

Terms and Conditions of MOOV 24 bit Music Service Plan with a 12 month commitment period (BEA Cardholders Promotion) ("Service Plan"):

- 1. The promotion period of the service plan runs from 1st January, 2023 to 31st December, 2023, both dates inclusive ("Promotion Period").
- 2. During the Promotion Period, designated BEA Cardholders ("Eligible Subscribers") can subscribe at the designated website to 12 months of the MOOV 24 bit music service plan at a promotional price of HK\$678, with a 12-month commitment period ("Commitment Period"). The Commitment Period commences on the date of successful registration of the Service Plan. The BEA UnionPay Dual Currency Credit Card and BEA JCB PLATINUM Card are excluded.
- 3. The Service Plan is applicable for new subscribers, current subscribers of the MOOV 14-days trial offer, current designated subscribers of the MOOV 16 bit service plan, former subscribers of any MOOV music service and subscribers who had previously terminated any MOOV service plan. Current subscribers of the MOOV 24 bit music service plan will not be eligible to subscribe to the Service Plan until they have terminated their existing service plan, or after the expiry of their existing service plan.
- 4. For existing subscribers of the MOOV 16 bit music service plan, their existing subscription to MOOV 16 bit music service plan which has been paid for will cease immediately upon successful subscription to the Service Plan and the residual period for their MOOV 16 bit music service plan will be automatically retained. Upon termination of the Service Plan, the residual period for the MOOV 16 bit music service plan shall resume automatically thereafter.
- 5. Services under the Service Plan shall be provided for a period of 12 months, starting from the commencement of the Commitment Period. Upon expiry of the Commitment Period, the Service Plan will be terminated automatically. The Service Plan will not be renewed automatically and no further fee will be charged.
- **6.** The Service Plan is not available to subscribers who pay via any third party payment platforms (for example, iTunes on iOS or Google Play on Android).
- 7. The Service Plan provides music streaming services through delivering music tracks and music videos on the internet. MOOV PC version does not provide 16 bit or 24 bit quality for streaming, nor does it provide download service of music tracks, music videos and other music content. MOOV App (iOS and Android) provides 128kps, 320kps, 16 bit and 24 bit quality, and allows music download and offline listening which are only valid for use during the subscription period. You may incur mobile data charges for using MOOV App, please contact your mobile network providers for more details.
- **8.** Eligible Subscribers must pay the fees of the Service Plan with the designated BEA credit card. Service Plan is not applicable to the JCB Card and Union Pay/UnionPay Dual Currency Card.
- **9.** Subscribers shall pay a one-off 12-month fee for the Service Plan (a total of HK\$678) upon registration for the Service Plan. No refund will be made for any fees paid for the service under any circumstances.
- 10. To ensure smooth payment, if you choose to pay by credit card, you are advised to use designated credit cards with "Verified by Visa" or MasterCard® SecureCode™ service. For more information, please contact your credit card issuing bank directly.
- 11. The Service Plan is provided by MOOV (Hong Kong) Limited ("our Company") subject to relevant terms and conditions. Please visit https://general.moov.hk/tnc/apptnc.html for details. By registering, using and/or activating the



Service Plan, you agree to the terms and conditions herein, as well as our Company's relevant terms and conditions. If there is any conflict between the two sets of terms and conditions, the terms and conditions herein shall prevail.

- **12.** The Service Plan is only valid for use in Hong Kong. Please refer to website http://helpcentre.moov-music.com for computer and mobile device system requirements.
- **13.** For shop addresses of the PCCW group, please refer to the website http://www.pccw.com or call 2888 1888 for enquiries.
- **14.** The Service Plan is subject to change without notice. The company may change any terms or conditions of this service plan at any time without notice.
- **15.** If any person violates or fails to comply with these terms and conditions, our Company reserves the right to disqualify his/her eligibility for the Service Plan at any time.
- 16. Our Company reserves the right of final decision over any matters related to the Service Plan.
- **17.** If there is any inconsistency or ambiguity between the English version and the Chinese version of these terms and conditions, the Chinese version shall prevail.

To borrow or not to borrow? Borrow only if you can repay!