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Warm Reminder to Employers & Members of BEA (MPF) Industry Scheme

BEA (MPF) Industry Scheme will be onboarded to the eMPF Platform on 30th April 2026. Subsequently, the administration of the BEA (MPF) Industry Scheme will be performed by the Platform. Here are some reminders to employers and members.

1. Register for an eMPF account

Register and activate the eMPF Account on the [eMPF Web Portal](#) or [Mobile App](#)!

To learn more and get prepared for the onboarding, please watch the following document and tutorial videos.

• [User Guide for Employers](#)

• [User Guide for Scheme Members](#)

2. Mark down the key dates

The MPF functions under **IVRS** of BEA Phone banking and **ATMs** have ceased to operate.

Also, the **MPF instruction submission** services provided by **BEA Online Services**, **BEA Mobile** and **BEA MPF Administration Centre**, as well as the **Cheque-Deposit-Box** set up in BEA Branch will be suspended. Please find the cut-off dates for submitting various administrative instructions below:

Instructions	Cut-off Date & Time	Channel
For Participating Employers		
Contribution	10 th April, 2026 (5:00 pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
Enrolment (regular/casual employees)	1 st April, 2026 (5:00 pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
Termination		
For Scheme Members		
Change of Investment Choice	10 th April, 2026 (11:59 pm)	BEA Online / BEA Mobile
	13 th April, 2026 (5:00 pm)	BEA MPF Administration Centre or BEA Branch
Fund Switching	13 th April, 2026 (4:00 pm)	BEA Online / BEA Mobile / BEA MPF Administration Centre or BEA Branch

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3. Sign up for the eMPF seminar

We are pleased to invite you to participate in the introductory seminar, which provides you a walkthrough of the eMPF Web Portal's and Mobile App's functionalities and ensures a smooth start to your onboarding journey. Click [here](#) to register or revisit previous sessions now!

4. Methods of submitting administrative instructions after onboarding to the platform

e-Channels

Submit your instructions on the [eMPF Web Portal](#) or [Mobile App](#).

Physical forms

Submit the physical [MPF administration forms](#) to eMPF Platform to manage your MPF.

5. Important notes regarding contributions for employers after onboarding to the Platform

Payment of Contributions

All contributions must be submitted to the eMPF Platform. Please make electronic payments on the Platform or deposit your cheques in any [Service Centers](#). The payee's name should be written as "**BEA (MPF) Industry Scheme**". The platform **will not accept cash contributions**.



Please note that to facilitate the full implementation of the eMPF Platform, all Bank of East Asia branch counters will no longer accept cash contributions with immediate effect.

To learn more and get prepared for the onboarding, please watch the following document and tutorial videos.

• [Quick Tips](#)

• [Guide on How to Make Contributions](#)

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Contact Details

Enquiries about MPF Administration

- Contact eMPF Hotline on **183 2622**
- Send an email to enquiry@support.empf.org.hk
- Visit the [eMPF website](#) for more information

Other Enquiries

Contact BEA (MPF) Hotline on **+852 2211 1777** (Operated by Bank of East Asia (Trustees) Limited)