

“AIA Presents “Between Us” Joyce in Concert 2022” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:

1. Unless otherwise specified, the priority booking service (the “Service”) applies to holders of a valid BEA Credit Card (the “Cardholder”). The BEA JCB PLATINUM Card is excluded.
2. Cardholders are required to register online at www.HotdogTIX.com or HotdogTIX App to enjoy the priority booking service.
3. Priority booking service will be available from 10 a.m. on 13th May, 2022 to 11:59 p.m. on 16th May, 2022. Tickets are available while stocks last and seats will be assigned on a first-come, first-served basis. A limit of 8 tickets per online order applies. HotdogTIX reserves the right to assign separate seats (including to assign seats in odd-numbered combinations).
4. HotdogTIX will charge a HK\$35 customer service fee per ticket.
5. All successful reservations will be confirmed by email from HotdogTIX.
6. All charges, including the total amount for the tickets purchased, customer service fee, courier fee, and administrative fee (the “Fees”), will be charged to the cardholder’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HotdogTIX Limited (“HotdogTIX”) will give appropriate notice.
7. Tickets cannot be cancelled, refunded, or altered once purchased.
8. Ticket bookings are subject to the terms and conditions of HotdogTIX.
9. The Concert is organised by Media Asia Entertainment Limited and East Asia Entertainment Limited (collectively called the “Organisers”), while the Service is provided by HotdogTIX. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HotdogTIX and the Concert organised by the Organisers, or the information provided by HotdogTIX and the Organisers. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HotdogTIX and the Organisers. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HotdogTIX or the Organisers.
10. The show date of the Concert shall be determined by the Organisers at its absolute discretion. The Organisers reserve the final right to vary or extend the show date or cancel any Concert or reduce any seat of the Concert at any time without prior notice. In the event of any dispute, the decision of the Organisers shall be final and conclusive.
11. Cardholders’ personal data may be collected by HotdogTIX, and the use of such personal data shall be subject to the personal information collection statement of HotdogTIX. BEA is not involved in any part of such data collection and usage. Please contact HotdogTIX for relevant details.

To borrow or not to borrow? Borrow only if you can repay!

12. BEA, HotdogTIX, and the Organiser will not be responsible for damaged, lost, or stolen tickets purchased through the Service and will not re-issue tickets. HotdogTIX will assist in handling cases of lost tickets; in this situation, cardholders should follow the requirements of HotdogTIX.
13. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
14. BEA, HotdogTIX, and the Organisers reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HotdogTIX, and the Organisers shall be final and conclusive.
15. PLEASE READ ALL OF THE TERMS AND CONDITIONS CONTAINED HEREIN ("T&Cs") CAREFULLY. It is the Ticket purchaser's responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities. By purchasing/using the Ticket and /or entering the Venue for the Concert, the Ticket purchaser consents to be bound by the T&Cs. In the event of inconsistency between the Chinese version and the English version of the terms and conditions stated herein, the Chinese version shall prevail.

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