

- 1) **Q:** How can I adjust my Debit Card, ATM Card or linked account of Credit Card daily limit for payment or purchase service?

A: You can contact our Debit / ATM Card Service Hotline at (852) 2211 1818 to reduce daily limits, or visit any BEA branch, login BEA Mobile or BEA Online to increase or reduce the limits.

To adjust your Debit / ATM Card daily limit for payment or purchase service via BEA Mobile or BEA Online, please follow below steps:

- [BEA Mobile \(Demo\)](#)
- BEA Online
Please login BEA Online > click "Debit Cards" under "Account Services" > click "Setting" button > click "Adjust Transaction Limit" next to the card you want to reduce limit > Reduce the limit amount (in multiples of HK\$1,000) for the service type(s) you want > Verify and Confirm

- 2) **Q:** What is the maximum daily aggregate transaction limit for payment or purchase service?

A: The maximum daily aggregate transaction limit for Debit Card / ATM Card are as follow:

- BEA Mastercard Debit Card
Purchase through EPS, Mastercard POS and Card-not-present services is HK\$100,000.
- UnionPay ATM Cards
Purchase through EPS, UnionPay App and UnionPay POS is HK\$50,000.
- Applicable to both Debit and ATM Cards
JET PAYMENT, PPS and JETCO POS payment is HK\$100,000.

- 3) **Q:** What is the minimum daily aggregate transaction limit for payment or purchase service?

A: The minimum daily aggregate transaction limit for payment or purchase service are HK\$0.

- 4) **Q:** Can I suspend the payment or purchase service?

A: You can set the limit to HK\$0 to suspend the payment or purchase service.

- 5) **Q:** How long will it take for the new limit to become effective?

A: If no same-day transactions are made before the limit is updated, the new limit will take effect immediately, otherwise, it will apply the following day.