contributions:** The eMPF Platform **does not accept any cash payments for contributions**. You may deposit your cheques for contribution payment in the drop-in box, or make electronic payments on the eMPF Platform.








4. **New Administrative Forms:** The existing MPF administrative forms will **expire on 30th June, 2025**. To avoid declined applications from the eMPF Platform, please use the administrative forms issued by the eMPF Platform before the expiry date.

Besides, in order to learn more about the eMPF Platform and get prepared for the onboarding, you are cordially invited to join the **introductory seminar** that is hosted by the eMPF Platform Company Limited.

Online Seminar for Employers

Seminar Details	Language	Date and Time	Interested parties shall <u>register</u> for the seminar before the cut-off date
Format: Online Seminar Topics: <ul style="list-style-type: none"> • Introduction of eMPF • eMPF registration and user login activation • Walkthrough of functionalities of eMPF Web Portal and Mobile App • Important date and required actions from Employers 	Cantonese	15 th January, 2026 3:00pm – 5:00pm	 Register on or before 8th January, 2026.
	Cantonese	5 th February, 2026 10:00am – 12:00nn	 Register on or before 29th January, 2026..
	Cantonese	10 th March, 2026 3:00pm – 5:00pm	 Register on or before 3rd March, 2026
	Cantonese	26 th March, 2026 10:00am – 12:00nn	 Register on or before 19th March, 2026.
	Mandarin	10 th April, 2026 3:00pm – 5:00pm	 Register on or before 2nd April, 2026.
	English	21 st April, 2026 10:00am – 12:00nn	 Register on or before 14th April, 2026.
	Cantonese	27 th April, 2026 3:00pm – 5:00pm	 Register on or before 20th April, 2026.

Online Seminar for Scheme Members

Seminar Details	Language	Date and Time	Interested parties shall <u>register</u> for the seminar before the cut-off date
Format: Online Seminar Topics: <ul style="list-style-type: none"> • Introduction of eMPF • eMPF registration and user login activation • Walkthrough of functionalities of eMPF Web Portal and Mobile App • Important date and required actions from Scheme Members 	Cantonese	19 th January, 2026 3:00pm – 5:00pm	 <u>Register</u> on or before 12 th January, 2026
	Cantonese	6 th February, 2026 3:00pm – 5:00pm	 <u>Register</u> on or before 30 th January, 2026.
	Cantonese	13 th March, 2026 10:00am – 12:00nn	 <u>Register</u> on or before 6 th March, 2026.
	Cantonese	30 th March, 2026 3:00pm – 5:00pm	 <u>Register</u> on or before 23 rd March, 2026
	Mandarin	14 th April, 2026 3:00pm – 5:00pm	 <u>Register</u> on or before 8 th April, 2026..
	English	23 rd April, 2026 10:00am – 12:00nn	 <u>Register</u> on or before 16 th April, 2026..
	Cantonese	5 th May, 2026 3:00pm – 5:00pm	 <u>Register</u> on or before 28 th April, 2026

For enquiries about MPF administration, you can reach out to the eMPF Hotline on **183 2622** or send an email to enquiry@support.empf.org.hk. You can also visit eMPF website (www.empf.org.hk) for more information.

We will continue to serve your needs, should you have any enquiries about the product or scheme-specific information, please contact BEA (MPF) Hotline on +852 2211 1777 or visit our website (www.hkbea.com).

Yours faithfully,
Bank of East Asia (Trustees) Limited