

**General terms and conditions:**

1. This offer runs from 13th August to 31st October, 2021, both dates inclusive (the “Promotional Period”).
2. The offer (the “Offer”) applies to cardholders who settle payments in full with a BEA credit card – except the BEA JCB PLATINUM Card – (“Cardholders”) during the Promotional Period.
3. Cardholders must state their intention to use their BEA credit card when making a reservation and before making payment to enjoy the Offer. The dog licence must be provided when making a reservation.
4. Offer 1 and 2 cannot be used in conjunction.
5. Offers are available on a first-come, first-served basis while stocks last.
6. All information and photos shown are for reference only.
7. The offer cannot be exchanged for cash or other products or services, nor be used in conjunction with other PETOYO grooming offers.
8. PETOYO grooming reserves the sole right to refuse to accept any emotionally unstable pets. In the event of any dispute, the decision of the pet groomers shall be final and conclusive.
9. No person other than the Cardholders, The Bank of East Asia Limited (“BEA’), or PETOYO grooming will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
10. BEA makes no representation or guarantee as to the quality and availability of the products, services, or information provided by PETOYO grooming and the participating merchants. BEA shall not be liable for any matters arising from or in connection with the products, services, or information provided by PETOYO grooming and the participating merchants. Cardholders should direct any queries or complaints to PETOYO grooming and the participating merchants.
11. BEA and PETOYO grooming reserve the sole right to vary or cancel the Offer and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA and PETOYO grooming shall be final and conclusive.

**Terms and conditions of Offer 1:**

1. Only applies during the Promotional Period, excluding Saturdays, Sundays, and public holidays.
2. The offer does not include any pick-up service and cannot be transferred to other pets or gifted to other pet owners.
3. The complimentary service of Pet Dog Shower & Basic Care only applies to pet dogs under 8 kg. Services include basic care such as bathing, cleaning of eyes and ears, basic nail trimming, nail polishing, trimming of hair on soles of feet, belly, and near the anus, expressing anal glands, blowing of hair over the entire body, pulling hair, removing dead hair and blow-drying, and trimming hair around eyes and feet.
4. If cardholders need to have additional pet grooming services on the same day, they are required to pay the remaining amount by BEA credit card. The actual price will be determined according to the quotation given on the service day.

**Terms and conditions of Offer 2:**

1. The offer is available for eligible body care and grooming services only and cannot be exchanged for cash or other products or services.