

**“FWD Insurance Presents Eman Lam Sing-Dance Xmas Concert” (the “Concert”) BEA Credit Card Priority Booking Terms and Conditions:**

1. Unless otherwise specified, the priority booking service (the “Service”) applies to holders of a valid BEA Credit Card (the “Cardholder”). The BEA JCB PLATINUM Card is excluded.
2. All charges, including the total amount for the tickets purchased, customer service fee, courier fee, and administrative fee (the “Fees”), will be charged to the cardholder’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HotdogTIX Limited (“HotdogTIX”) will give appropriate notice.
3. Tickets cannot be cancelled, refunded, or altered once purchased.
4. Ticket bookings are subject to the terms and conditions of HotdogTIX.
5. The Concert is organised by Media Asia Entertainment Limited and East Asia Entertainment Limited (collectively called the “Organisers”), while the Service is provided by HotdogTIX. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HotdogTIX and the Concert organised by the Organisers, or the information provided by HotdogTIX and the Organisers. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HotdogTIX and the Organisers. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HotdogTIX or the Organisers.
6. The show date of the Concert shall be determined by the Organisers at its absolute discretion. The Organisers reserve the final right to vary or extend the show date or cancel any Concert or reduce any seat of the Concert at any time without prior notice. In the event of any dispute, the decision of the Organisers shall be final and conclusive.
7. Cardholders’ personal data may be collected by HotdogTIX, and the use of such personal data shall be subject to the personal information collection statement of HotdogTIX. BEA is not involved in any part of such data collection and usage. Please contact HotdogTIX for relevant details.
8. For security purposes cardholders must keep this e-Ticket(s) containing the QR Code private and confidential. Neither BEA, HotdogTIX, nor the Concert Organisers of the Concert will have any liability in case cardholder’s email has been hacked or someone has copied and presented cardholder’s e-Ticket(s) at the Concert. All risk on the e-Ticket(s) will be passed to cardholder once the above e-Ticket(s) has been sent to cardholder. Please refer to the terms and conditions of the e-Ticket for further details.
9. Cardholders are the owners of e-Ticket(s). The Organisers may release or reduce seats in response to the developing situation of the COVID-19 and the implement of gathering ban. In the event of Concert

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cancellation, postponement or seat being reduced, the Organisers shall arrange follow up actions according the transaction record (including Concert postponement or refund of the e-Ticket).

- 10.** No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
- 11.** BEA, HotdogTIX, and the Organisers reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HotdogTIX, and the Organisers shall be final and conclusive.
- 12.** PLEASE READ ALL OF THE TERMS AND CONDITIONS CONTAINED HEREIN (“T&Cs”) CAREFULLY.  
It is the Ticket purchaser’s responsibility to read and understand the T&Cs and any accompanying risks, obligations and responsibilities By purchasing/using the Ticket and /or entering the Venue for the Concert, the Ticket purchaser consents to be bound by the T&Cs. In the event of inconsistency between the Chinese version and the English version of the terms and conditions stated herein, the Chinese version shall prevail.