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BEA (MPF) Industry Scheme will be onboarded to the eMPF Platform on 30th April 2026

Following the successful onboarding of the BEA (MPF) Master Trust Scheme and BEA (MPF) Value Scheme to the eMPF Platform ("the Platform"), the **BEA (MPF) Industry Scheme** will also be onboarded to the Platform on **30th April, 2026**, and registration began on **22nd December 2025**. Subsequently, the administration of the BEA (MPF) Industry Scheme will be performed by the Platform.

As a participant of BEA (MPF) Industry Scheme, what should you be aware of before onboarding to the "eMPF" Platform?

For more details on the scheme onboarding, please refer to the [Communication Pack](#) sent to you by post at the end of 2025. For clients who have not received the document, please feel free to contact BEA (MPF) Hotline at +852 2211 1777 (Operated by Bank of East Asia (Trustees) Limited) for details. Let's embark on the new digital MPF journey!

1. Sign Up for the eMPF Seminar

We are pleased to invite you to participate in the introductory seminar, which provides you a walkthrough of the eMPF Web Portal's and Mobile App's functionalities and ensures a smooth start to your onboarding journey. [Register now](#)!

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2. Mark Down the Key Dates

The MPF instruction submission services provided by BEA Online Services, BEA Mobile and BEA MPF Administration Centre, as well as the Cheque-Deposit-Box set up in BEA Branch **will be suspended**. Please find the Cut-off dates for submitting various administrative instructions below:

Instructions	Cut-off Date & Time	Channel
For Participating Employers		
Contribution	10 th April, 2026 (5:00 pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
Enrolment (regular/casual employees)	1 st April, 2026 (5:00 pm)	Submitting Remittance Statement to BEA MPF Administration Centre or BEA Branch or Cheque-Deposit-Box
Termination		
For Scheme Members		
Change of Investment Choice	10 th April, 2026 (11:59 pm)	BEA Online Services/ BEA Mobile
	13 th April, 2026 (5:00 pm)	BEA MPF Administration Centre or BEA Branch
Fund Switching	13 th April, 2026 (4:00 pm)	BEA Online Services/ BEA Mobile
	13 th April, 2026 (5:00 pm)	BEA MPF Administration Centre or BEA Branch

** The MPF functions under IVRS of BEA Phone banking and ATMs **have ceased to operate**.*

After onboarding to the eMPF Platform, please submit your administrative instructions to the [eMPF Web Portal](#) or [Mobile App](#).

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3. eMPF Contact Details

For enquiries about MPF administration, you can call the eMPF Hotline on 183 2622 or send an email to enquiry@support.empf.org.hk. You can also surf their [website](#) for more information.

BEAT remains the trustee of BEA MPF Schemes and will continue to deliver services to meet your needs. Should you have any enquiries other than administrative issues, please contact BEA (MPF) Hotline on +852 2211 1777 (Operated by Bank of East Asia (Trustees) Limited).