Jason Chan Live in Frames 20th Anniversary Concert (the "Concert") BEA Credit Card Priority Booking Terms and Conditions (the "T&Cs"):

1. The priority booking service (the "Service") only applies to cardholders ("Cardholders") of a valid BEA Credit Card ("Eligible Cards"). The JCB PLATINUM Card is excluded. Cardholders are required to settle payment in full with Eligible Cards in order to enjoy the Offer.
2. Priority booking service will be available from 11 am on 27 April 2026 to 12 noon on 29 April 2026 while stocks last. During the priority booking period, Cardholders can make priority booking through Cityline (Hong Kong) Limited ("Ticketing Platform") at https://priority.cityline.com. Hotline (3761 6515) open daily from 10:00 am to 7:00 pm.
3. A maximum of 6 tickets are allowed to purchase per Ticketing Platform registered account. Ticket(s) are sold on a first-come, first-served basis, while stocks last. Seats will be assigned on a first-come, first-served basis. Ticketing Platform reserves the right to assign separate seats (including to assign seats in odd-numbered combinations).
4. There will be a HK$80 service fee ("Service Fee") per ticket.
5. All successful reservations will be confirmed by email from Ticketing Platform.
6. Regardless of age, each ticket admits one person only. A valid ticket must be provided for admission.
7. Ticket(s) will be mailed to Cardholders' designated address by courier; there will be a HK$50 local delivery charge per transaction ("Delivery Fee"). All relevant ticketing fees or services fees paid during the booking transaction – including but not limited to the Delivery Fee, Service Fee and the handling / administration fee (if applicable) – are non-refundable under any circumstance.
8. Ticket(s) will be delivered on 6 July 2026 and onwards. If there is any ticketing related enquiry, please contact Ticketing Platform by email: cs@cityline.com or through online chat (Monday to Friday 10am-7pm, except for public holidays).
9. The Organisers reserve the right to cancel or postpone the Concert, and to release or reduce seating capacity in response to special circumstances (including extreme weathers and force majeure events). In the event of Concert cancellation, postponement or seats being reduced, the Organisers shall arrange follow up actions according to the transaction record (including Concert postponement or refund of the ticket(s)).
10. In the event of Concert cancellation, postponement or seats being reduced, the Organisers reserve the right to refund amounts paid for ticket (s) or reschedule the Concert. The Organisers will decide and announce the relevant arrangements for postponement or refund of ticket fees. For the avoidance of doubt, there shall only be a refund in respect of the value of the ticket (s) purchased which shall not include any Delivery Fee charged (if the ticket (s) are delivered to the Cardholders or any Service Fee charged.
11. Cardholders are required to register online at https://www.cityline.com to enjoy the priority booking service.

Issued by The Bank of East Asia, Limited 東亞銀行有限公司刊發 (04/2026)
The Bank of East Asia, Limited 東亞銀行有限公司
10 Des Voeux Road Central, Hong Kong 香港中環德輔道10號
+852 2842 3200
hkbea.com

12. Tickets for the Concert will only be delivered via courier (no pickup in person). Please provide a valid address and telephone number for courier service during the transaction. The ticket purchaser must ensure that the delivery address and information provided are accurate. The Organisers and Ticketing Platform will not be held responsible for undelivered ticket(s) due to incorrect or incomplete delivery address and/or information.

13. All charges, including the total amount for the ticket (s) purchased, Service Fee, and Delivery Fee (collectively called the "Fees"), will be charged to the Cardholders' Eligible Card's account instantly after ticket(s) have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and Ticketing Platform will give appropriate notice.

14. Ticket(s) cannot be cancelled, refunded, altered or resold once purchased. If the ticket is lost, defaced or stolen, the Organisers and Ticketing Platform will not reissue or replace it and will bear no responsibility.

15. For any refund arising from the postponement or cancellation of the Concert by the Organisers, the Organisers reserve the right to require the presentation of an original valid ticket (with ticket stub intact) for the Concert, and to refuse any refund application not supported by the presentation of an original valid ticket (with ticket stub intact).

16. Ticket booking, delivery, and reissuance are subject to the terms and conditions of Ticketing Platform.

17. The Concert is organised by Sony Music Entertainment Hong Kong Limited and Live Nation (HK) Limited (the "Organisers"), while the Service is provided by Ticketing Platform. The Bank of East Asia, Limited ("BEA") makes no representation or guarantee as to the quality and availability of the Service provided by Ticketing Platform and the Concert organised by the Organisers or the information provided by Ticketing Platform and the Organisers. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by Ticketing Platform and the Organisers. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to Ticketing Platform or the Organisers.

18. The dates of the Concert will be determined by the Organisers at its sole discretion. The Organisers reserves the right to change the performance date or cancel the Concert without prior written notice. In case of dispute(s) arising therefrom between the Organisers and the Cardholders, the Organisers reserves the right for the final decision at its own discretion. The Organisers will make decisions and announcements regarding arrangements in case of cancellation or postponement of the Concert. If Ticketing Platform arranges a refund, the refund shall be made to the Cardholders who purchased the tickets. Refund relating to the priority booking service provided hereunder shall be arranged by Ticketing Platform. The Organisers and BEA shall not in any event be responsible for any obligations and liabilities in relation to such refund.

19. Cardholders' personal data may be collected by Ticketing Platform, and the use of such personal data shall be subject to the personal information collection statement of Ticketing Platform. The Organisers and BEA are not involved in any part of such data collection and usage. Please contact Ticketing Platform for relevant details.

20. No person other than the Cardholders or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these T&Cs.
21. BEA, Ticketing Platform, and the Organisers reserve the sole right to vary or cancel the Service and/or amend or alter these T&Cs at any time with appropriate notice. In the event of any dispute, the decision of BEA, Ticketing Platform, and the Organisers shall be final and conclusive.
22. Please read all of the T&Cs contained herein carefully. It is the ticket purchaser's responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities. By purchasing/using the ticket and /or entering the Venue for the Concert, the ticket purchaser consents to be bound by the T&Cs.
23. These T&Cs shall be governed by and construed in accordance with the law of Hong Kong. Each party submits to the non-exclusive jurisdiction of the courts of Hong Kong, and these T&Cs may be enforced in the courts of any jurisdiction having competence.
24. If there is any inconsistency or ambiguity between the English and Chinese versions of these T&Cs, the English version shall apply and prevail.

To borrow or not to borrow? Borrow only if you can repay!