MPF e-Statement Service Demonstration

E-Statement Registration and Opt-out Paper Statement

1. Log in to your Cyberbanking account and select “Settings > E-statement / e-advice > Delivery Instructions” to register for e-statements for your MPF account.
2. Click “Select All” or choose the accounts for which you would like to receive e-statements and cancel paper statements.
3. Read the “Personal Information Collection Statement” for MPF e-statements and tick the disclaimer.
4. Click “Proceed” to submit.

Notes

e-Statements and/or paper statements should be selected for each account. Please ensure that you select a statement option for every account.
5. If you choose to cancel paper statements, please read and agree to be bound by the “Prior Consent for ‘MPF e-Statement’” by ticking the checkboxes next to the disclaimers.
6. Click “click here” to print the “Prior Consent for ‘MPF e-Statement’”.
7. Click “Agree” to proceed.
8. Confirm your instruction for statement delivery.

<table>
<thead>
<tr>
<th>Account(s)</th>
<th>E-statement</th>
<th>Paper Statement</th>
</tr>
</thead>
<tbody>
<tr>
<td>All accounts added into this Cyberbanking in future</td>
<td>✓</td>
<td>×</td>
</tr>
<tr>
<td>00000000XXX-000</td>
<td>✓</td>
<td>×</td>
</tr>
<tr>
<td>00000000XXX-000</td>
<td>✓</td>
<td>×</td>
</tr>
</tbody>
</table>

I/We hereby request and authorize the Bank to engage in all future communications according to the preferences indicated above, and understand and confirm that this instruction will supersede any previous statement delivery instructions given to the Bank in relation to the abovementioned account(s).

I hereby confirm that I have read and understood the Personal Information Collection Statement for MPF e-Statement (please click here) in relation to collection of my email address and agree to be bound by it.

[Confirm button]
View e-Statements

1. There are two ways to view your e-statements after logging in to your Cyberbanking account:

   a. 1. Select "Accounts > Statement / Advice"
      2. Click "View e-statement / e-advice"

   b. 1. Select "MPF/ORSO > Account Balance > Account Balance By Plan"
      2. Click the relevant link

   Please click here to view your e-statement.
2. Select to view the e-statements.
   - For MPF accounts, ABS and QBS e-statements will be available.
   - Click “here” to obtain the MPF Fund Fact Sheet

   For The University of Hong Kong Staff Provident Fund (“HKU SPF”) accounts; Member Benefit Statement, Contribution Summary, Benefit Withdrawal Summary, and Fund Switching Summary will be available.
3. Select the e-statement period.
Notes

1. A notification email will be sent to the email address registered for your Cyberbanking account. If your email address is not provided previously, please provide the email address before you register for the e-Statement service.

2. In order to update your email address, you need to have activated Two-factor Authentication. Please go to “Settings > Two-factor Authentication” for further details.