

“AIA PRESENTS ANOTHER SIDE JOEY • MY SECRET • LIVE” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:

1. The priority booking service (“Service”) only applies to cardholders (“Cardholders”) of a valid BEA Credit Card (“Eligible Cards”). The BEA JCB PLATINUM Card is excluded. Cardholders are required to settle payment in full with Eligible Cards in order to enjoy the Service.
2. The priority booking service period for Eligible Cards is from 10 a.m. on 22 May, 2023 to 11:59 p.m. on 24 May, 2023, while stocks last. Cardholders are required to register online at www.hkticketing.com or HK Ticketing App to enjoy the Service.
3. Tickets are sold on a first-come, first-served basis while stocks last. Seats will be assigned on a first-come, first-served basis. Hong Kong Ticketing (International) Limited (“HK Ticketing”) reserves the right to assign separate seats (including to assign seats in odd-numbered combinations).
4. A maximum of 4 tickets are allowed to purchase per transaction.
5. All successful reservations will be confirmed by email from HK Ticketing.
6. HK Ticketing will charge a HK\$38 Customer Service Fee per ticket and HK\$35 Courier Fee per transaction with 4 tickets in maximum. All relevant ticketing fees or services fees paid during the booking transaction including but not limited to the Delivery Fee, the Customer Service Fee and the Handling or Administration Fee (if applicable) are non-refundable under whatever circumstances.
7. Ticket(s) will be delivered to customer’s designated Hong Kong address via courier services during the period from 28 June, 2023 to 7 July, 2023, each delivery is limited to 4 tickets per transaction. Customers should ensure that the delivery address/information is correct. The Organiser and HK Ticketing are not responsible for undelivered tickets due to incorrect or incomplete delivery address/information.
8. If tickets are not delivered on or after 7 July 2023, please contact HK Ticketing for assistance by email: online@hkticketing.com or by phone: (852) 31 288 288 (Monday to Sunday 10am-8pm).
9. All charges, including the total amount for the tickets purchased, HK Ticketing customer service fee, and courier fee (if applicable) (the “Fees”), will be charged to the cardholder’s Eligible Card’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HK Ticketing will give appropriate notice.
10. Tickets cannot be cancelled, refunded, or altered once purchased nor resale. If Ticket is lost, defaced or stolen, the Organiser and HK Ticketing will not reissue or replace the ticket, and will not bear any responsibility. For refund arrangement due to postponement or cancellation of the Concert by the Organiser, the Organiser reserves the right to require the presentation of an original copy of the relevant valid ticket (with ticket stub intact) for the Concert, and to refuse processing of refund application not supported by the presentation of an original copy of the relevant valid ticket (with ticket stub intact) for the Concert.

11. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of HK Ticketing.
12. The Concert is organised by Emperor Entertainment (Hong Kong) Limited (the “Organiser”), while the Service is provided by HK Ticketing. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HK Ticketing and the Concert organised by the Organiser, or the information provided by HK Ticketing and the Organiser. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HK Ticketing and the Organiser. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HK Ticketing or the Organiser.
13. The show date of the Concert shall be determined by the Organiser at its absolute discretion. The Organiser reserve the final right to vary or extend the show date or cancel any Concert or reduce any seat of the Concert at any time without prior notice. In the event of any dispute, the decision of the Organiser shall be final and conclusive.
14. The Organiser may release or reduce seats in response to the developing situation of the COVID-19. In the event of Concert cancellation, postponement or seats being reduced, the Organiser shall arrange follow up actions according the transaction record (including Concert postponement or refund of the Ticket).
15. In the event of cancellation or postponement of the Concert or seats being reduced, the Organiser reserves the right to refund amounts paid for tickets or reschedule the Concert, the Organiser will decide and announce the relevant arrangements for postponement or refund of ticket fees. In case of any dispute(s) arising between the Organiser and the Cardholder(s), the Organiser reserves the right for the final decision at its own discretion. If the Organiser arrange a refund, the refund shall be made to the holders of the tickets only. For the avoidance of doubt, there shall only be a refund in respect of the value of the tickets purchased which shall not include any courier fee charged (if the tickets are delivered to the Cardholders) or any customer service fees or administrative fees charged.
16. Cardholders’ personal data may be collected by HK Ticketing, and the use of such personal data shall be subject to the personal information collection statement of HK Ticketing. BEA is not involved in any part of such data collection and usage. Please contact HK Ticketing for relevant details.
17. BEA, HK Ticketing, and the Organiser will not be responsible for damaged, lost, or stolen tickets purchased through the Service and will not re-issue tickets. HK Ticketing will assist in handling cases of lost tickets; in this situation, the Cardholders should follow the requirements of HK Ticketing.
18. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.

19. BEA, HK Ticketing, and the Organiser reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HK Ticketing, and the Organiser shall be final and conclusive.
20. PLEASE READ ALL OF THE TERMS AND CONDITIONS CONTAINED HEREIN (“T&Cs”) CAREFULLY. It is the Ticket purchaser’s responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities. By purchasing/using the Ticket and /or entering the Venue for the Concert, the Ticket purchaser consents to be bound by the T&Cs.
21. If there is any inconsistency or ambiguity between the English and Chinese versions of these Terms and Conditions, the English version shall apply and prevail.

To borrow or not to borrow? Borrow only if you can repay!