

“Show Lo World Tour Evolution - Hong Kong” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:

1. The priority booking service only applies to cardholders of a valid BEA Credit Card (“Eligible Cards”). The JCB PLATINUM Card is excluded. Cardholders are required to settle payment in full with Eligible Cards in order to enjoy the Offer.
2. The priority booking period for Eligible Cards is from 11am on 24th October, 2023 to 11:59pm on 25th October, 2023 or while stocks last. During the priority booking period, Cardholders can make priority booking through KKTIX website <https://kktix.com> or KKTIX App.
3. A maximum of 10 tickets can be purchased for a single performance in a transaction. The number of tickets is limited and sales will be cease once tickets are sold out.
4. KKTIX will charge a HK\$12 Customer Service Fee per e-ticket (a maximum of 10 tickets per each transaction). All relevant ticketing fees or services fees paid during the booking transaction - including but not limited to Customer Service Fee and the handling /administration fee (if applicable) - are non-refundable under any circumstances.
5. For ticketing inquiries, please contact KKTIX for assistance by email: hksupport@kktix.com.
6. In the event of a Concert cancellation, postponement or reduction in the number of available seats, the Organiser shall arrange matters (such as the announcement of a postponement or the refund of the ticket process) on the basis of the payment record for the ticket purchase.
7. In the event of a Concert cancellation, postponement or reduction in the number of available seats, the Organiser reserves the right to either refund the already sold tickets or reschedule the Concert. For the avoidance of doubt, the refund shall only be in respect of the face value of the purchased tickets, and shall not include any collected customer service fees or administrative fees.
8. Each ticket admits one person only. The E-Ticket must be presented on-site for admission. In order to protect your rights, please keep your ticket (QR Code) safe. Ticket will not be reissued if it is lost. Age under 3 is not allowed.
9. All charges, including the total amount for the tickets purchased and KKTIX Customer Service Fee (if applicable) (the “Fees”), will be charged to the cardholder’s Eligible Card’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and KKTIX will give appropriate notice.
10. Tickets cannot be cancelled, refunded, altered nor resale once purchased. If Ticket is lost or stolen, the Organiser and KKTIX will not reissue or replace the ticket, and will not bear any responsibility. For refund

arrangement due to postponement or cancellation of the Concert by the Organiser, the Organiser reserves the right to require the presentation of transaction record and order information of the purchasers of the relevant valid ticket (with ticket stub intact) for the Concert, and to refuse processing of refund application not supported by the presentation of an original copy of the relevant valid ticket (with ticket stub intact) for the Concert.

11. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of KKTIX.
12. The Concert is organised by IMC Live Global (the “Organiser”), while the priority booking service is provided by KKTIX. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the priority booking service provided by KKTIX and the Concert organised by the Organiser, or the information provided by KKTIX and the Organiser. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by KKTIX and the Organiser. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to KKTIX or the Organiser.
13. The dates of the Concert will be determined by the Organiser at its sole discretion. The Organiser reserves the right to change the performance date or cancel the Concert without prior written notice. In case of dispute(s) arising therefrom between the Organiser and the cardholder(s), the Organiser reserves the right for the final decision at its own discretion. The Organiser will make decisions and announcements regarding arrangements in case of cancellation or postponement of the Concert. If KKTIX arranges a refund, the refund shall be made to the Cardholder who purchased the tickets. Refund relating to the priority booking service provided hereunder shall be arranged by KKTIX. The Organiser and BEA shall not in any event be responsible for any obligations and liabilities in relation to such refund.
14. Cardholders’ personal data may be collected by KKTIX, and the use of such personal data shall be subject to the personal information collection statement of KKTIX. The Organiser and BEA are not involved in any part of such data collection and usage. Please contact KKTIX for relevant details.
15. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
16. BEA, KKTIX, and the Organiser reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, KKTIX, and the Organiser shall be final and conclusive.
17. Please read all of the terms and conditions contained herein (“T&Cs”) carefully. It is the Ticket purchaser’s responsibility to read and understand the T&Cs and any accompanying risks, obligations and

responsibilities. By purchasing/using the Ticket and /or entering the Venue for the Concert, the Ticket purchaser consents to be bound by the T&Cs. In the event of inconsistency between the Chinese version and the English version of the terms and conditions stated herein, the English version shall prevail.

To borrow or not to borrow? Borrow only if you can repay!