

**“AIA presents Believe Us Joyce in Concert 2023” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:**

1. The priority booking service (the “Service”) only applies to cardholders (“Cardholders”) of a valid BEA Credit Card (“Eligible Cards”). The BEA JCB PLATINUM Card is excluded. Cardholders are required to settle payment in full with Eligible Cards in order to enjoy the Service.
2. The priority booking service period for Eligible Cards is from 12<sup>th</sup> December, 2022 to 11:59 p.m. on 14<sup>th</sup> December, 2022 or while stocks last. Cardholders are required to register online at [www.hotdogtix.com](http://www.hotdogtix.com) or HotdogTIX App to enjoy the priority booking service.
3. Tickets are sold on a first-come, first-served basis while stocks last. Seats will be assigned on a first-come, first-served basis. HotdogTIX reserves the right to assign separate seats (including to assign seats in odd-numbered combinations).
4. A limit of 8 tickets per online order applies.
5. HotdogTIX will charge a HK\$35 customer service fee per ticket.
6. All successful reservations will be confirmed by email from HotdogTIX.
7. Ticket(s) will be mailed to cardholder's designated address (except Mainland China, Macau and overseas countries) by local courier 7 days before the show day. The local courier fee is HK\$30 per order. The fee are charged by HotdogTIX.
8. If tickets are not delivered on or before 9<sup>th</sup> March, 2023, please contact HotdogTIX for assistance by email: [info@hotdogtix.com](mailto:info@hotdogtix.com) or by phone: (852) 3188 5661 (Office Hours: Mon to Fri, 10 a.m. to 6 p.m., except public holidays).
9. All charges, including the total amount for the tickets purchased, customer service fee, courier fee, and administrative fee (the “Fees”), will be charged to the cardholder's account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HotdogTIX Limited (“HotdogTIX”) will give appropriate notice.
10. Tickets cannot be cancelled, refunded, or altered once purchased.
11. Ticket bookings are subject to the terms and conditions of HotdogTIX.
12. The Concert is organised by Media Asia Entertainment Limited and East Asia Entertainment Limited (collectively called the “Organisers”), while the Service is provided by HotdogTIX. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HotdogTIX and the Concert organised by the Organisers, or the information provided by HotdogTIX and the Organisers. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HotdogTIX and the Organisers. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HotdogTIX or the Organisers.

13. The show date of the Concert shall be determined by the Organisers at its absolute discretion. The Organisers reserve the final right to vary or extend the show date or cancel any Concert or reduce any seat of the Concert at any time without prior notice. In the event of any dispute, the decision of the Organisers shall be final and conclusive.
14. The Organisers may release or reduce seats in response to the developing situation of the COVID-19 and the implementation of gathering bans. In the event of Concert cancellation, postponement or seats being reduced, the Organisers shall arrange follow up actions according the transaction record (including Concert postponement or refund of the Ticket).
15. In the event of cancellation/postponement of the Concert, the Organisers reserve the right to refund amounts paid for tickets or reschedule the Concert, the Organisers will decide and announce the relevant arrangements for postponement or refund of ticket fees. For the avoidance of doubt, there shall only be a refund in respect of the value of the tickets purchased which shall not include any courier fee charged (if the tickets are delivered to the cardholders) or any customer service fees or administrative fees charged.
16. Cardholders' personal data may be collected by HotdogTIX, and the use of such personal data shall be subject to the personal information collection statement of HotdogTIX. BEA is not involved in any part of such data collection and usage. Please contact HotdogTIX for relevant details.
17. BEA, HotdogTIX, and the Organiser will not be responsible for damaged, lost, or stolen tickets purchased through the Service and will not re-issue tickets. HotdogTIX will assist in handling cases of lost tickets; in this situation, cardholders should follow the requirements of HotdogTIX.
18. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
19. BEA, HotdogTIX, and the Organisers reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HotdogTIX, and the Organisers shall be final and conclusive.
20. PLEASE READ ALL OF THE TERMS AND CONDITIONS CONTAINED HEREIN ("T&Cs") CAREFULLY. It is the Ticket purchaser's responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities By purchasing/using the Ticket and /or entering the Venue for the Concert, the Ticket purchaser consents to be bound by the T&Cs.
21. If there is any inconsistency or ambiguity between the English and Chinese versions of these Terms and Conditions, the English version shall apply and prevail.

**To borrow or not to borrow? Borrow only if you can repay!**