

“STEP by STEPHY Live 2025” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:

1. The priority booking service (the “Service”) only applies to cardholders (“Cardholders”) of a valid BEA Credit Card (“Eligible Cards”). The JCB PLATINUM Card is excluded. Cardholders are required to settle payment in full with Eligible Cards in order to enjoy the Offer.
2. Priority booking service will be available from 10 a.m. on 2 December 2024 to 11:59 p.m. on 4 December 2024 while stocks last.
3. A maximum of 8 tickets are allowed to purchase per transaction. Ticket (s) are sold on a first-come, first-served basis, while stocks last. Seats will be assigned on a first-come, first-served basis. HotdogTIX Limited (“HotdogTIX”) reserves the right to assign separate seats (including to assign seats in odd-numbered combinations).
4. HotdogTIX will charge a HK\$35 customer service fee per ticket.
5. All successful reservations will be confirmed by email from HotdogTIX.
6. Ticket(s) will be mailed to cardholder's designated address (except Mainland China, Macau and overseas countries) by local courier 7 days before the show day. The local courier fee is HK\$30 per order. The fee is charged by HotdogTIX.
7. If ticket (s) are not delivered on or before 10 March 2025, please contact HotdogTIX for assistance by email: info@hotdogtix.com or by phone: (852) 3188 5661 (Office Hours: Mon to Fri, 10 a.m. to 6 p.m., except public holidays).
8. The Organisers may release or reduce seats in response to the developing situation of the COVID-19. In the event of Concert cancellation, postponement or seats being reduced, the Organisers shall arrange follow up actions according the transaction record (including Concert postponement or refund of the ticket (s)).
9. In the event of Concert cancellation, postponement or seats being reduced, the Organisers reserve the right to refund amounts paid for ticket (s) or reschedule the Concert. The Organisers will decide and announce the relevant arrangements for postponement or refund of ticket fees. For the avoidance of doubt,



there shall only be a refund in respect of the value of the ticket (s) purchased which shall not include any courier fee charged (if the ticket (s) are delivered to the Cardholders) or any customer service fees charged.

10. Cardholders are required to register online at www.hotdogtix.com or HotdogTIX App to enjoy the priority booking service.
11. Only courier service for ticket collection of the above concert (no pick up in person), please provide a valid address and telephone number for courier service during the transaction. Customers should ensure that the delivery address/information is correct. The Organiser and HotdogTIX are not responsible for undelivered ticket (s) due to incorrect or incomplete delivery address/information.
12. All charges, including the total amount for the ticket (s) purchased, HotdogTIX customer service fee, and courier fee (if applicable) (the "Fees"), will be charged to the cardholder's Eligible Card's account instantly after ticket (s) have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HotdogTIX will give appropriate notice.
13. Ticket (s) cannot be cancelled, refunded, or altered once purchased nor resale. If the ticket is lost, defaced or stolen, the Organiser and HotdogTIX will not reissue or replace the ticket, and will not bear any responsibility. For refund arrangement due to postponement or cancellation of the Concert by the Organiser, the Organiser reserves the right to require the presentation of an original copy of the relevant valid ticket (with ticket stub intact) for the Concert, and to refuse processing of refund application not supported by the presentation of an original copy of the relevant valid ticket (with ticket stub intact) for the Concert.
14. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of HotdogTIX.
15. The Concert is organised by Media Asia Entertainment Limited and East Asia Entertainment Limited (collectively called the "Organisers"), while the Service is provided by HotdogTIX. The Bank of East Asia, Limited ("BEA") makes no representation or guarantee as to the quality and availability of the Service provided by HotdogTIX and the Concert organised by the Organiser, or the information provided by HotdogTIX and the Organiser. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HotdogTIX and the Organiser. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HotdogTIX or the Organiser.



16. The dates of the Concert will be determined by the Organiser at its sole discretion. The Organiser reserves the right to change the performance date or cancel the Concert without prior written notice. In case of dispute(s) arising therefrom between the Organiser and the cardholder(s), the Organiser reserves the right for the final decision at its own discretion. The Organiser will make decisions and announcements regarding arrangements in case of cancellation or postponement of the Concert. If HotdogTIX arranges a refund, the refund shall be made to the Cardholder who purchased the tickets. Refund relating to the priority booking service provided hereunder shall be arranged by HotdogTIX. The Organiser and BEA shall not in any event be responsible for any obligations and liabilities in relation to such refund.
17. Cardholders' personal data may be collected by HotdogTIX, and the use of such personal data shall be subject to the personal information collection statement of HotdogTIX. The Organiser and BEA are not involved in any part of such data collection and usage. Please contact HotdogTIX for relevant details.
18. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
19. BEA, HotdogTIX, and the Organiser reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HotdogTIX, and the Organiser shall be final and conclusive.
20. Please read all of the terms and conditions contained herein ("T&Cs") carefully. It is the ticket purchaser's responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities. By purchasing/using the ticket and /or entering the Venue for the Concert, the ticket purchaser consents to be bound by the T&Cs. In the event of inconsistency between the Chinese version and the English version of the terms and conditions stated herein, the English version shall prevail.

To borrow or not to borrow? Borrow only if you can repay!