

## Focus

## Warm Reminder to Employers & Members of BEA (MPF) Industry Scheme

BEA (MPF) Industry Scheme will be onboarded to the eMPF Platform on 30<sup>th</sup> April 2026. Subsequently, the administration of the BEA (MPF) Industry Scheme will be performed by the Platform. Here are some reminders to employers and members.

### Mark Down the Key Dates

The MPF functions under **IVRS** of BEA Phone banking and **ATMs** have ceased to operate.

Also, the **MPF instruction submission** services provided by **BEA Online Services**, **BEA Mobile** and **BEA MPF Administration Centre**, as well as the **Cheque-Deposit-Box** set up in BEA Branch **will be suspended**. Please find the cut-off dates for submitting various administrative instructions below:

Instructions	Cut-off Date & Time	Channel
<b>For Participating Employers</b>		
<b>Contribution</b>	10 <sup>th</sup> April, 2026 (5:00 pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
<b>Enrolment (regular/casual employees)</b>	1 <sup>st</sup> April, 2026 (5:00 pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
<b>Termination</b>		
<b>For Scheme Members</b>		
<b>Change of Investment Choice</b>	10 <sup>th</sup> April, 2026 (11:59 pm)	BEA Online Services/ BEA Mobile
	13 <sup>th</sup> April, 2026 (5:00 pm)	BEA MPF Administration Centre or BEA Branch
<b>Fund Switching</b>	13 <sup>th</sup> April, 2026 (4:00 pm)	BEA Online Services/ BEA Mobile
	13 <sup>th</sup> April, 2026 (5:00 pm)	BEA MPF Administration Centre or BEA Branch

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### Method of submitting administrative instructions after onboarding to the Platform

#### e-Channels

Please submit your instructions on the [eMPF Web Portal](#) or [Mobile App](#).

#### Physical forms

or submit the designated [MPF administration forms](#) to eMPF Platform to manage your MPF.

### How to use and register for an eMPF Account?

Please register and activate the eMPF Account on the [eMPF Web Portal](#) or [Mobile App](#)!

To learn more and get prepared for the onboarding, please watch the following document and tutorial videos.

- [User Guide for Employers](#)

- [User Guide for Scheme Members](#)

### Important notes for employers after onboarding to the Platform

#### Payment of Contributions

All contributions must be submitted to the eMPF Platform. Please make electronic payments on the Platform or deposit your cheques in any [Service Centers](#). The payee's name should be written as "BEA (MPF) Industry Scheme". The platform **will not accept cash contributions**.

**Please note that to facilitate the full implementation of the eMPF Platform, all Bank of East Asia branch counters will no longer accept cash contributions with immediate effect.**

To learn more and get prepared for the onboarding, please watch the following document and tutorial videos.

- [Quick Tips](#)

- [Guide on How to Make Contributions](#)

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### Sign Up for the eMPF Seminar

We are pleased to invite you to participate in the introductory seminar, which provides you a walkthrough of the eMPF Web Portal's and Mobile App's functionalities and ensures a smooth start to your onboarding journey. [Register now!](#)

### Contact Details

#### Enquiries about MPF Administration

- Contact eMPF Hotline on **183 2622**
- Send an email to [enquiry@support.empf.org.hk](mailto:enquiry@support.empf.org.hk)
- Visit the [eMPF website](#) for more information

#### Other Enquiries

Contact BEA (MPF) Hotline on **+852 2211 1777** (Operated by Bank of East Asia (Trustees) Limited).