

“Cyberbanking (MPF/ORSO) and e-Statement Service Promotion” Campaign

General Terms and Conditions

1. The “Cyberbanking (MPF/ORSO) and e-Statement Service Promotion” Campaign (the “Campaign”) is organised by Bank of East Asia (Trustees) Limited (“BEA Trustees”).
2. The Campaign runs from 1st February to 31st December, 2023 (both dates inclusive) (the “Promotional Period”).
3. All participants must fulfill the below requirements to participate in the Campaign (the “Eligible Participants”):
 - Maintain at least one valid Hong Kong residential address in BEA Trustees’ record; and
 - Be an existing customer of BEA (MPF) Master Trust Scheme, BEA (MPF) Value Scheme or BEA (MPF) Industry Scheme (collectively “BEA MPF”) on or before 1st February, 2023 or new customer of BEA MPF who successfully registered on or before 31st December, 2023*;
* Customers should allow BEA Trustees sufficient processing time to complete the registration.

Any person who does not fulfill the above requirements will not be eligible to participate in the Campaign.

4. Each Eligible Participant who (1) activates Cyberbanking (MPF/ORSO) within the Promotional Period will receive HK\$20 in vouchers (the “Prizes”) and / or (2) opts for e-Statement service and cancel paper statement service within the Promotional Period can get HK\$20 in vouchers (the “Prizes”).
5. The Campaign is with limited quota and is on a first-come, first-served basis, while stocks last.
6. Participants are required to register the Campaign through the BEA (MPF) Hotline (operated by BEA Trustees) or a representative of BEA Trustees within the Promotional Period.
7. The participant’s Cyberbanking (MPF/ORSO) and e-Statement services must be valid at the time the Prizes are given.
8. Each Eligible Participant is entitled to receive the Prize(s) only once during the Promotional Period.
9. Participation in the Campaign is voluntary, and BEA Trustees shall not be responsible for any disputes or liabilities arising from or caused by the Campaign or the Prize(s). BEA Trustees shall not be responsible for any related obligations or costs incurred by participating in the Campaign.
10. Participation in the Campaign represents the participant’s understanding, acceptance, and willingness to comply with the terms and conditions for the Campaign, and the Prize(s). In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit, BEA Trustees reserves the sole right to immediately cancel the participant’s entitlement to the Prize(s) without prior notice.
11. A computer system arranged by BEA Trustees will be used to generate the results of the Campaign. BEA Trustees’ records and the results of the Campaign shall be final and conclusive.

12. BEA Trustees shall not be responsible for any matters arising from or in connection with the submission, delay, loss, or transmission error of any information of the participant due to technical problems, including but not limited to any computer or internet network problems. All relevant dates and times of the Campaign (including but not limited to the date and time of participation and the winners' replies) will be based on the information as recorded in BEA Trustees' computer systems. BEA Trustees reserves the sole and absolute right to make final and conclusive decisions.
13. If a participant is found to have adopted any way to invade and/or modify the computer program to participate in this campaign, BEA Trustees reserves the sole right to cancel the participant's entitlement to the Prize(s). In such a case, the participant will bear all related responsibilities, liabilities, and consequences.
14. BEA Trustees reserves the sole right to vary or cancel the Campaign and/or amend or alter these Terms and Conditions at any time without prior notice. In the event of any dispute, the decision of BEA Trustees shall be final and conclusive.
15. No person other than the Eligible Participant or BEA Trustees will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
16. Employees of any member of The Bank of East Asia Group are ineligible to join the Campaign.
17. Should there be any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall apply and prevail.

Prize Redemption Terms and Conditions

1. The winners will be notified by post within 60 working days after the end of the Promotional Period. A notification letter and the Prize(s) will be sent to each winner's residential address as registered with BEA Trustees.
2. The Prizes are non-transferable and cannot be exchanged or redeemed for cash or other products.
3. The results, date, and time of the Campaign will be determined by the records in BEA Trustees' computer systems. In the event of any dispute, the decision of BEA Trustees shall be final and conclusive.
4. After the Prizes have been delivered, they cannot be changed, transferred, returned, or converted into cash, and will not be re-issued. The Prizes shall only be used in accordance with the supplier's terms and conditions.
5. BEA Trustees reserves the sole right to recover the Prize(s) from any Prize(s) winner or the equivalent value of the Prize(s) awarded to him/her if BEA Trustees discovers that the Prize(s) winner does not fulfill the requirements to obtain the Prize(s) or has violated any of these Terms and Conditions.
6. If the Prizes run out of stock, BEA Trustees reserves the right to substitute the Prizes with another item without prior notice.
7. BEA Trustees makes no representation or guarantee as to the quality and availability of the products, prizes, services, or information provided by the participating merchants. BEA Trustees shall not be held responsible or liable for any matters arising from or in connection with the products, prizes, services, or information

provided by the participating merchants. Customers should direct any queries or complaints to the relevant participating merchant.



[Cyberbanking \(MPF/ORSO\) –
First Time Login Guide for Members](#)



[MPF e-Statement
Service Demonstration](#)

Issuer: Bank of East Asia (Trustees) Limited
Sponsor: The Bank of East Asia, Limited

BEA (MPF) Hotline 2211 1777
(Operated by Bank of East Asia (Trustees) Limited)
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BEA App