

## **“Janice Vidal Be Still Live 2022” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions**

1. The priority booking service (the “Service”) only applies to cardholders of a valid BEA Credit Card (“Eligible Cards”). The BEA JCB PLATINUM Card is excluded. Cardholders are required to settle payment in full with Eligible Cards in order to enjoy the Offer.
2. The priority booking period for Eligible Cards is from 10am on 6<sup>th</sup> June, 2022 to 11:59pm on 8<sup>th</sup> June, 2022 or while stocks last. During the priority booking period, Cardholders can make priority booking through HK Ticketing website [www.hkticketing.com](http://www.hkticketing.com) or HK Ticketing App.
3. A maximum of 10 tickets are allowed to purchase per performance. Seats are allocated on a first-come-first-served basis, depending on the transaction date and time. No seat selection is available. For purchasing 2 tickets or above, HK Ticketing reserves the right to arrange separate seats (including allocation of seats in odd numbers).
4. Regardless of age, each ticket admits one person only. A valid ticket must be provided for admission.
5. Hong Kong Ticketing (International) Limited (“HK Ticketing”) will charge a HK\$35 Customer Service Fee per ticket and HK\$35 Courier Fee per transaction with 10 tickets in maximum. All relevant ticketing fees or services fees paid during the booking transaction including but not limited to the Delivery Fee, the Customer Service Fee and the Handling /Administration Fee are non-refundable under whatever circumstances.
6. Ticket(s) will be delivered to customer’s designated Hong Kong address via courier services, each delivery is limited to 10 tickets per transaction. Customers should ensure that the delivery address/information is correct. The Show Organiser and HK Ticketing are not responsible for undelivered tickets due to wrong or incomplete delivery address/information.
7. If tickets are not delivered on or before 4<sup>th</sup> July, 2022, please contact HK Ticketing for assistance by email: [online@hkticketing.com](mailto:online@hkticketing.com) or by phone: (852) 31 288 288 (Monday to Saturday 10am-6pm, closed on Sunday & Public Holiday).
8. All charges, including the total amount for the tickets purchased, HK Ticketing customer service fee, and courier fee (if applicable) (the “Fees”), will be charged to the cardholder’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HK Ticketing will give appropriate notice.
9. Tickets cannot be cancelled, refunded, or altered once purchased. For refund arrangement, the Organiser reserves the right to require the presentation of a relevant valid ticket for the Concert, and to refuse processing of refund application not supported by the presentation of a relevant valid ticket for the Concert.
10. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of HK Ticketing.

To borrow or not to borrow? Borrow only if you can repay!

11. The Concert is organised by Warner Music Hong Kong Limited (the “Organiser”), while the Service is provided by HK Ticketing. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HK Ticketing and the Concert organised by the Organiser, or the information provided by HK Ticketing and the Organiser. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HK Ticketing and the Organiser. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HK Ticketing or the Organiser.
12. In case of any change(s) or cancellation of any of the scheduled performance, or any dispute(s) arising between the Organiser and the cardholder(s), the Organiser reserves the right for the final decision at its own discretion. The Organiser will make decisions and announcements regarding arrangements of postponement or refund of the Activity in case of cancellation or postponement of the Concert. If the Organiser arrange a refund, the refund shall be made to the holders of the tickets only. BEA and HK Ticketing (except providing ticket selling services) are not the supplier of the above Concert/products/services (including arrangements of ticket refund), thereby are not responsible for any related Concert/products/services (including arrangements of ticket refund). The Organiser are solely responsible for all obligations and liabilities of all Concert/products/services (including arrangements of ticket refund).
13. Cardholders’ personal data may be collected by HK Ticketing, and the use of such personal data shall be subject to the personal information collection statement of HK Ticketing. BEA is not involved in any part of such data collection and usage. Please contact HK Ticketing for relevant details.
14. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
15. BEA, HK Ticketing, and the Organiser reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HK Ticketing, and the Organiser shall be final and conclusive.
16. Please read all of the terms and conditions contained herein (“T&Cs”) carefully. It is the Ticket purchaser’s responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities. By purchasing/using the Ticket and /or entering the Venue for the Concert, the Ticket purchaser consents to be bound by the T&Cs. In the event of inconsistency between the Chinese version and the English version of the terms and conditions stated herein, the Chinese version shall prevail.

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